


INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)  U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 29-AUG-2011 SEP 19 2011		Repository <input type="checkbox"/> Reference No. 10422490
OWNER INFORMATION (Type or Print)						
Name		Address		Daytime Telephone Number	E-mail Address	
City		State	Zip Code	Evening Telephone Number		
QUEENCREEK		AZ				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year		
4USCH7323		BMW	Z3	1996		
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:		
	CHAPMAN 480-344-4269		No: Cylinders	GAS.		
Original Owner	Dealer's City	State	Zip Code			
<input type="checkbox"/>	CHANDLER	AZ				
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)		
5-SP.	<input type="checkbox"/> Cruise Control			01-JAN-2011		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 063000 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM			Failure Mileage	Failure Speed		
CATALYTIC CONVERTER.			94000	-0-		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:	Model No./Name:			
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)						
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police		
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 1996 BMW Z3. THE CONTACT STATED THAT THERE WAS AN INCREASE IN EXHAUST FUMES AND A RATTLING NOISE WAS COMING FROM THE CATALIC CONVERTER. THE CONTACT ALSO STATED THAT EROSION IN THE MONOLITH BECAME LOOSE IN THE HOUSING. THE CHECK ENGINE LIGHT WOULD ALSO ILLUMINATE ON THE INSTRUMENT PANEL AT ANY TIME. THE DEALER AND MANUFACTURER DENIED ANY ASSISTANCE WITH REPAIRS OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 94,000 AND THE CURRENT MILEAGE WAS 97,000.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BMW HAS A RECALL ON 1997 CAT CONVERTER
IN THE 1.9 L. ENGINE. MY 1996 IS NOT
LISTED IN THE RECALL BUT IT IS THE SAME
PART -> SAME ENGINE AND IS HAVING THE EXACT
SAME PROBLEM. THE 1997 CAT CONVERTER THAT
WAS RECALLED BY BMW IS THE EXACT SAME PART #
AS MY 1996. ACCORDING TO MY BMW DEALER ->
THE 1996 SHOULD BE INCLUDED IN THE RECALL!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration