


INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
	Date Received SEP 27 2011 24-AUG-2011		Repository <input type="checkbox"/> Reference No. 10421323	
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
WOODSIDE	NY			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1HD1CT31X7K		HARLEY DAVIDSON	XL1200C	2007
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
			2	GAS
Original Owner	Dealer's City	State	Zip Code	
<input type="checkbox"/>				
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input type="checkbox"/> Cruise Control		YES	11-AUG-2011
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: 110000 ELECTRICAL SYSTEM			Failure Mileage	Failure Speed
			43000 4,308	60T
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2007 HARLEY DAVIDSON XL1200C MOTORCYCLE. THE CONTACT STATED THAT THE MOTOR WOULD STALL SPORADICALLY. THE DEALER STATED THAT THE IGNITION SWITCH WAS FAULTY AND THERE WERE NO RECALLS FOR THE FAILURE. THE MANUFACTURER WAS CONTACTED AND CONFIRMED THAT THERE WERE NO RECALLS AND OFFERED NO FURTHER ASSISTANCE. THE FAILURE MILEAGE WAS 43,000. * MILEAGE IS 4,308 THE MOTORCYCLE HAS BEEN REPAIRED BY THE DEALER ON 9/10/11 AT MY COST. THE IGNITION SWITCH WAS FAULTY AND WAS REPLACED. PRIOR TO THE REPAIR, ON SEVERAL OCCASIONS THE MC WOULD LOSE ALL POWER & ENGINE WOULD SHUT DOWN WHILE RIDING. GIGGLING THE KEY WOULD RECONNECT POWER. -CONTINUED-				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- CONTINUED.

A FEW OF THE TIMES IT HAPPENED OCCURRED @ 60 MPH WHILE ON THE HIGHWAY. THIS WAS AN EXTREMELY DANGEROUS CONDITION. I HAVE RESEARCHED THIS ON VARIOUS RIDER FORUMS AND IT APPEARS TO BE COMMON DESPITE THE COMPANY'S ASSERTION.

- ATTACHED IS A COPY OF MY REPAIR INVOICE & A PHOTOGRAPH OF THE DEFECTIVE PART. I HAVE RETAINED THE DEFECTIVE PART THAT WAS REPLACED BY THE DEALER. IT IS AVAILABLE FOR YOUR INSPECTION. THANK YOU.

ATTACH [REDACTED] NECESSARY

U.S. Department of Transportation

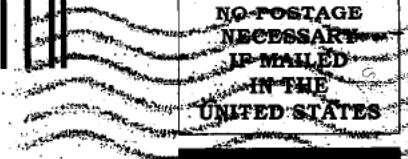
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

LONG ISLAND NY 117

16 SEP 2011 PM 7 L



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



6:25PM

Customer Copy

NYC. MOTORCYCLES. INC
42-11 NORTHERN BLVD.
LONG ISLAND CITY, NY 11101
(718) 707-9300



Customer: 63807

Appointment: 8/19/2011 6:48PM
Offered Back: 9/9/11 6:22PM
Year: 2007
Mfg: HD
Model: XL1200C
VIN: 1HD1CT31X7K
Color: BLACK W/PINSTRIFE
Ref. No.:

W.O. Number: 44418
Mileage In: 2056
Mileage Out: 2057
Shop Tag:
Plate No:
Service Advisor: GV
Sold By: S1
Invoice No: 399996
Dir. Lic #: 7037390

WOODSIDE, NY

*Phone: Work: Ext:
Fax: Mobile:
P.O. No: Tax No: Tax Exempt: No

Comments: POSSIBLE IGNITION SWITCH(SAVE OLD IGNITION)

Item Number / Job Code	Item Description / Labor Description	Delivered Quantity / Hours	Price Each / Hourly Rate	Extended Discount	Extended Amount
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Event Number: 1 Type: R

Description: C/S BIKE SHUTS OFF WHEN KEY IS SLIGHTLY MOVED
Customer States: possible ignition switch

71441-94	IGNITION SWITCH KIT, FLAT	1.00	80.50	10.50	70.00
99848-09	HARNES JAR	1.00	7.95	0.80	7.15
KEY CODE	UL3	1.00	0.00	0.00	0.00
LABOR	Job Code: 0 Tech: HH	1.00	106.00	10.60	95.40
Work Description: C/S BIKE SHUTS OFF WHEN KEY IS SLIGHTLY MOVED					
Sub-total For Event (without Tax):					172.55

Event Number: 2 Type: R

Description: INSTALL SECURITY SYSTEM AND ADD EXTRA FOB
Customer States: program code 3241

66373-06	BATTERY CR2032 3V LITHIUM	1.00	1.95	0.00	1.95
68926-07	SMART SECURITY SYSTEM FOB	2.00	39.95	8.00	71.90
70416-04D	KIT-CLIP,LH SDCVR MNT,FRT	1.00	12.90	1.29	11.61
70417-04C	KIT-CLIP,LH SDCVR MNT,XL	1.00	9.80	0.98	8.82
LABOR	Job Code: 0	1.00	106.00	10.60	95.40
Work Description: INSTALL SECURITY SYSTEM AND ADD EXTRA FOB					
Sub-total For Event (without Tax):					189.68

Event Number: 3 Type: R

Description: INSTALL RACE TUNER

32109-08B	KIT-EFI SUPER TUNER,S.E.	1.00	459.95	46.00	413.95
LABOR	Job Code: 0	1.00	106.00	10.60	95.40
Work Description: INSTALL RACE TUNER					
Sub-total For Event (without Tax):					509.35

PAID

6:25PM

Customer Copy

NYC. MOTORCYCLES, INC
42-11 NORTHERN BLVD.
LONG ISLAND CITY, NY 11101
(718) 707-9300



Customer: 63807



WOODSIDE, NY



Work: Ext:
Mobile:
Tax No: Tax Exempt No

Appointment: 8/19/2011 6:48PM
Offered Back: 9/9/11 6:22PM
Year: 2007
Mfg: HD
Model: XL1200C
VIN: 1HD1CT31X7K
Color: BLACK W/PINSTRIPE
Ref. No.:

W.O. Number: 44418
Mileage In: 2056
Mileage Out: 2057
Shop Tag:
Plate No:
Service Advisor: GV
Sold By: S1
Invoice No: 399996
Dir. Lic #: 7037390

Comments: POSSIBLE IGNITION SWITCH(SAVE OLD IGNITION)

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SO/Layaway Deposit: 0.00
Work Order Deposit: 0.00
Discount: 99.37

I hereby authorize the repair work herein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair and agree that you are not responsible for any delays caused by unavailability or delayed availability or parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss of or damage to the above vehicle; or articles left therein, in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.

X
CUSTOMER'S SIGNATURE

ALL PARTS REMOVED WILL BE RETAINED UNLESS INSTRUCTED OTHERWISE
 RETURN

UNCLAIMED MOTORCYCLES WILL BE SUBJECT TO LIEN SALE 30 DAYS AFTER REPAIRS ARE COMPLETED.

THERE IS A STORAGE CHARGE OF \$25.00 PER DAY ON MOTORCYCLES NOT PICKED UP WITHIN 5 DAYS AFTER COMPLETION OF REPAIRS. BECAUSE OF THE EXTENT OF TEAR DOWN AND INSPECTION, THE VEHICLE MAY NOT PERFORM AS WELL AS BEFORE AND MAY REQUIRE REPAIRS FOR REASSEMBLY.

Credit Card: 977.40
Item Total: 585.38
Labor Total: 286.20
Contract Labor: 0.00
Shop Supplies: 26.15
Total Deductible(s): 0.00
Storage Fee: 0.00
Tax/Fee Charges: 79.67
Total Amount: 977.40
Total Received: 977.40
Change Tendered: 0.00

