

Warrington, PA

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INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

AUG - 1 2011

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July 14, 2011

National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

**RE: ACURA '99 SAFETY Issues / LIFE-THREATENING TRANSMISSION
PROBLEMS / REQUEST FOR RECALL:**

I am writing to you today to report a very bad experience with our '99 Acura TL -- we were driving down to Florida for vacation and our **transmission failed** -- going 70 mph on highway I-95 -- with no warning or indication that a problem was about to happen. The car just starting jerking -- and we lost total power of the vehicle. We could have easily been killed! Luckily, we were able to get off the exit and pull into the nearest parking lot. We then, had to get our car towed, and rent a car to complete our vacation -- then stop back in Savannah on the way home to pick up the car after the repair.

We knew about the service bulletin and extended transmission warranty that was issued on this car due to a **faulty Acura** part, so we called Acura (corporate and Montgomeryville) when this incident happened. We were outside of the timeframe for warranty -- however, we were **still within the mileage limit of 100,000** (our car has only 94,000 miles on it). The corporate office told us that there was **NOTHING** they could do for us. Naturally, we were upset and disappointed at their dismissing of this incident.

**FYI -- See Service Bulletin 2005 American Honda Motor Co., Inc. -- All Rights Reserved
BTB 13892-27059 (0501) January 21, 2005 90-009**

VEHICLES AFFECTED *This service bulletin applies to all Acura vehicles covered by the New Vehicle Limited Warranty period (4 years or 50,000 miles, whichever comes first).* In addition, American Honda has extended the warranty on A/Ts and torque converters to 7 years or 100,000 miles, whichever comes first, for these vehicles: 1999-02 3.2TL - All

1. The only difference between a Service Bulletin and a RECALL is the amount of people that are affected and the number of deaths that ensue. Fortunately, we were not killed -- however, this preexisting condition and the fact that this incident happened going at high speeds on a major highway -- without any warning signal -- it could have very well ended in tragedy. This model has a **known** transmission problem -- Acura acknowledged this problem by stating in the service bulletin that the warranty was extended through 100K miles. While the vehicle is beyond the warranty timeframe (7 years) -- **it is within the mileage range (94K) -- and Acura is not doing anything about it.**

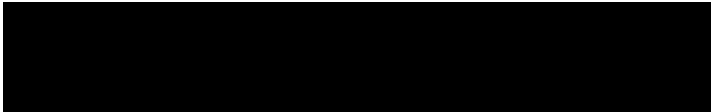
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TGW

2. This problem obviously can appear at any time, without warning and presents a real life threatening situation. When Montgomeryville Acura checked our transmission at the time that the Service Bulletin was issued -- they **assured** us that our car did not have this issue. However, without any warning this past month, our transmission failed -- the mechanic that serviced the car stated that this is **exactly** the type of issue that these vehicles have exhibited over the years -- thus the Service Bulletin. While the timeframe is out of warranty -- **the mileage is still within the limits**. We feel that Acura -- and the dealership -- should bear part of the responsibility for the known Acura failure.
3. This transmission problem -- now a service bulletin -- which has been extended to 7 years/100 K miles -- should be escalated to a TOTAL RECALL!! These cars are still on the road, Acura is offering only limited assistance -- it is up to you to get these cars off the road and force Acura to replace these faulty transmissions at their expense!!!

Please act now -- before people are killed on the highways due to ACURA's negligence.

Thanks for your consideration.

Sincerely,

A large black rectangular redaction box covering the signature area.

Cc: ACURA Corporate Offices



Warrington, PA

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