

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received OCT - 4 2011 07-SEP-2011		Repository ☐ Reference No. 10424072	
OWNER INFORMATION (Type or Print)							
Name		Address		City		State	
[REDACTED]		[REDACTED]		HEDGESVILLE		WV	
Zip Code		Daytime Telephone Number		Evening Telephone Number		E-mail Address	
[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
5NPEC4AC3CH [REDACTED]				HYUNDAI		SONATA	
Date Purchased		Dealer's Name and Telephone Number		Engine:		Fuel Type:	
6-27-11		MASSEY HYUNDAI 301-739-6756		No: Cylinders		4 REG.	
Original Owner		Dealer's City		State		Zip Code	
☒		HAGERSTOWN		MD		21740	
Transmission Type		☒ Antilock Brakes		Powertrain		Multiple Failure:	
Auto w/ SHIFTRONIC		☒ Cruise Control		2.4 GDI		Incident Date(s)	
						15-JUL-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 120000 EXTERIOR LIGHTING						Failure Mileage	
						60	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
						Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2012 HYUNDAI SONATA. THE CONTACT STATED THAT WHILE DRIVING A NIGHT, THE HEADLIGHTS WERE DIM AND SHE WAS UNABLE TO SEE THE ROAD CLEARLY. THE DEALER ADVISED THE CONTACT THAT THE VEHICLE WAS OPERATING AS DESIGNED AND OFFERED TO INSTALL NEW LIGHTING AT HER EXPENSE. THE MANUFACTURER AGREED WITH THE DEALER. NO REPAIRS WERE PERFORMED. THE CURRENT MILEAGE WAS 150,000. THE APPROXIMATE FAILURE MILEAGE WAS 60. IT WAS NOTICED THE FIRST TIME CAR WAS DRIVEN AT NIGHT. HEADLIGHTS DO NOT ILLUMINATE ROAD EXCEPT WHEN IN HIGH POSITION. DIFFICULT TO SEE ONCOMING VEHICLES & ROAD.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							