

Complaint: 10424509

Date: Wednesday, September 21, 2011 8:33:55 AM

From: EVOQ (NHTSA)
Sent: Wednesday, September 21, 2011 7:34 AM
Subject: FW: NHTSA: Follow up to ODI Complaint: 10424509

From: [REDACTED]
Sent: Tuesday, September 20, 2011 11:53 AM
To: EVOQ (NHTSA)
Subject: Re: NHTSA: Follow up to ODI Complaint: 10424509

HI,
I am trying to fix the error but it did not work out so i can wright here
car mileage 74000 ,the contact were driving 40 mph and she applied very light
break paddle and car spun around 4 times .looks like break locked or accelerator
locked .it happen second time and both times it reported to toyota company .
Case number:1002128807 ----feb 2010: Dealership checked and says every thing is
ok , you can drive

there is no problem with this car .Don't use local
company rubber mats.
Case number:1109080160-----sep 8/2011:Dealership refuse to check without
company

authorization.recommended to call toyota company .
After several time call to toyota company .Wonda

white

.she

will not

care about any
problem wit toyota make

it is some thing with manufacturing problem

need justice

car .

is company provider refuse to check toyota make car

says that toyota is not responsible for that.and they

take car of any problem.IT looks like toyota is not
customer life ,if they have any
model.i am sure

and i dont want my family in trouble in third time. i

it happen two times same thing with this toyota make

tx

From: "EVOQ@dot.gov" <EVOQ@dot.gov>
To: [REDACTED]
Sent: Tuesday, September 20, 2011 6:58 AM
Subject: FW: NHTSA: Follow up to ODI Complaint: 10424509



Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

