



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
OCT - 6 2011
 06-SEP-2011

Repository
 Reference No.
 10423917

OWNER INFORMATION (Type or Print)

Name
 Address
 City CHATFIELD State MN Zip Code

Daytime Telephone Number
 Evening Telephone Number
 E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: Make ELITE Model LIVING QUARTER Model Year 2006
 Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:
 Original Owner Dealer's City State Zip Code
 Transmission Type Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 20-AUG-2011
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 190000 TIRES, 192000 TIRES: SIDEWALL Failure Mileage 14000 Failure Speed 70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make GOODYEAR Tire Model (Name or Number) 614RST Tire Size (Example P215/65R15) P235/85R16
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: DRIVER SIDE REAR
 Tire Component Code 190000 TIRES Tire Failure Type: BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 ELITE LIVING QUARTER WITH GOODYEAR 614RST, SIZE (235/85/R16) TIRES. WHILE DRIVING APPROXIMATELY 70 MPH THE CONTACT HEARD A LOUD BOOMING NOISE AND NOTICED THROUGH HIS SIDE MIRROR THAT THE REAR DRIVERS SIDE TIRE BLEW OUT. THE CONTACT REPLACED THE TIRE WITH THE SPARE. THE REAR PASSENGER TIRE ALSO BLEW OUT ALMOST IMMEDIATELY. THE VEHICLE WAS TAKEN TO THE TIRE SHOP WHERE ALL OF THE TIRES WERE REPLACED. THE VIN AND DOT WERE NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 14,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Safety Complaint Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: **10426310**

Your Complaint Information

Acknowledgement

An e-mail was sent to [REDACTED]

Complaint Information

Description:

I own a 2006 Elite 3 Horse w/living quarters trailer that has Goodyear 614RST, Size (235/85/R16) tires. On 8-20-11, while driving 70 mph on I-90 in MN, I heard loud boom and noticed that the right rear tire had blown out and the tread from tire was gone. A Jeep Patriot passed and immediately stopped in front of us. That vehicle was damaged from the tread hitting windshield (shattered) and front passenger fender, also damage was done to our Elite trailer. After replacing the tire with the spare, I proceeded to Sioux Falls, SD and purchased a new 614 RST Goodyear tire. On 8-21-11, 40 miles from Rapid City, SD on I-90, the left rear tire blew out and damaged left rear of Elite trailer. Tire was replaced with the spare. Upon arrival to Custer Campground, another tire was going flat. At the Goodyear Dealer in Rapid City, I was informed that these tires were made the 8th week of 2006 and they recommended that the remaining 3 tires and spare be replaced. I was informed that Rrecreational Vehicle tires after 5 years of age would blow out. The remaining tires and spare were replaced. The Dealer that sold the Elite Trailer was called and also informed me without knowing of why I called, that he bet I was having tire blowouts. The dealer knew that my vehicle was 5 years old and had several recreational vehicles/ horse trailers that after tires turned 5 years old, the owners had tires blowouts. This problem is more severe with any recreational vehicle that is only used a couple times out of the year. Our trailer is stored inside and the tires were on wood blocks, the tires had less than 14,000 miles. We were not informed that RV's or horse trailers that sit more than 3 months in a row should be jacked up to take all weight off the tires. Goodyear has placed this information on their web site under RV tire storage. Their was no information about this during purchase of the Elite trailer or tires. Our trailer is jacked up now and all weight is removed from tires.

Approximate Incident Date: 8/20/2011

Your responses to the questions regarding the incident:

Deaths/Injuries: No	Property Damage: Yes
Fire: No	Crash: No
	Police Report: No

Vehicle Information

VIN: 5MKWG27226 [REDACTED]

Year, Make, Model: 2006, ELITE, LIVING QUARTER

Vehicle Details

Failure Mileage: 14,000

Speed: 70

Vehicle Component Information

Component 1: TIRES

Tire Information

Brand Name: GOODYEAR
Tire Line: 614RST

Tire Details

DOT Number: MJOR 610W 0806	Purchased: 2006
Failure Mileage: 14000	Mileage at Purchase: 0
Failure Location: DRIVER SIDE REAR	Failure Type: BLOWOUT
Tire Size: P235/85R16	Original Equipment: ORIGINAL

Tire Component Information

Component 1: TIRES

[top](#)

Consumer Information

Name: [REDACTED]

Daytime Phone: [REDACTED] **Ext:**

Evening Phone:

E-mail: [REDACTED]

Fax:

Address: [REDACTED]

City, State, Zip: Chatfield, MN [REDACTED]

Country: USA

Referral Source: Other

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA
1.888.327.4236 TTY 1.800.424.9153





Goodyear takes great pride in our products, services, and our relationship with you, our consumers. Please let us know if there's a way we can help you, or better serve you.

[Aircraft tires](#) [Commercial truck tires](#) [Off road tires](#)

E-MAIL US

Asterisk () denotes required field.

MY CONTACT INFORMATION:

First Name * Last Name *

E-mail Address *

Street Address

Company, Apartment or Suite

City

State/Province

ZIP/Postal Code

Phone Number

MY MESSAGE:

Subject Area *

My Question or Comment *
I have pictures of tires that I had to replace with less than 14,000 miles on them. The tires were replaced after 2 blowouts and one flat on my vacation. The tires were put on a Elite trailer that I ordered and bought new in May 2006. I had damage to my trailer and there was a car damaged due to passing at the time of blowout. I replaced 4 tires on trailer and spare due to dealer stating that after 5 years these tires are not safe. Goodyear should be standing behind their product or issuing a Warning that these tires are unsafe after 5

SUBMIT MY MESSAGE >

[View our Privacy Policy](#)

Customer Help By Phone

Call us at the Goodyear Customer Assistance Center.
1-800-321-2136
Monday -Friday: 8:30a.m. – 5:00p.m. ET



Customer Headquarters

The Goodyear Tire & Rubber Company
1144 East Market Street
Akron, OH 44316-0001
Phone: (330) 796-2121
Fax: (330) 796-2222



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RV Tires

Keyword

[Tire Selector](#) | [Tire Care & Maintenance](#) | [Helpful Videos](#) | [FAQ's](#) | [Helpful Links](#) | [Find a Retailer](#)
[Weighing Your RV](#)[Tire Inflation & Loading](#)[Tire Wear & Replacement](#)[Tire Replacement Guidelines & Sidewall Weathering](#)[Tire Storage](#)[Tire Maintenance Checklist:](#)[Wheels & Rating](#)

Tire Storage

How to Store Your Tires

The best place to store tires is a clean, cool, dry, sunless area away from strong air currents. Even though the rubber used to make tires is formulated to resist the effects of sunlight, ozone, and water, the life of a tire can be extended if exposure to these elements is minimized during storage.

- Stack tires flat so that the bottom tire will maintain its shape
- Wrap each tire with an opaque polyethylene covering to minimize the effects of oxygen and ozone. Most Goodyear retailers have storage bags made specifically for this purpose
- If tires are being stored outdoors, they should be raised off the storage surface
- If tires are stored while mounted on rims, they should be inflated to 10 psi
- If they are put in storage during warm weather, the initial inflation pressure should be about 15 psi to offset the pressure drop during cold weather months

How Not to Store Your Tires

- Don't store tires in an area that is wet, oily or greasy
- Don't store tires where they are subjected to direct sunlight or extreme temperatures
- Don't store tires near electric motors or other ozone-generating sources
- Don't store tires on black asphalt or other heat-absorbent surfaces
- Don't store tires on or adjacent to highly reflective surfaces such as sand or snow

Storing Your Vehicle Without Removing the Tires

Ideally, a vehicle in storage should be placed on blocks to remove all weight from the tires. If the vehicle cannot be put on blocks, follow these steps for tire protection:

- Completely unload the vehicle so that minimum weight will be placed on the tires
- Inflate tires to recommended operating pressure plus 25%. Ensure that the rim manufacturer's inflation capacity is not exceeded
- Be sure the storage surface is firm, clean, well drained and reasonably level
- Avoid moving the vehicle during extremely cold weather
- Move the vehicle at least every three months to prevent ozone cracking in the tire bulge area, as well as "flat-spotting" from the prolonged strain of sidewall and tread deflection
- Adjust inflation before putting the vehicle back into service



Important Tire Care Facts:

- The most important factors affecting tire wear is balance and alignment. Improper tire matching can also lead to irregular tire wear conditions
- Statistics indicate that the average life of an RV tire is five to seven years

Preventing Tire Emergencies

- Maintain proper inflation pressure
- Have any sidewall cracking, bulging or feathering inspected by a qualified

[Weighing Your RV](#) >[Download Load Inflation Table](#) >[Download RV Tire & Care Guide](#) >



RV TIRE CARE

RV TIRE CARE

Tires used on RVs are typically subjected to a greater variety of service conditions than automobiles, light trucks and trucks – often at or near maximum loads and during hot weather. Many RVs are out of service for long periods of time. It is important to maintain the RV and its tires in good operating condition.

ROUTINE TIRE INSPECTIONS

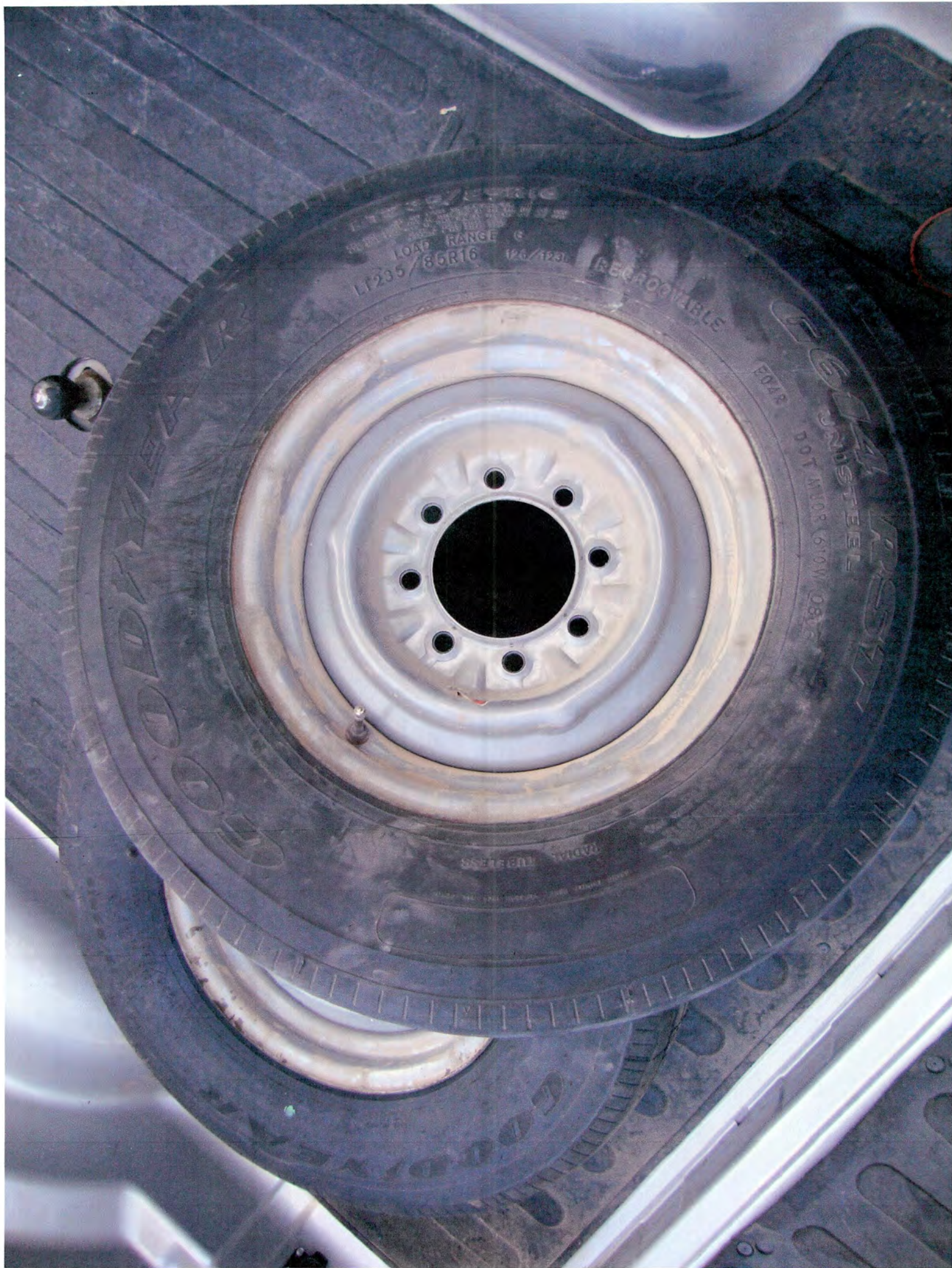
Goodyear, the tire industry, the automobile industry, the National Highway Traffic Safety Administration (NHTSA) and Transport Canada have long emphasized the consumers' role in the regular care and maintenance of tires, including decisions regarding removal of tires. That is why it is recommended to have tires, including spare tires, inspected regularly. You should inspect your tires at least monthly and before each trip for proper inflation pressure and treadwear and you should supplement this with recurring rotation, balancing and alignment services.

It's also a good idea to have your tires inspected after you drive on rugged, rocky terrain or when you take your RV in for service. Have the Retailer check both sidewalls, the tread area, valves, caps and any valve extensions. Your tires should be checked for nails, cuts, bulges, cracks and weathering, as well as objects lodged between the duals. The inside of your tires should also receive visual inspection for indications of over-deflection from overload conditions or underinflation.

Storing your vehicle properly helps protect your tires.

- Keep your vehicle in a cool, dry storage area out of direct sunlight and UV rays.
- Unload your vehicle so that minimum weight is on the tires.
- Inflate your tires to recommended operation pressure plus 25%, but don't exceed the rim manufacturer's inflation capacity.
- Thoroughly clean your tires with soap and water before storing them to remove any oils that may have accumulated from the road.
- Move your vehicle at least every three months to help prevent cracking and flat-spotting, but avoid moving it during extremely cold weather.
- Place your vehicle on blocks to remove the weight from the tires. If the vehicle can't be put on blocks, make sure the storage surface is firm, clean, well-drained and reasonably level.





LOAD RANGE C
11235/86R16 126/123

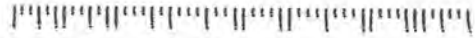
RECOVERABLE

GOODYEAR ASSURANCE
STEEL
DOT M109 610W 081

STEEL



[Redacted]
Chatfield, MN



NOV 8 2011
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US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION, NVS-210
400 7TH ST. SW
WASHINGTON, DC 20077-8214

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