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CS# 371970

U.S. Dept of Transportation
CL-10423715-4112

AUG - 5 2011

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

I am writing in regard to
my 1999 Honda Odyssey Van
Vin# 2HKRL1869XH [REDACTED]

The two recalls I'm writing about
are the Honda's sliding doors + the
ignition switch recalls

First, the sliding doors on
the van will not close properly
using the electric close switch. They
can be closed manually. This is
the third time since we've had
the van (purchased 7/17/03) that
the sliding doors haven't closed
properly. Honda Corp. told me
that the doors had been fixed
in 2002 before we got the van.
They were fixed again by the Bob
Rohrman dealership during the warranty
period since it was a certified used car
up to 100,000 miles. Now this is the
third time we've had the same problem
with these sliding doors.

(over)

NOTE BOOK

NAM
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TGW

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The ignition switch is another recall problem. It was fixed once before we purchased the van. I had this fixed again after the warranty had expired by another vehicle repair shop. I didn't know about this recall concerning the ignition switch at that point in time.

The question is how many times do I have to fix these recalls?

Hopefully, you can investigate the problems concerning Honda products and their recalls.

Yours Truly,

Delphi Dr.



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Applies To: 1999 Odyssey – LX thru VIN 2HKRL1...XH521181
EX thru VIN 2HKRL1...XH521195

October 5, 1999

Safety Recall: Odyssey Sliding Doors (Supersedes 99-054, dated July 6, 1999)

BACKGROUND

The sliding doors may not latch properly. An improperly latched door could open unexpectedly while the vehicle is in motion.

CUSTOMER NOTIFICATION

All owners of affected vehicles will be mailed a notification of this recall. Examples of the customer letters are at the end of this service bulletin.

CORRECTIVE ACTION

LX: Beginning VIN – 2HKRL1...XH500196
Ending VIN – 2HKRL1...XH521181
Replace the door latch assembly in each door (REPAIR PROCEDURE A).

EX: Beginning VIN – 2HKRL1...XH500077
Ending VIN – 2HKRL1...XH513409
Replace the door latch assembly and the door lock remote controller assembly in each door (REPAIR PROCEDURE B).

EX: Beginning VIN – 2HKRL1...XH513410
Ending VIN – 2HKRL1...XH521195
Replace the door latch assembly in each door (REPAIR PROCEDURE B).

PARTS INFORMATION

Right Door Latch Assembly:

EX – P/N 72610-S0X-A52, H/C 6206320
LX – P/N 72610-S0X-A02, H/C 6206312

Left Door Latch Assembly:

EX – P/N 72650-S0X-A52, H/C 6206346
LX – P/N 72650-S0X-A02, H/C 6206338

Right Door Lock Remote Controller Assembly:
P/N 72622-S0X-A51, H/C 5933676

Left Door Lock Remote Controller Assembly:
P/N 72662-S0X-A51, H/C 5933833

WARRANTY CLAIM INFORMATION

LX: From VIN 2HKRL1...XH500196 thru
VIN XH521181

EX: From VIN 2HKRL1...XH513410 thru
VIN XH521195

OP #	Description	FRT	Template ID
821113	Replace both door latch assemblies, LX	1.2	99-054A
821114	Replace both door latch assemblies, EX	1.2	99-054B

Failed Part:

EX – P/N 72650-S0X-A51
H/C 5933809

LX – P/N 72650-S0X-A01
H/C 5933791

Defect code: 331

Contention code: K64

Skill level: Repair Technician

EX: From VIN 2HKRL1...XH500077 thru
VIN XH513409

OP #	Description	FRT	Template ID
821116	Replace both door latch assemblies and both remote controller assemblies	1.6	99-054C

Failed Part P/N 72650-S0X-A51
H/C 5933809

Defect code: 331

Contention code: K65

Skill level: Repair Technician



Applies To: See VEHICLES AFFECTED

September 24, 2002

Safety Recall: Ignition Switch (Supersedes 02-031, dated September 17, 2002)

BACKGROUND

Electrical contacts in the ignition switch can wear prematurely due to high electrical current passing through the switch. Worn out ignition contacts could cause the engine to stall without warning. Although the engine will restart in most cases, a vehicle that stalls while driving increases the risk of a crash.

VEHICLES AFFECTED

- 1997 Accord (L4)
- 1998-99 Accord (L4 and V6)
- 1998-00 Civic
- 1997-99 CR-V
- 1997-00 Odyssey
- 1997-99 Prelude

Not every vehicle in the years and models listed above is affected by this campaign. Before beginning work, verify that the vehicle is eligible by checking at least one of the following.

- The customer has a notification letter.
- The vehicle is shown on your campaign responsibility report.
- The vehicle is shown as eligible on a DCS or iN (Interactive Network) VIN Status Inquiry.

CUSTOMER NOTIFICATION

All owners of affected vehicles will be sent a notification of this campaign. An example of the customer notification is at the end of this service bulletin.

CORRECTIVE ACTION

Replace the electrical (ignition) switch.

NOTE: Reinstalling aftermarket parts (security systems, alarms, audio systems, etc.) connected to the ignition wiring is not covered under this campaign. If a customer wants a non-Honda part reinstalled, the shop that installed the part (or the customer) must do the work and assume liability. In addition, the customer is responsible for all costs associated with the non-Honda part and its installation. If you have any questions about this, please contact your District Service Manager.

PARTS INFORMATION

Ignition Switch:

1997 Accord – (L4)	P/N 35130-SY8-305 H/C 7205255
1998-99 Accord – (L4 and V6)	P/N 35130-S84-305 H/C 7204415
1998-00 Civic –	P/N 35130-S04-305 H/C 7205297
1997-99 CR-V –	P/N 35130-S10-306 H/C 7205305
1997 Odyssey –	P/N 35130-SX0-406 H/C 7205263
1998 Odyssey –	P/N 35130-SX0-305 H/C 7205271
1999-00 Odyssey –	P/N 35130-S0X-305 H/C 7204423
1997-99 Prelude –	P/N 35130-S30-305 H/C 7205289

TOOL INFORMATION

Terminal Pin Tool: P/N 07JAZ-002020A, H/C 3087749
(part of Terminal Pin Tool Set,
P/N 07JAZ-002000A, H/C 3087715)

WARRANTY CLAIM INFORMATION

Description	FRT	Template ID
Replace ignition switch		
1997 Accord (L4)	0.5	02-031A
1998-99 Accord (L4 and V6)	0.4	02-031B
1998-00 Civic	0.6	02-031C
1997-99 CR-V	0.4	02-031D
1997 Odyssey	0.4	02-031E
1998 Odyssey	0.4	02-031F
1999-00 Odyssey	0.7	02-031G
1997-99 Prelude	0.5	02-031H

Operation Number: 725108

Failed Part: P/N 35130-S84-A01
H/C 5435458

Defect Code: 5B0 (the "0" is a zero)

Contention Code: L55

Skill Level: Repair Technician

Delivered to

DOT Mailroom

TO: W48- 226

Building: DOT

Mailstop: 4 West

Route Sym: NVS-200,210,300,010

external carrier: Certified

Sender:

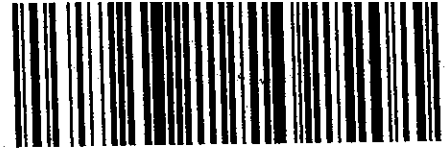
Manufacturer:

Purchase Order:

Item 1 of 1



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Dept of Transportation

3 defect investigation

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Washington, DC 20590

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