

NHTSA ccmMercury Routing Slip



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INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES11-006129

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Address To: DOT/I

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Doc Date: 9/26/2011

Due Date: 10/14/2011

S10 #:

DOT/I #: 2011-2354

RMP #:

**Subject: LETTER FROM SENATOR CASEY ON BEHALF OF CONSTITUENT
SAFETY RECALL #10V-436**

RE

Ack Date:

Sign Office: DIR. GOVT.

AFFAIRS

Cleared Date:

File Loc:

Added By: BMILLINGS x65470

Ack By:

Signature: CHAN LIEU

Cleared By:

XREF File:

Modified By:

BERNADETTE.MILLINGS

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

ROBERT P CASEY, JR.
UNITED STATES SENATE

WASHINGTON, DC 20510
Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	9/28/2011	10/14/2011	
NVS-010	INFORMATION	9/28/2011		9/28/2011
I	INFORMATION	9/28/2011		9/28/2011
NGA-110	INFORMATION	9/28/2011		9/28/2011

SEP 29 2011

N+H
092911
TGW

26-Sep-11

2011 Senate Report - Governmental Affairs Correspondence
Control Sheet (I-10), W85-328

Control Number: 2011 - 2354
Date DOT Received: 9/26/2011
Date DOT Entered: 9/26/2011
Member's Date: 9/26/2011
Member Last Name: Casey
Member First Name: Robert P.
Member Organization: United States Senator
Address1 22 S. 3rd Street, Suite 6A
Address2
City: Harrisburg
State: PA
Zip 17101
Constituent File Name: [REDACTED]
Constituent Date
Action Office: National Highway Traffic Safety Administration
Subject: Isuzu

Action Office Code: NHTSA
Due Date: 10/14/2011
Member Contact: Michael Deery
Pending Yes
Member Contact Phone: (717) 231-7540
Closed Date:
Remarks:
Direct Reply/Comeback Copy Yes

Congressional Affairs Contact

ES11-006129



Senator Robert P. Casey, Jr.

United States Senate
Harrisburg Office
22 S. 3rd Street, Suite 6A
Harrisburg, PA 17101
Phone: (717) 231-7540
Fax: (717) 231-7542

FACSIMILE TRANSMITTAL SHEET

TO:	FROM:
Mr. Robert Letteney	Michael J. Deery, Constituent Advocate
COMPANY:	DATE:
U.S. Department of Transportation	9-26-11
FAX NUMBER:	TOTAL NO. OF PAGES INCLUDING COVER:
202-366-3675	6
PHONE NUMBER:	
202-366-4573	

☐ URGENT ☐ FOR REVIEW ☐ PLEASE COMMENT ☐ PLEASE REPLY ☐ PLEASE RECYCLE

NOTES/COMMENTS:

Michael J. Deery
Constituent Advocate
Senator Robert P. Casey Jr.
Harrisburg Office
22 S. 3rd Street, Suite 6A
Harrisburg, PA 17101
717-231-7540
717-231-7542 fax
Michael_Deery@casey.senate.gov

ROBERT P. CASEY, JR.
PENNSYLVANIA

COMMITTEES:
AGRICULTURE, NUTRITION,
AND FORESTRY
FOREIGN RELATIONS
HEALTH, EDUCATION,
LABOR, AND PENSIONS
SPECIAL COMMITTEE ON AGING
JOINT ECONOMIC

United States Senate

WASHINGTON, DC 20510

HARRISBURG OFFICE:
22 S. THIRD STREET, SUITE 6A
HARRISBURG, PA 17101
(717) 231-7540
<http://casey.senate.gov>

September 26, 2011

Mr. Robert Letteney
Deputy Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590

Dear Mr. Letteney:

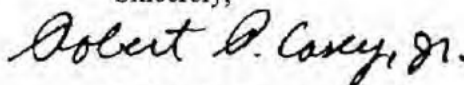
My office has been contacted by [REDACTED] regarding a census complaint. I am enclosing a copy of the correspondence I have received.

Please review [REDACTED] correspondence and provide a status regarding his concerns that I may share with him.

If you have any questions or need additional assistance, please contact Michael Deery in my Office of Constituent Services at (717) 231-7540.

Thank you for attention to this request.

Sincerely,



Robert P. Casey, Jr.
United States Senator

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Senator Robert P. Casey, Jr.
Case Information and Privacy Act Release Form
Please return to our office either by email, fax, or U.S. mail.
Office of Senator Robert P. Casey, Jr.
22 South Third Street, Suite 6-A
Harrisburg, PA 17101
(717) 231-7542 (fax)

Submitting this form to other offices will result in unnecessary delays.

The Privacy Act of 1974 is a federal law designed to protect you from any unauthorized use and exchange of personal information by federal agencies. Any information that a federal agency has on file regarding your dealings with the United States government may not, with a few exceptions, be given to another agency or Member of Congress without your written permission. Family members, friends, or other interested parties generally may not authorize on your behalf the release of information covered by the Privacy Act.

I hereby request the assistance of the office of Senator Robert P. Casey, Jr., to resolve the matter described on page 2 of this document. I authorize Senator Casey and his staff to receive any information they might need to provide this assistance.

I certify that the information I have provided to Senator Casey and his staff is true and accurate to the best of my knowledge. The assistance I have requested from Senator Casey's office is necessary to resolve the matter and does not violate any federal, state, or local law.

SIGNED: _____ DATE: 09-21-2011

Name: (please print) _____ Date of Birth: _____

Address: _____

City: VALENCIA State: PA Zip Code: _____

Day Telephone: _____ Evening Telephone: SAMC

E-mail Address: _____

Federal Agency Involved: NHTSA Case Number (if applicable): SAFETY RECALL # 10V-436

Social Security Number (if applicable): _____ Passport Number (if applicable): _____

Do you currently have a case pending before a local, state or federal court pertaining to this matter?

YES: _____ NO: X If yes, please explain

SEP 26 2011

RECEIVED

4/1

Senator Robert P. Casey, Jr.
Case Information and Privacy Act Release Form
Page 2

Please describe the problem for which you are requesting assistance. You may attach additional sheets if necessary. Any documents sent to this office will be electronically archived and the documents will be destroyed. Do not send originals.

SAFETY RECALL - EXCESSIVE CORROSION IN THE VICINITY
OF THE FORWARD MOUNTING BRACKET FOR THE LEFT OR
RIGHT REAR SUSPENSION LOWER LINK IN EXTREME
CASES THE LOWER LINK BRACKET MAY BECOME DETACHED

* IT HAS BEEN 5 WEEKS AND NO CONTACT
FROM ISUZU

Specifically state the assistance you request from our office and the outcome you desire. Please include copies of any documents or materials you think we should have to assist with your case. Please limit your attachments to no more than 5 pages.

ISUZU MOTOR'S AMERICA LLC RECALLED MY
VEHICLE IT WAS DEEMED BEYOND REPAIR
THEY WOULD NOT RELEASE MY CAR NOR PROVIDE A RENTAL
CAR. IT HAS BEEN WEEKS THIS HAS CAUSED
A FINANCIAL HARDSHIP ON MY FAMILY TO THE
POINT WE CANNOT PAY OUR BILLS BECAUSE WE HAD
TO PURCHASE ANOTHER CAR THEY NEED TO REIMBURSE
my family for the weeks without a car and THE
COST OF REPLACEMENT. NOT THE MEDIAN FUNDS THEY
ARE OFFERING OTHER OWNERS. THIS HAS COST ME THOUSANDS

the inspection and the remedy work performed. Please present this letter or refer to Safety Recall No. 10V-436.

REIMBURSEMENT

If you have any questions regarding this matter you can visit our website at www.isuzu.com or contact our Special Assistance Center at 1-877-460-0706.

National Owner Relations Department

If you still are not satisfied, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you.

Sincerely,
ISUZU MOTORS AMERICA, LLC

CAT.-5

SINCE
AUG 17TH 2011

WRIGHT

I SUZU
wexford

724
935-4641

Tear Here

ISUZU

Change Of Ownership / Address

10V-436

Never owned
Date

Stolen / /

Totaled/scrapped / /
Date

Moved, new address below

Sold vehicle, new owner / address below

4S2DM58WX14

Valencia, PA

Signature _____

EW ADDRESS INFORMATION

Name

Address

City State Zip

Phone () -

2001 Isuzu Rodeo
LSE Sport Utility 4D

Mileage: 122,000 change

this car

- 1 Select / Browse a Car
- 2 Choose Style / Options
- 3 See Used Car Price
- 4 see local deals

pricing photos specs kbb expert review consumer reviews ratings compare

Used Car Prices

See Trade-In/Sell Values

Suggested Retail

Private Party

Excellent

\$7,725

[illegible]