

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)U.S. Department
of Transportation

National Highway
Traffic Safety
AdministrationDOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

SEP 21 2011
09-SEP-2011Repository ☐Reference No.
10424408

OWNER INFORMATION (Type or Print)

Name

Address

City WOOLWICH

State ME

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JN8A208W85W

Make

NISSAN

Model

MURANO

Model Year

2005

Date Purchased

6/2007

Dealer's Name and Telephone Number

CHARLIE'S NISSAN

Engine: 3.5 L

No: Cylinders 6

Fuel Type:

GAS

Original Owner

Dealer's City

AUGUSTA

State

ME

Zip Code

04330

Transmission Type

Auto

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

02-SEP-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 220000 SEATS

Failure Mileage

139000

Failure Speed

40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 NISSAN MURANO. WHILE THE CONTACT WAS DRIVING APPROXIMATELY 40 MPH, THE FRONT DRIVER SEAT UNINTENTIONALLY MOVED FORWARD. THE VEHICLE WAS DRIVEN TO THE SIDE OF THE ROAD WHERE THE CONTACT NOTICED THAT THE FRONT DRIVER SEAT MOUNTING BRACKET WAS FRACTURED, HOWEVER HE WAS ABLE TO RESUME OPERATION CAUTIOUSLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 139,000. THE VIN WAS UNAVAILABLE. THERE ARE 330 PLUS IDENTICAL COMPLAINTS FILED ON YOUR WEBSITE FOR THIS 2005 VEHICLE. SEAT IS NO LONGER FIRMLY ATTACHED TO THE CAR DUE TO THE FAILED/BROKEN SEAT BRACKET. YOU CLOSED INVESTIGATION IN 2009, STATING IT IS NOT A SAFETY ISSUE. THE STATE OF MAINE WILL NOT ISSUE AN INSPECTION STICKER OR REGISTER THE CAR BECAUSE THE BROKEN SEAT IS A SAFETY ISSUE!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.