

August 15th, 2011

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**Need Help from the President Office of Barack Obama, The Federal Safety Board**[REDACTED]
Santa Ana, CA [REDACTED]
[REDACTED]**Accident date: April 19, 2010: ~8:40 – 9:30AM****Toyota Case No: 1008161308**

My name is [REDACTED] and my son's name is [REDACTED]. I was driving a Toyota Tacoma, Vehicle Identification: STEGN92N0 [REDACTED]. The BMW slid in front of me and I hit it with my passenger front tire at about 40MPH: I now have the Thoracic Spine pain at the C5-C6 vertebrate. There is a nine-inch swollen over the spinal cord on my back. The BIG tires rotated backward into the steering wheel, and twisted me, causing such injuries. Besides the defect of an airbag not deployed in an accident, the BIG tires and front fender ratio is another faulty design that TOYOTA need to have another RECALL.

The Toyota Tacoma is the most dangerous vehicle in America. A lot of American drivers do not know about the bad design and its defect. They need to.

General Motor made the same class truck with a elongate front end and smaller tires.

Prior to the accident, I have never had any such feeling or any medical problems or any surgery. This hurts too much and I had lost my job for almost two years. I have the case with Toyota, and have complaint with them a lot to only being ignored. Toyota has condemned American drivers to permanent disability with product unreliability.

From Toyota Headquarter, the accident was relatively minor with little crush on the right front fender, but damage me so serious! And this will cost the government a lot and other American drivers.

On August 02, 2011, I contacted Toyota Headquarter and gave them serious warning. I told them between August 10 to 15 that I put 10 gallons of gasoline with propane tanks, I then call 911 to ask the police to help me to keep other people away from me; I make sure to not hurt anybody. Then I drive from Orange County to Los Angeles County – I want everyone to know about Toyota trying to hide its dangerous defective products. I will blow up myself to prove the point. Since that day, my pain has somewhat lessen, and I stop for now. I will do this later if and when without help from government.

I need government help or any support group to find truth in this matter.

RR

031312

TGW

TO: DEPARTMENT OF CONSUMER AFFAIRS
CONSUMER INFORMATION DIVISION
1625 NORTH MARKET BLVD, SUITE N 112

(8)

TO: FOX NEWS HEADQUARTER
1211 AVENUE
OF THE AMERICAN
NEW YORK NY 10036

(9)

TO: ABC NEWS HEADQUARTER
7 WEST 66TH STREET
NEW YORK NY 10023

(10)

TO: CNN NEWS
6430 W SUNSET BLVD STE # 300
LOS ANGELES CA 90028

(11)

TO: NEW YORK TIMES
620 EIGHTH AVENUE
NEW YORK NY 10018

(12)

TO LOS ANGELES TIMES
202 W 1ST ST
LOS ANGELES CA 90012

(13)



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

FEB 06 2012

NVS-216 mec
Ref. No. 10423465

[REDACTED]
Santa Ana, CA [REDACTED]

Dear [REDACTED]

Thank you for your correspondence to President Obama concerning your model year (MY) 2003 Toyota Tacoma truck. The White House forwarded your correspondence to the National Highway Traffic Safety Administration (NHTSA) and asked that we respond to you directly.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You allege that your MY 2003 Toyota Tacoma crashed into another vehicle impacting the front passenger tire causing the front tires to rotate backwards into the steering wheel resulting in injuries to you. In addition, you indicate that the front air bag did not deploy during the crash. You believe there is a faulty design with the clearance ratio between the front tires and fender in MY 2003 Toyota Tacoma trucks and that they should be recalled.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to front tire-to-fender clearance and air bag non-deployment in MY 2003 Toyota Tacoma trucks. NHTSA's Office of Defects Investigation is actively monitoring all available data concerning air bag non-deployment in Toyota Tacoma trucks; however, no determinations have been reached at this time. There is insufficient evidence to warrant opening a safety defect investigation regarding front tire and fender clearance.

★★★★★
NHTSA
www.nhtsa.gov

[REDACTED]

We recommend that you make sure your MY 2003 Toyota Tacoma is equipped with the correct size tires. The largest tire size option for your vehicle according to the manufacturer's original equipment specification is T235/55R16. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention. A brochure explaining our investigation and recall process is enclosed for your information or you may visit our website at:
www.odinhtsa.dot.gov/cars/problems/recalls/process.cfm.

As for your statement regarding a warning to Toyota, we strongly recommend that you do not engage in an illegal act with your vehicle.

I hope this information is helpful. If you have any questions, please contact me or Mr. Frank S. Borris, Director, Office of Defects Investigation, at (202) 493-2631.

Sincerely,



Nancy L. Lewis
Associate Administrator
for Enforcement

Enclosure

TOYOTA

This letter FROM TOYOTA Headquarters

Writers Direct Telephone (310) 468-5638
Writers Direct Fax (310) 381-5017

Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
Torrance, CA 90501
310 468-1000

October 27, 2010

[REDACTED]
SANTA ANA CA [REDACTED]

Re: Date of Loss: April 19, 2010
Vehicle: 2003 Toyota Prerunner
VIN: 5TEGN92N03Z [REDACTED]

Dear [REDACTED]

This letter is in response to the communication with our Customer Experience Center and your letters submitted with respect to the above-referenced accident.

You reported that you were driving in the left of two lanes when a BMW in the right lane suddenly pulled into your lane just ahead of you, which caused you to strike the left side of the BMW with the right front of your truck. You said that the impact was severe and you wanted to know why the air bags did not deploy in this accident.

The inspection of your vehicle confirmed that this was not a direct frontal impact, but directed to the right front. The impact appears to be relatively minor, with very little crush to the vehicle, aside from small dents to the right front fender and bumper. The impact was clearly below the threshold for air bag deployment. Additionally, there was insufficient abrupt forward deceleration of the vehicle to deploy the air bags. By your own description, the impact was not a direct frontal impact, but directed to the right front.

The Supplemental Restraint System ("SRS" or air bags) is activated in response to abrupt forward deceleration in high-speed frontal impacts. The SRS is designed to help prevent fatal injuries or reduce the extent of serious head or chest injuries. In most accidents, the proper use of seat belts affords reasonable protection from injury.

We are very sorry to learn of this unfortunate accident, however, the accident did not fall within the parameters for deployment, and the air bags would not have prevented the types of injuries you sustained. The proximate cause of your injuries was the other vehicle cutting you off in your lane, not the non-deployment of the air bags.

Thank you for your attention and understanding.

Very truly yours,



Troy H. Higa
Claims Administrator

Mendota INSURANCE

Tammy Juelich
Claim Supervisor
PO Box 64801
St. Paul, MN 55164-0801
Phone: (800) 422-0793 ext 83030
Fax: 651-468-3353
tjuelich@mendota-insurance.com

December 19, 2011

[REDACTED]
Santa Ana, CA [REDACTED]

Re: Your File Number: CSB - 6712496
Complainant: [REDACTED]
Our Claim Number: [REDACTED]
Date of Loss: April 19, 2010
Insurance Company: Mendota Insurance
NAIC #: 33650

Dear [REDACTED]

This letter is in response to the inquiry received from the California Department of Insurance dated December 12, 2011, received December 16, 2011, in reference to CSB-6712496, from you.

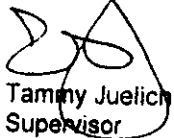
Your file was transferred to Julie DiFrischia on November 21, 2011. Ms. DiFrischia spoke with you on December 2, 2011 and explained that she was reviewing all of the information that we had to date and would be calling you to go over the information she had.

On December 12, 2011, you spoke with Ms. DiFrischia regarding your claim. She again stated that she had received some new information and was still going through your file. She explained that your prior attorney, L. Andre Lam had filed a lien as well as The Rawlings Company on behalf of Kaiser Foundation Health Plan. She stated as soon as she had the lien amount from The Rawlings Company she would call to discuss your claim.

Your injury claim is still open and was not previously denied. On the contrary we are working hard to obtain the necessary information to resolve your claim. It appears in your complaint you have more new information regarding your treatment.

Ms. DiFrischia will be in contact with you to resolve your claim as soon as the lien amounts are given to us from The Rawlings Company and from L. Andre Lam, your prior attorney.

Sincerely,

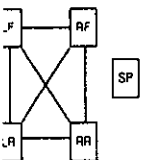


Tammy Juelich, SCLA
Supervisor
Mendota Insurance

Cc: State of California
Department of Insurance
Consumer Services and Market Conduct Branch - Claims Services Bureau
Attn: K. McMullin
300 South Spring Street
Los Angeles, CA 90013



6851 - Sears, Roebuck and Co. 3333 Bristol
 Costa Mesa, CA 92626 (714) 850-2128

NAME: [REDACTED]	YEAR/MAKE/MODEL NO VEHICLE	TAG #	INITIAL ESTIMATE	REVISED ESTIMATE	PHONE AUTHORIZATION	REF NUM. IN4364698
ADDRESS: SANTA ANA, CA	LICENSE #	COLOR	PARTS \$507.41		APPROVED BY:	LPPO#: 364698
CELL:	V.I.N.	LOCATION	LABOR \$0.00		CONTACTED BY:	CREATED BY: 946228
RE INSTALLATION INSTRUCTIONS	ODOMETER IN	ODOMETER OUT	OTHER \$0.00		NUMBER CALLED:	INVOICED BY: 946228
	TIME IN	TIME OUT	TAX \$0.00	DATE/TIME OF ESTIMATE 10/12/2009 11:54 AM	DATE/TIME REVISED	EPA NUMBER: CAD0982039133
	PROMISED TIME		TOTAL \$507.41		DATE / TIME CALLED:	REPAIR NUMBER: AF022650
FR PRESSURE FRONT / REAR REFER TO TIRE GUIDE	WHL TORQUE SPECIFICATION REFER TO TIRE GUIDE	See reverse for important warranty terms and other information.	BY SIGNING BELOW I AGREE TO CHARGE THE INVOICE PRICE TO THE CARD LISTED AND BE BOUND BY THE TERMS OF THE CARDHOLDER'S VISA ACCOUNT AGREEMENT INCORPORATED BY REFERENCE			

COMMENTS/REQUESTS OR ALTERNATE CONTACTS:				WORK AUTHORIZED BY / CREDIT APPROVED BY: X			
QTY	ITEM #	DESCRIPTION OF MERCHANDISE	PRICE EACH	TOTAL	TECH	CSA	RETAIN FOR COMPARISON WITH MONTHLY STATEMENT OR FOR RETURN OR EXCHANGE Parts Subtotal: \$507.41 Labor Subtotal: \$0.00 Reductions Subtotal: \$0.00 Subtotal: \$507.41 Tax: \$0.00 Total: \$507.41 RC: 2417-4388-7528-3197 Credit Tended: \$507.41 CARD TYPE: VISA ACCT #: WXXXXXXXXXX [REDACTED] AUTH CODE: 011545 VISA TOTAL: \$507.41 CARDHOLDER ACKNOWLEDGES RECEIPT OF GOODS AND/OR SERVICES IN THE AMOUNT OF \$507.41 SALES CHECK # 068510437392
1	AC 189128	CUSTOMER DEPOSIT	\$507.41	\$507.41		946228	

* A 15% Restocking Fee may apply on returned merchandise. A 15% Cancellation Fee may apply on Special Ordered merchandise cancelled after 24 hours. See Salesperson for details.

ITEM / WARRANTY INFORMATION / LABOR DETAILS / COMMENTS
 Aftermarket TPMS Available. Verity TPMS.
 ALL LUG NUTS ON CUSTOM AND ALLOY WHEELS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY.
 ALL NEW, NON-OEM PARTS UNLESS OTHERWISE SPECIFIED.

MENDOTA INSURANCE COMPANY (800-422-0793)
2805 DODD ROAD SUITE 300 EAGAN, MN 55121
FAX SUPPLEMENT REQUESTS TO (651-468-3352) OR EMAIL TO:
APPRAISAL@KINGSWAYAMERICA.COM, SUPPLEMENTS MUST BE APPROVED BY MENDOTA PRIOR
TO THE START OF REPAIRS. INCLUDE SUPPLEMENT RECONCILIATIONS/INVOICES/PHOTOS.

*** ESTIMATE ***

04/22/2010 06:49 AM

Owner

Owner: [REDACTED]
Address: [REDACTED]
Home/Day: [REDACTED]
Work/Day: (000)000-0000
City State Zip: SANTA ANA, CA [REDACTED]

Control Information

Claim #: [REDACTED]
Loss Date/Time: 04/20/2010 05:00 AM
Deductible: Unknown
File #: 0410367

Insured Policy #: [REDACTED]
Loss Type: Liability

Accounting #:

Agent: REBECCA CASE
Address: [REDACTED]
Email: rcase@mendota-insurance.com

Work/Day: (800)422-0793
FAX: (651)468-3353

Insured: [REDACTED]
Address: [REDACTED]

Home/Day: (000)000-0000
Work/Day: (000)000-0000
Work/Evening: (000)000-0000

City State Zip:

Claimant: [REDACTED]
Address: [REDACTED]

Work/Day: (000)000-0000
Home/Evening: [REDACTED]

City State Zip: SANTA ANA, CA [REDACTED]

Claim Rep: REBECCA CASE
Address: [REDACTED]
Email: rcase@mendota-insurance.com

Work/Day: (800)422-0793

Inspection

Inspection Date: 04/21/2010
Inspection Location: CUSTOMER RESIDENCE
Address: [REDACTED]
City State Zip: SANTA ANA, CA [REDACTED]
Primary Impact: Right Front Corner
Driveable: Yes

Inspection Type: Field
Contact: [REDACTED]
Work/Day: [REDACTED]

Secondary Impact:
Rental Assisted:

Assigned Date/Time:

Received Date/Time: 04/22/2010 06:43 AM

Appraiser Name: VOTAW
Address: [REDACTED]

Appraiser License #: [REDACTED]
Work/Day: (562)699-9733

Repairer

Repairer: UNKNOWN

Contact:

Target Complete Date/Time:

Days To Repair: 5

Vehicle

2003 Toyota Tacoma Prerunner V6 4 DR Crew Cab Short Bed
6cyl Gasoline 3.4
4 Speed Automatic

Lic. Plate: [REDACTED]
 Lic Expire:
 Prod Date:
 Veh Insp# :
 Condition: Good
 Ext. Color: GOLD
 Ext. Refinish: Two-Stage

Lic State: CA
 VIN: 5TEGN92N032 [REDACTED]
 Mileage: 82,439
 Mileage Type: Actual
 Code: Y6135A
 Int. Color:
 Int. Refinish:

Options

Air Conditioning	Aluminum/Alloy Wheels	Anti-lock Brakes
Bucket Seats	Center Console	Chrome Bumper(s)
Compact Disc W/Tape	Cruise Control	Digital Clock
Dual Airbags	Fender Flares	Heavy Duty Suspension
Intermittent Wipers	Lighted Entry System	Power Brakes
Power Mirrors	Power Steering	Power Windows
Privacy Glass	Skid Plates	Split Folding Rear Seat
Tachometer	Tilt Steering Wheel	Tinted Glass
Velour/Cloth Seats		

Damages

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
1	EU	342	46	Bumper,Front >> K&P AUTO 909-428-6898	SALVAGE PART	\$650.00*	+20.00	1.7	SM
2	L	11		Cvr,Front Bumper Upr	Refinish			1.2	RF
3	EP	137		Filler,Front Bumper LT	AFTERMARKET NEW	\$14.80		INC	SM
4	L	137		Filler,Front Bumper LT	Refinish			0.4	RF
5	EP	138		Filler,Front Bumper RT	AFTERMARKET NEW	\$14.00		INC	SM
6	L	138		Filler,Front Bumper RT	Refinish			0.4	RF
7	EP	256		Lamp,Side Marker RT	AFTERMARKET NEW	\$47.00		INC	SM
8	BR	83	13	Panel,Hood	Blend Refinish			2.3	RF
9	EU	104	46	Fender,Front RT >> MIKES FOREIGN 310-830-6200 INC FLARE	SALVAGE PART	\$150.00*	+20.00	2.4	SM
10	L	104		Fender,Front RT	Refinish			2.7	RF
11	I	974		Suspension Align,Frt	Sublet Repair	\$59.95*			ME
12	BR	208		Door Shell,Front RT	Blend Refinish			1.3	RF
13	RI	232		Pnl,Inner Door Trim RT	R & I Assembly			INC	SM
14	E	151		N/Plate,Front Door RT	7547304010	\$33.30		0.2	SM
15	RI	228		Mirror,Outer R/C RT	R & I Assembly			0.3	SM
16	RI	162		Handle,Front Door Otr RT	R & I Assembly			0.6	SM
17	SB	M07		Pinstripes-Tape	Sublet Repair	\$20.00*			SM
18	E	M17		Cover Car Exterior	Replace OEM	\$5.00*			SM
19	I	M18		Set-Up And Measure	Repair			2.0*	SM*
20	I	M40		Frame Sidesway,Front	Repair			3.0*	FR
20	Items								

MC Message

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE
 46 PRINTABLE ALTERNATE PARTS COMPARE

Estimate Total & Entries

Gross Parts	\$38.30	
Other Parts	\$875.80	
Paint Materials	\$232.40	
Line Item Markup	\$160.00	
Parts & Material Total		\$1,306.50
Tax on Parts & Material	@ 8.750%	\$114.32

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$40.00	5.2	2.0	7.2	\$288.00
Mech/Elec (ME)	\$85.00				
Frame (FR)	\$55.00		3.0	3.0	\$165.00
Refinish (RF)	\$40.00	8.3		8.3	\$332.00

Paint Materials	\$28.00		
Labor Total		18.5 Hours	\$785.00
Sublet Repairs			\$79.95
Gross Total			\$2,285.77
Less: Deductible			Unknown-
Net Total			\$2,285.77

Alternate Parts Y/05/03/00/02/00 CUM 05/03/00/02/00 Zip Code: 90601 Geo 80601
Recycled Parts NOT REQUESTED

Audatex Estimating 6.0.217 ES 04/22/2010 07:07 AM REL 6.0.217 DT 04/01/2010
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2.2 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

THIS ESTIMATE MAY HAVE BEEN PREPARED BASED ON THE USE OF PARTS SUPPLIED BY A SOURCE OTHER THAN THE ORIGINAL MANUFACTURER. SUPPLEMENTAL REPAIR CHARGES MAY BE REJECTED UNLESS APPROVED BY MENDOTA INSURANCE COMPANY PRIOR TO REPAIRS. THIS INSTRUMENT IS NOT AN AUTHORIZATION TO REPAIR. REPAIR MUST BE AUTHORIZED BY THE OWNER.
SIGNATURE: _____

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. ANY WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE PARTS, RATHER THAN BY THE ORIGINAL MANUFACTURER OF YOUR VEHICLE.

Op Codes

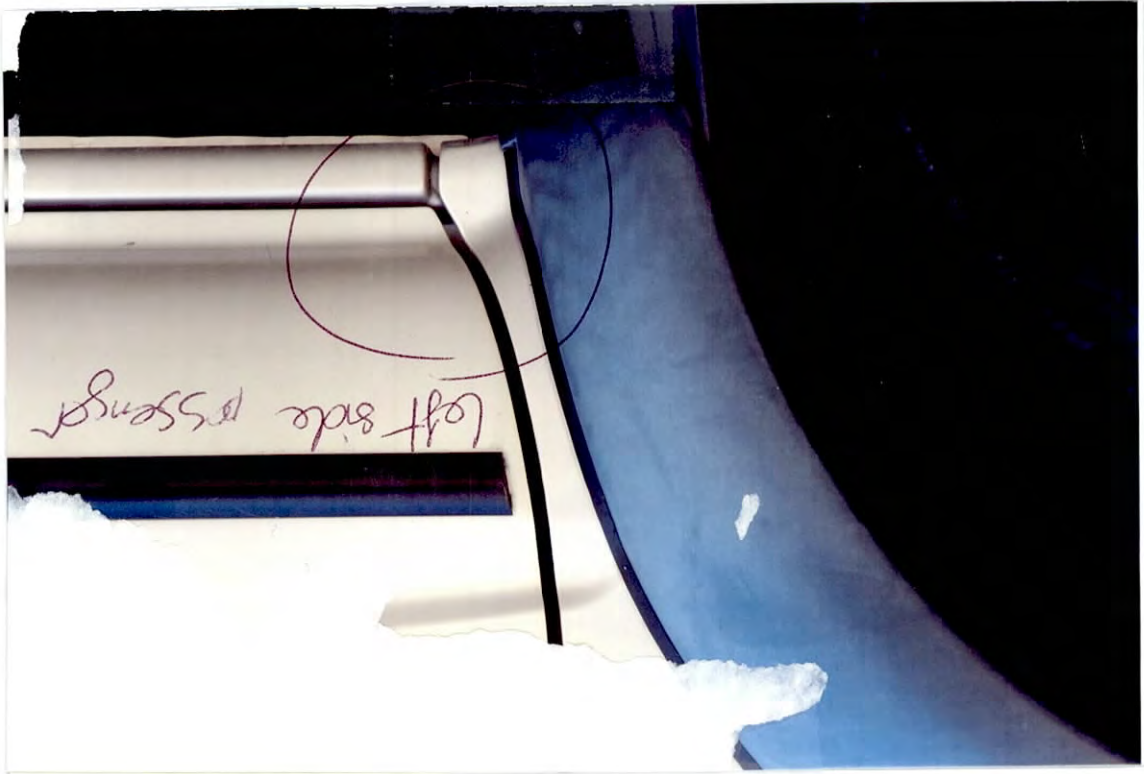
- * = User-Entered Value
- EC = REPLACE AFTERMARKET
- EU = SALVAGE PART
- UM = AFTERMARKET REMAN
- UC = REMAN/REBUILT OEM
- N = Additional Labor
- IT = Partial Repair
- P = Check
- E = Replace OEM
- ET = Partial Replace Labor
- TE = Partial Replace Price
- L = Refinish
- TT = Two-Tone
- BR = Blend Refinish
- CG = Chippguard
- AA = Appearance Allowance
- NG = Replace NAGS
- EP = AFTERMARKET NEW
- PM = AFTERMARKET RECON
- PC = RECON OEM PART
- SB = Sublet Repair
- I = Repair
- RI = R & I Assembly
- RP = Related Prior Damage



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Audatex Estimating is a trademark of Audatex North America, Inc.









MFD BY TOYOTA MOTOR MANUFACTURING CALIFORNIA INC.
 DATE 06/03 GVWR: 2315KG (5100LB)
 GAWR : FRT. 1200KG (2650LB) WITH P225/75R15 TIRES.
 15X7JJ RIMS, AT 180KPA (26PSI) COLD.
 RR. 1270KG (2800LB) WITH P225/75R15 TIRES.
 15X7JJ RIMS, AT 200KPA (29PSI) COLD.
 THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR
 VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT
 ON THE DATE OF MANUFACTURE SHOWN ABOVE.
 5TEGN92N03Z TRUCK VZN195L-PRPKAB
 C/TR 4P7/FK45
 A/TM B03A/
 A340E



Sears Auto Center

5851 - Sears, Roebuck and Co. 3333 Bristol St
Costa Mesa, CA 92626 (714) 850-2128

CI-10423-165
MAR 03 2012
MAR 03 2012

NAME: [REDACTED]	TAG #	INITIAL ESTIMATE	REVISED ESTIMATE	PHONE AUTHORIZATION	REF. NUM. IN4364689 LPPO#: 364689
ADD: SANTA ANA, CA	YEAR/MAKE/MODEL 2003 TOYOTA TRUCK TACOMA PICKUP V6-3378 3.4L DOHC	PARTS \$494.10	-\$13.31	APPROVED BY:	CREATED BY: 946228
HOME: [REDACTED]	LICENSE #	LABOR \$93.24	\$93.24	CONTACTED BY:	INVOICED BY: 946228
CELL: [REDACTED]	COLOR GOLD	OTHER -\$132.89	-\$184.07	DATE/TIME OF ESTIMATE	EPA NUMBER: CAD0982039133
TIRE INSTALLATION INSTRUCTIONS	LOCATION M	TAX \$32.76	\$32.76	DATE/TIME REVISED	REPAIR NUMBER: AF022650
ODOMETER IN 77471	ODOMETER OUT	TOTAL \$507.41	\$0.00	NUMBER CALLED:	
BLACK WALL	TIME IN 10/12/2009 08:55 AM	TIME OUT 10/12/2009 10:59 AM		DATE / TIME CALLED:	
	PROMISED TIME 10/12/2009 10:53 AM	WAITING			
AIR PRESSURE FRONT / REAR SEE COMMENTS BELOW	WHL TORQUE SPECIFICATION YLW/83 - ALL O.E. APPLICATIONS	See reverse for important warranty terms and other information.			

COMMENTS/REQUESTS OR ALTERNATE CONTACTS: ALIGNMENT DECLINED

WORK AUTHORIZED BY: X

QTY	ITEM #	DESCRIPTION OF MERCHANDISE	PRICE EACH	TOTAL	TECH	CSA
4	PS 09554463	TIRE,P26570S16 FKZESTZ040	\$132.04	\$528.16 T		946228
4	AC 189021	LOCAL TIRE DISPOSAL	\$2.00	\$8.00 T		946228
4	EF 082021	STATE ENVIRONMENTAL FEE	\$1.75	\$7.00		946228
4	PS 09598723	VALVE,TBLS 2 IN B	\$2.99	\$11.96 T		946228
4	LB 19019505	ROAD HAZARD,PLUS AGREEMNT	\$13.90	\$55.60		946228
4	LB 19012004	TIREBALANCE, PERFORMANCE	\$12.00	\$48.00	484246	946228
1	RD 57	SALE CREDIT MISC.	-\$132.89	-\$132.89 T		946228
1	RT 189128	CUSTOMER DEPOSIT	-\$507.41	-\$507.41		946228
1	910	10% Associate Discount	-\$51.08	-\$51.08		946228

RETAIN FOR COMPARISON WITH MONTHLY STATEMENT OR FOR RETURN OR EXCHANGE

Parts Subtotal: -\$6.31
Labor Subtotal: \$93.24
Reductions Subtotal: -\$132.99
Subtotal: -\$32.76
Tax: 8.7500
Total: \$0.00

RC: 2417-4188-7528-3097

Cash Tended: \$0.00

* A 15% Restocking Fee may apply on returned merchandise. A 15% Cancellation Fee may apply on Special Ordered merchandise cancelled after 24 hours. See Salesperson for details.

SEARS VALUES YOUR FEEDBACK!

Tell us about your experience and you could win a \$4,000 Sears gift card.

Please visit our website within 7 days of the date of purchase:

WWW.SEARSFEEDBACK.COM

To complete the survey you will need the 12 digit salescheck number on your receipt.

Por favor tómate el tiempo para proporcionarnos tu informacion y participa en un sorteo con la oportunidad de ganar \$4,000. Visita la página de internet.

No purchase necessary. Void where prohibited. Entries must be entered within 7 days of date of purchase. Entrants must be 18 or older to enter. See complete rules on website.

SALES CHECK # 068510437393

ITEM / WARRANTY INFORMATION / LABOR DETAILS / COMMENTS

ALL NEW, NON-OEM PARTS UNLESS OTHERWISE SPECIFIED.

Aftermarket TPMS Available. Verify TPMS.
WARRANTY:
09554463 : 50,000 MILE; Tread Depth: 13

ITEM COMMENTS:
19019505: ROAD HAZARD PLUS SERVICE AGREEMENT: THIS AGREEMENT PROVIDES ADDED BENEFITS OVER AND ABOVE YOUR TIRE WARRANTY. ASK YOUR SALES ASSOCIATE FOR DETAILS.
19012004: For the Life of the Tire, to address an uneven or imbalanced tire, we will: adjust tire pressure, remove old weights, computer spin balance. Priced EACH

THE SEARS AUTO TEAM UNDERSTANDS THAT YOUR TIME IS VALUABLE AND WE APOLOGIZE FOR NOT MAKING OUR COMPLETION TIME ON YOUR VEHICLE. PLEASE ACCEPT THIS ATTACHED \$5 COUPON GOOD ON ANY PURCHASE OF \$20 OR MORE AT ANY SEARS STORE LOCATION NATIONWIDE.

ALL LUG NUTS ON CUSTOM AND ALLOY WHEELS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY.

Size	PSI	Torque	Vehicle Description
P265/70R16	26/26	YLW/83	4WD Crew Cab; 5100 lbs.; 121.9 in.
P265/70R16	26/29	YLW/83	4WD Ext. Cab; 5100 lbs.; 121.9 in.
P265/70R16	26/29	YLW/83	4WD Reg. Cab; 5100 lbs.; 103.3 in.
P265/70R16	26/26	YLW/83	RWD Crew Cab PreRunner; 5100 lbs.; 121.9 in.
P265/70R16	26/29	YLW/83	RWD Ext. Cab PreRunner; 5100 lbs.; 121.9 in.
P265/70R16	26/29	YLW/83	RWD Reg. Cab PreRunner; 5100 lbs.; 121.9 in.

TIRES

SEARS was installed

Print postage online - Go to usps.com/postageonline

PLEASE PRESS FIRMLY

PLEASE PRESS FIRMLY



Flat Rate Mailing Envelope

For Domestic and International Use

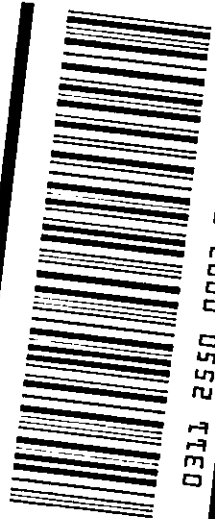
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Any amount of mailable material may be enclosed, as long as the envelope is not modified, and the contents are entirely confined within the envelope with the adhesive provided as the means of closure.

INTERNATIONAL RESTRICTIONS APPLY:

4 POUND WEIGHT LIMIT ON
= 1600 G

United States Postal Service®
DELIVERY CONFIRMATION™



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From:/Expéditeur:

[Redacted]
SANTA ANA CA [Redacted]

To:/Destinataire:

MR. FRANK S. BORRIS
1200 NEW JERSEY AVENUE SE
WASHINGTON DC 20540

Country of Destination:/Pays de destination:

Hi, MR. FRANK S. BORRIS
My name is [Redacted]
TOYOTA CASE # 1008161308 THIS
LETTER IS THROUGHOUT NATIONWIDE
IT IS EXTREMELY DANGEROUS
TO ALOT AMERICAN PEOPLE,
TOYOTA FAILED RESPOND
SAFETY TO ME 6 TIME.
I already apply FOR disability
FOR SUE PASS. 100%

W48

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EP14F

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