

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: recall
Date: Monday, November 28, 2011 11:03:13 AM
Attachments: [SCAN_DOC0001.PDF](#)
[Sep09_0002.jpg](#)
[Sep09_0004.jpg](#)
[Sep09_0005.jpg](#)
[SCAN_DOC0002.PDF](#)

eq-10425032-8221

Report Vehicle Safety Defects!



www.safercar.gov

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Monday, November 28, 2011 9:52 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: recall

From: [REDACTED]
Sent: Monday, November 28, 2011 9:24 AM
To: DataQuality, DataQuality (NHTSA)
Subject: Fw: recall

----- Original Message -----

From: [REDACTED]
To: [REDACTED]
Sent: Monday, November 28, 2011 9:15 AM
Subject: Fwd: recall

----- Forwarded message -----

From: [REDACTED]
Date: Fri, Nov 25, 2011 at 4:23 PM
Subject: recall
To: [REDACTED]



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 12-SEP-2011
Repository:
Reference No.: 10425032

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: DERRY State: NH Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4S2CM57W0243 [REDACTED]
Make: ISUZU Model: RODEO SPORT Model Year: 2002
Date Purchased: 11-9-2001 Dealer's Name and Telephone Number: [REDACTED] Engine: No. Cylinders: 6 Fuel Type: [REDACTED]
Original Owner: [REDACTED] Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]
Transmission Type: A Antilock Brakes: Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 10-AUG-2011
 Cruise Control

FAILED COMPONENT(S)/ PART(S) INFORMATION

Vehicle Component Code: 020000 SUSPENSION Failure Mileage: 93000 Failure Speed: 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM1AL9ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./ Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

TL: THE CONTACT OWNS A 2002 ISUZU RODEO SPORT. THE CONTACT WAS DRIVING 30 MPH WHEN THE VEHICLE EXHIBITED A LOUD NOISE. THE VEHICLE WAS TAKEN TO A LOCAL MECHANIC WHO DIAGNOSED THAT THE REAR LOWER CONTROL BRACKET WAS CORRODED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO DID NOT OFFER ANY ASSISTANCE SINCE THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 10V436000 (SUSPENSION: REAR). (THE VEHICLE WAS REPAIRED) THE FAILURE AND CURRENT MILEAGE WAS 93000. (ONLY LEFT SIDE WAS FIXED) RIGHT SIDE STILL NEED TO BE FIXED)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement of an obligation against a manufacturer, your response, as a statistical summary, may be used in support of the agency's action.



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LEAVE
9/11

