

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received SEP 27 2011 24-AUG-2011		Repository ☐ Reference No. 10421278			
OWNER INFORMATION (Type or Print)						Daytime Telephone Number		E-mail Address	
Name						Evening Telephone Number			
Address									
City		State		Zip Code					
SPRINGFIELD		VA							
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year	
YV1SW59V242				VOLVO		V70		2004	
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:	
						No: Cylinders			
Original Owner		Dealer's City		State		Zip Code			
☐									
Transmission Type		☐ Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)	
		☐ Cruise Control						22-AUG-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 103000 POWER TRAIN: AUTOMATIC TRANSMISSION						Failure Mileage		Failure Speed	
						100000		45	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)				Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:					
		☐ Prior Repair							
Tire Component Code						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:		Model No./Name:					
Seat Type:		Installation System:							
Child Seat Component Code:		Failed Part:							
APPLICABLE INCIDENT INFORMATION									
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)									
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police	
☐ Yes ☒ No		☐ Yes ☒ No						N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2004 VOLVO V70. THE CONTACT WAS DRIVING 45 MPH WHEN THE ENGINE STALLIED WITHOUT WARNING. THE VEHICLE WAS ABLE TO RESTART AFTER THE FAILURE AND WAS TAKEN TO A PRIVATE MECHANIC FOR DIAGNOSTIC TESTING. THE MECHANIC ADVISED THAT THE FUEL PRESSURE SENSOR WAS SENDING FAULTY SIGNALS TO THE ELECTRONIC CONTROL MODULE. THE MANUFACTURER WAS CONTACTED AND THEY ADVISED THAT THE VIN DID NOT QUALIFY FOR RECALL UNDER NHTSA CAMPAIGN ID NUMBER: 07V226000 (ENGINE AND ENGINE COOLING). THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 100,000 AND THE CURRENT MILEAGE WAS 100,500.									
<i>I contacted Volvo via phone about the issue, but Volvo would not agree to replace the fuel sensor free of charge, although Volvo already has a recall for another 2004 fuel sensor.</i>									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									