

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received OCT 18 2011 08-SEP-2011	Repository ☐ Reference No. 10424314
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City GRANTS PASS	State OR	Zip Code [REDACTED]	
Evening Telephone Number [REDACTED]		E-mail Address [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTSS34F53H [REDACTED]		Make FORD	Model E-350
Model Year 2003		Engine: 7.3Ltr.	
Fuel Type: Diesel		No: Cylinders	
Date Purchased 10/03	Dealer's Name and Telephone Number Mock Ford 541-476-6656		Original Owner ☐
Dealer's City	State	Zip Code	
Transmission Type ☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure: Fuel Tank Liner	Incident Date(s) 08-AUG-2011 X2
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE Diesel		Failure Mileage 100000	Failure Speed 25
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
Reported to Police N		Reported to Police	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2003 FORD E-350. THE CONTACT STATED THE FUEL TANK WAS DETERIORATING WHICH CLOGGED UP THE FUEL PUMP AND FUEL FILTER. THE FAILURE CAUSED THE VEHICLE TO MALFUNCTION WHILE DRIVING UP HILL. THE VEHICLE WAS TAKEN TO A MECHANIC WHO INSPECTED THE VEHICLE AND OBSERVED THAT THE FUEL PUMP AND FILTER WERE CLOGGED UP. THE MECHANIC WILL REPLACE THE FUEL TANK FOR OVER \$1000 AT THE CONTACTS EXPENSE. THE DEALER WAS NOTIFIED AND INFORMED HIM TO CONTACT NHTSA SINCE THERE WERE NO RECALLS OR WARRANTY. THE MANUFACTURER WAS CONTACTED AND ALSO INFORMED HIM THERE WERE NO RECALLS OR WARRANTY. THE FAILURE MILEAGE WAS 100,000.			
Low Sulfur Diesel Causes Fuel Tank Lining to Break down. Particles From this Lining clogs up everything down stream. Fuel Pump, Filters, causing engine failure and a threat on Roadways!			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			