U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: OCT 18 2011 (30-AUG-2011)

Repository ☐

Reference No.: 10422604

OWNER INFORMATION (Type or Print)

Name: [redacted]

Address: [redacted]

City: PUNTAGORDA | State: NY | Zip Code: [redacted]

Daytime Telephone Number: [redacted]

Evening Telephone Number:

E-mail Address:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1LNHM86S34Y[redacted]	LINCOLN	LS	2004

Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
2004	CHARLOTTE COUNTY	6	GAS

Original Owner	Dealer's City	State	Zip Code
☒	PUNTAGORDA	FL	33950

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
6SPEED	☒ Antilock Brakes ☒ Cruise Control	AUTO	YES	21-AUG-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 220000 SEATS

REAR SEATS BREAK

Failure Mileage: 30000

Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:

Tire Component Code	Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:

Seat Type:	Installation System:

Child Seat Component Code:	Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 LINCOLN LS. THE CONTACT STATED THAT THE PLASTIC PANEL ON THE REAR OF THE FRONT DRIVER AND PASSENGER SIDE SEATS DETACHED THREE TIMES. THE FAILURE WOULD CAUSE THE SEAT TO LEAN BACK AND EXPOSE THE ELECTRONIC WIRING IN THE SEAT. THE MANUFACTURER ADVISED THAT THE PART WAS NOT COVERED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS UNKNOWN AND THE CURRENT MILEAGE WAS 43,000.

✓

IF NOT FIXED PASSAGER READ CAN GET HURT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY