

Form Approved: D.M.B. No. 2127-8008

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received Oct - 7 2011 20-SEP-2011		Repository ☐ Reference No. 10426405	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address					
City	TREVOR	State	WI	Zip Code	
Evening Telephone Number					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
2D8HN54P98R		DODGE		GRAND CARAVAN	
Model Year		2008			
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
	Antioch Dodge			No: Cylinders	GAS
Original Owner	Dealer's City	State	Zip Code		
☒	Antioch	IL	60002		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
Auto.	☒ Cruise Control		yes - 4 times	14-SEP-2011 9,16	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 010000 STEERING				Failure Mileage	Failure Speed
				80000	20
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No			N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2008 DODGE GRAND CARAVAN. THE CONTACT STATED THE HORN, AND THE WINDSHIELD WIPER FLUIDS & WIPERS ACTIVATED ON THEIR OWN INTERMITTENTLY. THE VEHICLE WAS TAKEN TO THE DEALER WHO PERFORMED A DIAGNOSTIC TEST THAT LOCATED SEVERAL FAILURE CODES. THE DEALER CLEARED THE FAILURE CODES, BUT THE FAILURE WAS NOT CORRECTED. THE HORN AND WINDSHIELD WIPER FLUID CONTINUED TO ACTIVATE INTERMITTENTLY ON ITS OWN. THE MANUFACTURER STATED THAT THEY WERE NOT AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND THE CURRENT MILEAGE WAS 80,000.					
* Both the front and back wipers as well as the wiper fluid Activated intermittently.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

FAX

To: U.S. Dept of Trans./NHTSA **From:** [REDACTED]
Fax: 202-366-1767 **Pages:** 2 (including cover)
Phone: [REDACTED] **Date:** 10.4.2011
Re: Ref# 10426405 **CC:** [Type text]

☐ Urgent ☒ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

Comments:

Here is my completed form. Please contact me if any further information is needed.

Thank you,
[REDACTED]

10.4.2011