

Subject: FW: ODI complaint # 10425814
Date: Thursday, October 06, 2011 10:01:47 AM
Attachments: [incomplete recall found on chryslers website 001.jpg](#)
[ODI Complaint.docx](#)
[Safety recall partial notice 001.jpg](#)

Report Vehicle Safety Defects!



www.safercar.gov

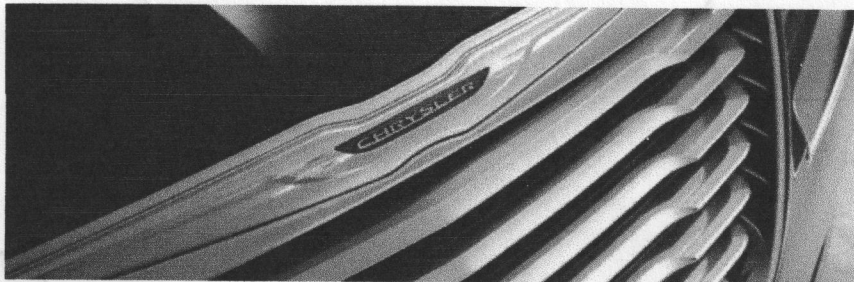
From: Mattson, Ryan CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Thursday, October 06, 2011 9:45 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: ODI complaint # 10425814

From: [REDACTED]
Sent: Thursday, October 06, 2011 12:05 AM
To: DataQuality, DataQuality (NHTSA)
Subject: ODI complaint # 10425814

Did you receive the information I faxed last week? This truck was already in two accidents.

I could not do anything with this document.

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767.

CONTACT US
BY LOCATIONUNITED STATES
CANADA
MEXICO**FIND ANSWERS**
THROUGH SELF-SERVICE**Here are your results**

Acrobat Reader 4.0 or later is required to view documents. Click here for free download.



Commercials

VIN Number:
1B7FL96Y1
KS [REDACTED]Vehicle Description:
DODGE DAKOTA SPORT PICKUPModel Year:
1989Recall and Customer Satisfaction Notification Information:
Click on description to view document**Description**[STEERING GEAR ATTACHMENT REINFORCEMENT](#)**Type**

SAFETY

Issue Date

08/21/2001

Status

INCOMPLETE

DISCLAIMER

Recall Notification letters issued prior to 1999 are not available online. Please visit your authorized Chrysler Group dealership for completion of the recall.

NOTE:

Results returned represent unperformed or incomplete Recalls and Customer Satisfaction Notifications from information available at the time of your inquiry.

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DODGE



Cars | Minivans

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DAIMLERCHRYSLER

SAFETY RECALL TO REINFORCE THE STEERING GEAR ATTACHMENT ON YOUR TRUCK

Dear Dakota Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has determined that a defect, which relates to motor vehicle safety, exists in some 1989 and 1990 model year Dodge Dakota convertible and Shelby trucks.

The problem is...

The steering gear on your Dakota truck (identified on the enclosed form) may separate from the frame crossmember and cause a loss of steering control. This could cause an accident without warning.

***What DaimlerChrysler
and your dealer will
do...***

DaimlerChrysler will repair your truck free of charge (parts and labor). To do this, your dealer will reinforce the frame crossmember where the steering gear attaches. The work will take about one hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

***What you must do to
ensure your safety...***

- **Simply contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your truck or to order them before your appointment.
- **Bring the enclosed form with you to your dealer.** It identifies the required service to the dealer.

If you need help...

If you have questions or concerns which the dealer is unable to resolve, please contact the DaimlerChrysler Customer Assistance Center at 1-800-853-1403. A representative will assist you.

If you have already experienced the problem described above and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler Customer Assistance Center, P.O. Box 1040, St. Charles, MO 63302-1040, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
988

*Buckle up
for Safety*