

[REDACTED]
Coral Springs, FL [REDACTED]
[REDACTED]

Acura
1919 Torrance Blvd.
Torrance, CA 90509-9870

Acura
P.O. Box 2215
Torrance, CA 90509-9870

Dear Acura:

I am the owner of a 2006 TSX. When I returned from my vacation on Wednesday morning, July 13, 2011, the power steering on my car was malfunctioning significantly. I could hardly drive it. It was obvious that it needed immediate repair. So that I would not put myself in further danger, later that morning, I took my car across the street from my work place to have it repaired.

I have enclosed the receipt from that repair. As is indicated the cost for the Power Steering parts and labor were as follows:

Parts	Power Steering Pressure Hose	\$220.95
Labor	Power Steering Fluid Flush	69.95
Labor	Replace Power Steering Pressure Hose	85.00
Total		\$375.90

On the evening of Wednesday, July 13, 2011, I found the attached letter from Acura in my mailbox indicating that there was a Safety Recall due to a Power Steering Fluid Leak. The letter called it a reminder, however, please be advised that this is the only letter that I received from Acura about the Recall.

This was a significant financial burden for me. It was also a significant inconvenience to others and to me because a friend had to drive me to my other job and a co-worker had to drive me home and pick me up the following morning to drive me to work. Had I known about the Safety Recall and had the hose not needed immediate attention, I obviously would have taken my car to the dealer.

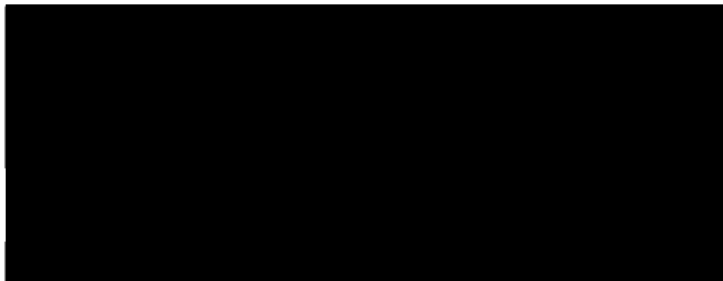
Additionally, it is frightening to know that a hot exhaust pipe could generate smoke and possibly lead to an under-hood fire. We have certainly had prolonged high temperatures in Florida which obviously produced high under-hood conditions causing the power steering hose to deteriorate prematurely.

I am asking that Acura return a check for \$375.90 to me for this repair. I feel very fortunate that this condition did not result in an accident or an under-hood fire. I am very satisfied with my Acura vehicle now that it has been repaired and I want to continue to drive it. Since I love Acura vehicles, I will probably purchase another one in the future.

Page 2

My contact information appears above on this letter.

I appreciate your serious consideration of this request and await a timely response from you.



**Cc: Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590**

**Acura at Rick Case
875 N State Road 7
Fort Lauderdale, FL 33311**

**Acura Honda Hyundai at Rick Case
1-75 Griffin Road
Davie, FL**



1919 Torrance Blvd.
P.O. Box 2215
Torrance, CA 90509-9870

Summer 2011

REMINDER: SAFETY RECALL – POWER STEERING FLUID LEAK

Dear TSX Owner:

This notice is being sent to owners of certain 2004-08 model year TSX vehicles. Prolonged high under-hood temperatures may cause the power steering hose to deteriorate prematurely and may cause the hose to crack and leak power steering oil. Oil leaking onto a hot exhaust pipe will generate smoke and possibly lead to an under-hood fire.

WHY SHOULD YOU HAVE THIS SAFETY RECALL COMPLETED?

- Your vehicle is included in a safety recall because a deteriorated power steering hose may crack and leak power steering oil which could lead to an under-hood fire.
- Any authorized Acura dealer can perform the inspection and repairs, free of charge.

Please immediately contact any authorized Acura dealer to schedule an appointment. If you need help locating a dealer, contact Acura Client Relations at 800-382-2238 and select option 4. You may also find this information at www.acura.com.

Our records show that you are the current owner of a 2004-08 TSX involved in this recall. If this is not the case or the name/address information is not correct, please complete, sign and return the enclosed postage-paid Information Change Card. If this is a leased vehicle and the lessor and registered owner received this reminder, please forward a copy of this reminder to the lessee.

We apologize for any inconvenience this campaign may cause you. We are taking this action in the interest of your safety and continued satisfaction with your Acura vehicle.

Sincerely,

American Honda Motor Co., Inc.
Acura Automobile Division

NOTICE: If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590, call the toll-free Safety Hotline at (888) 327-4236 [TTY (800) 424-9153], or go to [http:// www.safercar.gov](http://www.safercar.gov).

BOB'S SIMON'S AUTO REPAIR

6595 MCVA DRIVE

DAVIE FL 33317-7423

MVR#AR221

BUS: (954) 474-1110

Hollywood, FL

FAX: (954) 474-1244

REG#MV3037

YEAR	2006	ENGINE	2.4L-L4, DOHC	Page 1
MAKE	ACURA	TRANS	A/T	
MODEL	TSX	Job Type	INVOICE	DATE STARTED 07/13/11
TAG #		MILES IN	0	DATE PAID 07/14/11
VIN #	JH4C L968 76C	MILES OUT	86000	Invoice #: 16320

Part Number	Qty	Description	Price	Extension
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LABOR

LOF1 MOBIL ONE	1.00	MOBIL ONE OIL CHANGE	72.95	72.95
		Up To 5 Qts & Oil Filter		
		Lubricate Front End, If Applicable.		
		Check Tire Pressure, Fluid(s) &		
		Filter oil. Special Oil Filter Extra.		
		Vacuum.		
LABOR	1.00	POWER STEERING FLUID FLUSH	69.95	69.95
LABOR	1.00	to replace power steering pressure hose	85.00	85.00
		LABOR Total		227.90

PARTS

1500	1.00	OIL FILTER		
MOBILONESYNT	5.00	MOBIL ONE SYNTHETIC ENGINE OIL		
PARTS	1.00	POWER STEERING PRESSURE HOSE	220.95	220.95
		PARTS Total		220.95

BOB'S SIMON'S AUTO REPAIR

6595 MCVA DRIVE

DAVIE FL 33317-7423

BUS: (954) 474-1110

Term ID: 24742652

Sale

XXXXXXXXXX

DEBIT

Entry Method: Swiped

Total:

\$ 475.78

07/14/11

12:00:08

Inv #: 86000

Acct Code: 000000

Card #: 000111

Exp. Date: 12/31/11

Net ID: 010

Settle Date: 07/15

Zip Code:

Customer Tot.

THANK YOU

Sub Total	448.85
Sales Tax	26.93
Total	475.78

Pay Method = DEBIT/ATM CARD 475.78

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate the above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control. 12 months or 12,000 miles warranty on parts and labor, 6 months or 6,000 miles on used parts & work and or commercial vehicles unless otherwise stated. No warranty on customers supplied part(s) used. \$50 per day storage charge if customer does not pick up vehicle after 5 days after notified completion of work. Customer Signature _____ Date: _____

[REDACTED]
Coral Springs, FL [REDACTED]

FT. LAUDERDALE
FL 333
25 JUL 2011 PM 2 L



Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

