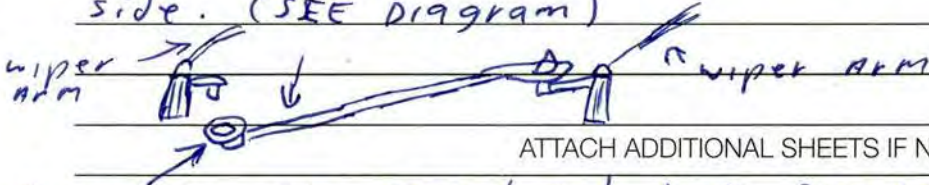


INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received OCT 27 2011 12-SEP-2011	
				Repository ☐ Reference No. 10424736	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
HARRISBURG		PA			
Zip Code					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
4S6CM58W1X4		HONDA		PASSPORT	
Model Year		Engine:		Fuel Type:	
1999		No: Cylinders 6		gasoline	
Date Purchased		Dealer's Name and Telephone Number		Engine:	
		Faulkner Honda (717) 232-8800		No: Cylinders 6	
Original Owner		Dealer's City		State	
☒		Harrisburg		Pa.	
Transmission Type		Antilock Brakes		Multiple Failure:	
Auto		☒		Incident Date(s)	
Cruise Control		☒		08-SEP-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 13C000 VISIBILITY				Failure Mileage	
				132000	
				Failure Speed	
				55	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
Good year		Wrangler SRA-owl		P245/70R16	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1999 HONDA PASSPORT. THE CONTACT STATED WHILE DRIVING 55 MPH IN THE RAIN, THE DRIVER'S SIDE WINDSHIELD WIPER STOPPED FUNCTIONING. THE VEHICLE WAS DRIVEN ONTO THE EMERGENCY LANE WHERE THE CONTACT NOTICED THE ROD FOR THE WINDSHIELD WIPER WAS DETACHED. THE VEHICLE WAS NOT TAKEN TO THE DEALER TO HAVE THE FAILURE DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 132,000. Honda was made aware of problem. They want me to have it looked at by one of their dealers. Don't have money enough to do this right now because it costs \$45.00 to have them look at it.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Passenger side wiper arm is connected directly to wiper motor. A connecting Rod connects the Driver's side wiper arm From the passenger side wiper arm. The connecting Rod has caps on each end that snaps onto a nipple at each wiper arm axil. The capped end Just Fell off on the passenger side. (SEE Diagram)



ATTACH ADDITIONAL SHEETS IF NECESSARY

Passenger side capped rod Just Dropped off Nipple

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov