

INFORMATION ACT (E.O.A.) 5 U.S.C. 552(B)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received NOV 1 2011 20-SEP-2011		Repository ☐ Reference No. 10426411	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
ECORSE	MI	48000			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
4S2CM58W1X		ISUZU		RODEO	
Model Year		Engine:		Fuel Type:	
1999		No: Cylinders			
Date Purchased	Dealer's Name and Telephone Number				
Original Owner	Dealer's City			Zip Code	
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
	☐ Cruise Control				24-AUG-2010
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 020000 SUSPENSION				Failure Mileage	Failure Speed
				130000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No			N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1999 ISUZU RODEO. THE CONTACT STATED THE VEHICLE WAS TAKEN TO THE DEALER TO HAVE NHTSA CAMPAIGN NUMBER: 0V436000, SUSPENSION: REAR REPAIR PERFORMED BUT THE REPAIR DID NOT CORRECT THE FAILURE. THE FRONT FRAMES AND AXLE WERE ALSO CORRODED. THE MANUFACTURER STATED THAT THEY WOULD ONLY THE REPAIR THE COMPONENT STATED IN THE RECALL AND WOULD NOT ASSIST WITH ANY ADDITIONAL FAILURES. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 130,000.					
The Cross Member Rusted of the Axle. The whole bottom of the Truck is Rusted out; with a quarter inch Rust fallen off.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

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To whom it may concern,

Earlier this year, I received a recall letter from Isuzu regarding a recall on my Isuzu Rodeo. After I received the letter, I took the vehicle in to get fixed. The recall was sent due to the fact that the frame of the vehicle was not treated for rust. The Rodeo has a quarter inch of rust falling off of the frame and the crossmember is hanging because it had rusted through. Isuzu says that the truck is "OK" even though it had failed two punch tests. I feel that the vehicle is unsafe to drive. Two failing punch tests shows me that the vehicles frame is not strong and could possibly break while driving. Even the mechanic thinks that the vehicle is unsafe to drive! He told me that I have to fix the rest of it because it is not covered by the recall and is unsafe to drive. The vehicle is still currently at the dealer.

Thanks.



[REDACTED]
Ecorse mi [REDACTED]

U.S. Dept of Transport
N.H.TSA.
Office of Defect Investigations
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West Building
Washington D.C. 20590

FIRST CLASS



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