

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received OCT 17 2011	Repository <input type="checkbox"/>
13-SEP-2011	Reference No. 10425259

Daytime Telephone Number [REDACTED]	E-mail Address
Evening Telephone Number	

OWNER INFORMATION (Type or Print)

Name	[REDACTED]
Address	[REDACTED]
City	MCCLOUD
State	OK
Zip Code	[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1PH5S90B7 [REDACTED]	Make CHEVROLET	Model CRUZE	Model Year 2011
Date Purchased 2-17-11	Dealer's Name and Telephone Number Hudiburg Chevrolet Inc 737-6641	Engine: No: Cylinders 4	Fuel Type: UNL
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type 6 spd Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 1.4 Ecotech WT Drive	Multiple Failure: Incident Date(s) 13-SEP-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 200000 WHEELS	Failure Mileage 11100	Failure Speed 70
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2011 CHEVROLET CRUZE. THE CONTACT STATED THAT THE ~~REAR~~ DRIVER SIDE TIRE BLEW AND DETACHED FROM THE RIM WHILE DRIVING 70 MPH. THE VEHICLE DID NOT COME EQUIPPED WITH A JACK OR A SPARE TIRE. THE CONTACT STATED THAT THERE WAS A COMPRESSOR IN THE TRUCK, BUT IT DID NOT WORK FOR A BLOWN TIRE. THE FAILURE MILEAGE WAS 11,100.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I consider the vehicles that come from the factory without a spare tire & jack to be a safety hazard for people who buy and drive these cars. Many people don't know cars are being built and delivered with a jack or spare. If you have a tire with a slow leak the tire can be pumped up to get the car to a repair shop. If you have a blowout, like my wife did, traveling at 70 mph you have no way to move the car until a wrecker can tow you. We have had 62 days over 100 degrees. We are both senior citizens. To sit on the shoulder and wait God knows how long for help is a health & safety issue. She was lucky to be close to muncie. You can at least continue on even with a donut spare. ~~you could lose~~

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

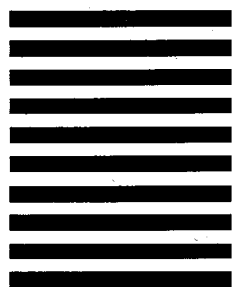
1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

03 OCT 2011 PM 5



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

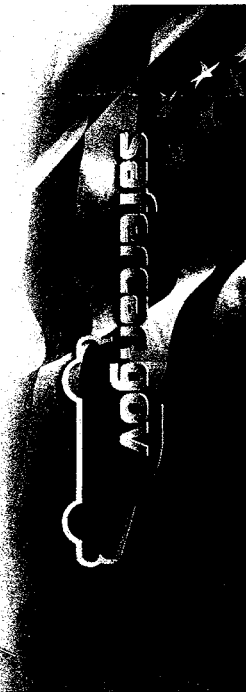
www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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You could lose your job while waiting for a wrecker. It took 3 days to replace the tire and rim at the dealers at a cost of \$915.

If this were to happen in a remote area it could have a bad ending.

Thank you for following up.

P.S. I am actually afraid to drive this car too far from home.