



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, DC 20590

February 01, 2012

[REDACTED]  
Clackamas, OR [REDACTED]

Dear [REDACTED]

NVS-216 rrr  
Ref. No. 10423235

Thank you for your correspondence concerning a problem you encountered with your model year (MY) 2005 Lexus LS430. Your correspondence was received by the National Highway Traffic Safety Administration's Office of Defects Investigation. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You state experiencing unintended acceleration in your MY 2005 Lexus LS430 which resulted in crash and you sustained several injuries. You are willing to donate your vehicle so that NHTSA may conduct an investigation into the cause of your crash.

Please accept our sincere sympathy regarding the injuries you sustained in the crash. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to unintended acceleration problems in MY 2005 Lexus LS430 vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at [www.nhtsa.dot.gov/ivoq](http://www.nhtsa.dot.gov/ivoq) or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at [www.nhtsa.dot.gov/cars/problems](http://www.nhtsa.dot.gov/cars/problems).

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement