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|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|------------------------------------------------------------------------------|--|
|  <p><b>U.S. Department of Transportation</b><br/> <b>National Highway Traffic Safety Administration</b></p>                                                                                                                                                                                                                                                                                                                                                                                            |  | <p><b>DOT Auto Safety Hotline</b></p> <p><b>Vehicle Owner's Questionnaire</b><br/> <b>To Report Vehicle Safety Defects</b><br/> <b>1-888-DASH-2-DOT</b><br/> <b>(1-888-327-4236)</b><br/> <b>INTERNET:www.nhtsa.dot.gov/hotline</b></p> |  | <p>FOR AGENCY USE ONLY 100148</p>                                            |  |
| <p><b>OWNER INFORMATION (Type or Print)</b></p> <p>Name <span style="background-color: black; color: black;">[REDACTED]</span></p> <p>Address <span style="background-color: black; color: black;">[REDACTED]</span></p> <p>City <u>FAYETTESVILLE</u> <u>Batesville</u> State <u>IN</u> Zip Code <span style="background-color: black; color: black;">[REDACTED]</span></p>                                                                                                                                                                                                             |  | <p>Date Received <b>SEP 27 2011</b><br/>29-AUG-2011</p>                                                                                                                                                                                 |  | <p>Repository <input type="checkbox"/></p> <p>Reference No.<br/>10422452</p> |  |
| <p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                                                                         |  |                                                                              |  |
| <p align="center"><b>VEHICLE INFORMATION</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |                                                                                                                                                                                                                                         |  |                                                                              |  |
| <p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side<br/>1B3HB78K18<span style="background-color: black; color: black;">[REDACTED]</span></p>                                                                                                                                                                                                                                                                                                                                                                                                     |  | <p>Make<br/>DODGE</p>                                                                                                                                                                                                                   |  | <p>Model<br/>CALIBER</p>                                                     |  |
| <p>Model Year<br/>2008</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  | <p>Date Purchased<br/><u>2/15/10</u></p>                                                                                                                                                                                                |  | <p>Dealer's Name and Telephone Number<br/><u>Acra</u></p>                    |  |
| <p>Original Owner<br/><input type="checkbox"/></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  | <p>Dealer's City<br/><u>Greensburg</u></p>                                                                                                                                                                                              |  | <p>State <u>IN</u> Zip Code <u>47042</u></p>                                 |  |
| <p>Transmission Type<br/><input type="checkbox"/> Antilock Brakes<br/><input type="checkbox"/> Cruise Control</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | <p>Powertrain</p>                                                                                                                                                                                                                       |  | <p>Engine:<br/>No: Cylinders</p>                                             |  |
| <p>Multiple Failure:</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  | <p>Incident Date(s)<br/>29-JUL-2011</p>                                                                                                                                                                                                 |  |                                                                              |  |
| <p align="center"><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  |                                                                                                                                                                                                                                         |  |                                                                              |  |
| <p>Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 341000 COMMUNICATIONS: HORN ASSEMBLY</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |                                                                                                                                                                                                                                         |  | <p>Failure Mileage<br/>60000</p>                                             |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |                                                                                                                                                                                                                                         |  | <p>Failure Speed<br/>0</p>                                                   |  |
| <p align="center"><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  |                                                                                                                                                                                                                                         |  |                                                                              |  |
| <p>Tire Make</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  | <p>Tire Model (Name or Number)</p>                                                                                                                                                                                                      |  | <p>Tire Size (Example P215/65R15)</p>                                        |  |
| <p>DOT No. (Example: DOTM9ABC036)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  | <p><input type="checkbox"/> Original Equipment<br/><input type="checkbox"/> Prior Repair</p>                                                                                                                                            |  | <p>Failure Location:</p>                                                     |  |
| <p>Tire Component Code</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |                                                                                                                                                                                                                                         |  | <p>Tire Failure Type:</p>                                                    |  |
| <p align="center"><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |                                                                                                                                                                                                                                         |  |                                                                              |  |
| <p>Make:</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  | <p>Date Manufactured:</p>                                                                                                                                                                                                               |  | <p>Model No./Name:</p>                                                       |  |
| <p>Seat Type:</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | <p>Installation System:</p>                                                                                                                                                                                                             |  |                                                                              |  |
| <p>Child Seat Component Code:</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | <p>Failed Part:</p>                                                                                                                                                                                                                     |  |                                                                              |  |
| <p align="center"><b>APPLICABLE INCIDENT INFORMATION</b><br/> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |                                                                                                                                                                                                                                         |  |                                                                              |  |
| <p>Crash<br/><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  | <p>Fire<br/><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>                                                                                                                                                     |  | <p>Number of Persons Injured</p>                                             |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |                                                                                                                                                                                                                                         |  | <p>Number of Deaths</p>                                                      |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |  |                                                                                                                                                                                                                                         |  | <p>Reported to Police<br/>N</p>                                              |  |
| <p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b><br/> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</p>                                                                                                                                                                                                                                                                                              |  |                                                                                                                                                                                                                                         |  |                                                                              |  |
| <p>TL* THE CONTACT OWNS A 2008 DODGE CALIBER. THE CONTACT STATED THAT SHE DEPRESSED THE HORN, BUT THE HORN DID NOT SOUND. THE VEHICLE WAS INSPECTED BY AN AUTHORIZED DEALER AND THEY INFORMED THE CONTACT THAT SHE NEEDED A NEW HORN. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 60,000.</p>                                                                                                                                                                                                                                                                   |  |                                                                                                                                                                                                                                         |  |                                                                              |  |
| <p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |                                                                                                                                                                                                                                         |  |                                                                              |  |
| <p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p> |  |                                                                                                                                                                                                                                         |  |                                                                              |  |

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

*the actual horn itself did not work & got replaced*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

13 SEP 2011 PM 6:1

13 SEP 2011 PM 6:1

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

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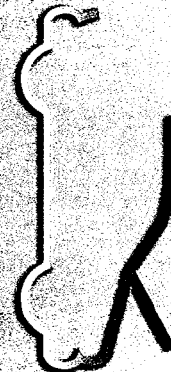
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owners Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration