

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received OCT 27 2011 13-SEP-2011	
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
Address					
City	State	Zip Code	Evening Telephone Number		
WOODBURY	MN				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
4T1BE46K17L			TOYOTA	CAMRY	2007
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
				No: Cylinders	
Original Owner	Dealer's City	State	Zip Code		
☒					
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	☒ Cruise Control			06-SEP-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 020000 SUSPENSION				Failure Mileage	Failure Speed
				69000	0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM4L9ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2007 TOYOTA CAMRY. THE CONTACT STATED THAT THE VEHICLE WAS BEING EXAMINED BY AN INDEPENDENT MECHANIC WHEN SHE WAS INFORMED THAT ALL FOUR STRUTS NEEDED TO BE REPLACED BECAUSE THEY WERE LEAKING. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 69,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

BELLAND AUTO REPAIR INC.
193 RYAN DRIVE
LITTLE CANADA, MN 55117
(651) 482-0535

DUPLICATE

Date: Sep 07, 2011

Service Writer:

RMV

Work Order #: 40,795

Name: [REDACTED]
 Address: [REDACTED]

Make: 2007 TOYOTA
 Model: CAMRY
 Engine: 4-2362 2.4L DOHC
 Plate: [REDACTED]
 VIN: [REDACTED]

Phone#: [REDACTED]
 Driver: [REDACTED]

PO#:

Odometer In/Out: 69,575/69,575

Status	Tech	Description	Part Number	Qty	Price \$	Hours	Rate \$	Total \$
		RIGHT REAR STRUT	NA72309	1.00	167.02			167.02
		LEFT REAR STRUT	NA72310	1.00	167.02			167.02
		REMOVE & INSPECT OR REMOVE & REPLACE REAR SHOCK &/OR STRUT ASSEMBLY- BOTH				2.10	96.00	201.60
		Includes: Bleed brake system where applicable. DOES NOT include disassemble or alignment where applicable. Fixed Seat				2.60	96.00	249.60
		REMOVE & INSPECT OR REMOVE & REPLACE FRONT SHOCK &/OR STRUT ASSEMBLY- BOTH						
		DOES NOT include disassemble or alignment						
		LEFT FRONT STRUT	NA72308	1.00	161.28			161.28
		RIGHT FRONT STRUT	NA72307	1.00	161.28			161.28
		FRONT STABILIZER LINKS	2653076	2.00	63.29			126.58
		REAR BRAKE PADS	SGD1212C	1.00	60.76			60.76
		REAR BRAKE ROTORS	AX900342	2.00	47.26			94.52
		REMOVE & REPLACE BRAKE SHOES &/OR PADS- REAR, BOTH				1.00	96.00	96.00
		Includes: Repack wheel bearings on drum type brakes where applicable. Clean, lube or replace brake hardware as necessary. Adjust brakes where applicable.				1.00	12.00	12.00
		CHANGED OIL AND FILTER - CHECKED ALL BELTS FLUIDS AND HOSES						
		OIL FILTER	51394	1.00	4.99			4.99
		5W20 FORD OIL	5W20	4.50	4.65			20.93

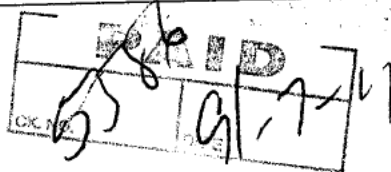
Payments:

Total
Paid:

\$0.00

Balance:

\$0.00



Charge Summary

Parts	964.38
Labor	559.20
Sublet Labor	0.00
Hazardous Waste	0.00
Shop Supplies	25.00
Towing	0.00
Subtotal	1,548.58
Total Tax	68.71
Invoice Total	1,617.29