

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received OCT 12 2011 22-AUG-2011		Repository ☐ Reference No. 10420918	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State		Zip Code			
CLEARWATER		MN					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
JH2SC51054M				HONDA		ST1300	
Date Purchased		Dealer's Name and Telephone Number				Model Year	
						2004	
Original Owner		Dealer's City		State		Zip Code	
☐							
Transmission Type		Antilock Brakes		Powertrain		Engine:	
		☐				No: Cylinders	
		☐				Fuel Type:	
Multiple Failure:				Incident Date(s)			
				22-AUG-2008			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 022000 SUSPENSION: REAR, 200000 WHEELS						Failure Mileage	
						76895	
						Failure Speed	
						0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair			Failure Location:		
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No				Reported to Police	
						N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2004 HONDA ST1300 MOTOTRCYCLE. THE CONTACT STATED THAT WHILE REPLACING THE TIRES, HE NOTICED THAT THE REAR WHEEL BEARING WAS VERY ROUGH. THE CONTACT EXPRESSED CONCERN OVER THE POSSIBLE SEIZING OF THE REAR WHEEL. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER, WHERE THE CONTACT WAS INFORMED THAT THE REAR WHEEL BEARING WAS FRACTURED AND NEEDED TO BE REPLACED. THE BEARING WAS REPLACED. THE FAILURE HAD SINCE RECURRED ON FOUR OCCASIONS. THE VEHICLE WAS TAKEN BACK TO THE DEALER AFTER EACH FAILURE, WHERE IT WAS REPAIRED. THE FAILURE MILEAGE WAS 76,895 AND THE CURRENT MILEAGE WAS 143,500.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

8/20/2011

Motorcycle Division
 American Honda Motor Co. Inc.
 P.O. Box 2220
 Torrance CA.
 90509-2220

RE: 2004 Honda ST1300
 VIN# JH2SC510547 [REDACTED]

Problem: Drive Hub Bearings 6905RS x2

- ① All Bearings in Rear wheel - (2) 6905RS + (1) 6204UU
 (1) 20x47x20.6 Replaced @ 76,895 mbs
- ② Drive Hub Bearings (2) 6905RS Replaced @ 105,725 mi.
- ③ Drive Hub Bearings (2) 6905RS Replaced @ 110,375 mi.
- ④ Drive Hub Bearings (2) 6905RS @ 116,350 mi.
 Rubber Dampers Replaced
- ⑤ Drive Hub Bearings (2) 6905RS @ 129,531 mi.
- ⑥ Drive Hub Bearings (2) 6905RS @ 143,700 mi.

Honda Dealer and/or Service R/p unable to
 Solve Problem.

I Have Notified NHTSA - Twice
 what's the solution to situation?

I Am The Original Owner And
The Bike Has Had Excellent Service Record.
All Repair Work Has Been Done By
Moon Motors - Mont. Celso Minnesota
763-295-2920

The Dealer Service Personnel Seem
To Be Well Qualified And Appear To
Be Doing All Possible To Resolve The
Re-occurring Problem.

Should I Be Concerned About A
Lock-up in The Rear Wheel Assembly And
Onset of Death or Injury?

Please Advise A.S.A.P.

[Redacted]

Clearwater, MA

[Redacted]

[Redacted]

X 8/25/2011 Reference Am. Honda

[Redacted]
Clearwater, MN [Redacted]

1-866-784-1870 - Ext. 15759 "Todd" - States No
Problems with Honda That He is Aware of.

9/7/2011 - "Todd" @ Honda Talked to His Experts And
They Know of No Problems!

Internet - "Google" "St. 1300 Hub Bearings" Lists
Pages & Pages of Same Problem - Honda is in
Denial w/ 1 Dislike [Redacted]