



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
NOV - 8 2011
 19-AUG-2011

Repository
 Reference No.
 10420736

OWNER INFORMATION (Type or Print)

Name [Redacted]
 Address [Redacted]
 City ANCHOR POINT State AK Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
 Evening Telephone Number [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 JYAVN01Y59A [Redacted] Make YAMAHA Model XVS950 Model Year 2009
 Date Purchased 4-2011 Dealer's Name and Telephone Number [Redacted] Engine: No: Cylinders 2 Fuel Type: GAS
 Original Owner Dealer's City Homer AK State [Redacted] Zip Code [Redacted]
 Transmission Type Antilock Brakes Cruise Control Powertrain [Redacted] Multiple Failure: [Redacted] Incident Date(s) 01-MAY-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 160000 STRUCTURE Failure Mileage 3200 Failure Speed 65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]
 DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location: [Redacted]
 Tire Component Code [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
 Seat Type: [Redacted] Installation System: [Redacted]
 Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
 Number of Persons Injured [Redacted] Number of Deaths [Redacted] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 YAMAHA XVS950 MOTORCYCLE. THE CONTACT STATED WHILE DRIVING 65 MPH OR AT A HIGHER SPEED THE MOTORCYCLE VIBRATES EXCESSIVELY AND CAUSES THE CONTACTS FEET TO MOVE OFF OF THE FOOTBOARD. THE MOTORCYCLE WAS TAKEN TO THE DEALER WHO TEST DROVE IT BUT WAS UNABLE TO DUPLICATE THE FAILURE. THE MOTORCYCLE WAS NOT REPAIRED. THE FAILURE AND THE CURRENT MILEAGE WAS 3,200.

AT 60 MPH THE VIBRATION BEGINS, MIND ALSO VIBRATE. MY LOCAL DEALERS DOE IT AS WELL AS ANCHORAGE MAIN STORE. NO ONE SEEMS TO CARE, THEY TOLD ME TO BUY A BIGGER BIKE, AND IT REACHER 80MPH w/ NO PROBLEM, I INSISTED THAT WASNT THE PROBLEM - OVER ->

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE A&D MECHANIC SAID IT WAS THE HARMONIC'S AND A CARGO ENGINE DIDN'T DO THAT. I TRIED TO GET HIM TO LET ME COMPARE IT TO ANOTHER 950, THEY REFUSED TO LET ME RIDE ONE. I AM TRYING TO SELL MY BIKE BUT NO TAKER'S AS THEY (2 PEOPLE WHO LOOKED + RODE IT) SAID THE SAME THING I DID. I SAID I UNDERSTAND. PLEASE LOOK INTO THIS BIKE AS, IT MUST BE AT LEAST PROMOTED THAT WILL VIBRATE TO MAKE PEOPLE AWARE. MY WIFE'S FEET HAVE ALSO SHAKEN OFF THE PASSENGER SEATS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

ANCHORAGE AK 995

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NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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