

CC-10420283-3906

AUG 16 2011

*New Jersey Office of the Attorney General  
Division of Consumer Affairs  
Office of Consumer Protection*



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Date Reviewed: \_\_\_\_\_  
From: \_\_\_\_\_

Log # 08-10-11G0000069906

Referred. To National Highway Traffic Safety Administration US Dept of Transportation  
Office of Defects Investigation (NVS-210)

Complaint Status: **CLOSED**

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Complainant: [REDACTED] Vs: AUDI

Nature of Complaint

WARRANTY/GUARANTEE

Comments:

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

ET  
08/16/2011  
KB



CHRIS CHRISTIE  
Governor

KIM GUADAGNO  
Lt. Governor

[Redacted]  
Chantilly Va [Redacted]

## New Jersey Office of the Attorney General

Division of Consumer Affairs  
Consumer Service Center - Complaint Review Unit  
124 Halsey Street, 3rd Floor, Newark, NJ 07102

August 10, 2011



PAULA T. DOW  
Attorney General

THOMAS R. CALCAGNI  
Director

**Mailing Address:**  
P.O. Box 45025  
Newark, NJ 07101  
(973) 504-6200

Re: Audi  
File Number: 08-10-11g0000069906

Dear [Redacted]:

Thank you for contacting Attorney General Paula Dow. Your correspondence was referred to the New Jersey Division of Consumer Affairs. Because the allegations you made in your letter are not within the Division's jurisdiction, we are referring this matter to:

National Highway Traffic Safety Administration US Dept of Transportation  
Office of Defects Investigation (NVS-210)  
1200 New Jersey Ave SE  
Washington, DC 20590

All future correspondence, including inquiries and copies of additional documents, should be addressed to them.

Sincerely,

Patricia D. Pate  
Supervisor  
Consumer Service Center

BARCODE: 000000329930

**Office of the Attorney General**

**Citizens' Services**

**Date: 08-01-2011**

**Received Date : 07-29-2011**  
**Correspondence Date : 07-24-2011**  
**Subject : Consumer Complaints - General**  
**Name : [REDACTED]**  
**Affiliation :**  
**Assigned to : Nancy Fitterer**  
**Division of Consumer Affairs**  
**Due Date : 08-12-2011**  
**Issue : Concerns problems he is experiencing with his Audi**  
**Comment :**  
**Response Type : For your action - keep original**  
**Response Date :**

**Forward with all drafts, response copies, and original correspondence to:**

**Regina M. Garb**  
**Citizens' Services**  
**Office of The Attorney General**  
**Richard J. Hughes Justice Complex**  
**8th Floor, West Wing, CN-080**  
**Trenton, NJ 08625**

**To:** Ms. Paula T. Dow, New Jersey Attorney General  
Richard J. Hughes Justice Complex, 25 Market Street P.O. Box 080 Trenton, NJ 08625

**From:** [REDACTED] Chantilly, VA [REDACTED] -Mailing; [REDACTED]  
Washington, DC [REDACTED] physical address

**Date:** July 24, 2011

**RE:** CASE NO:07-CV-2249-FSH-PS

CASE NO: 07-CV-2361-FSH-PS

CASE NO:1:07-md-01790

Sunroof Drain and Plenum Inspection and Cleaning

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My letter of memorandum is in regard to the cases filed against AUDI since 2008. I was notified of these class action cases at various times after my purchase of my used 2001 AUDI A4 in the state of New Jersey from a private owner. AUDI denied my claims when my A4 in good running condition was inspected and the parts leading to the lawsuit was left unchanged. AUDI dealership insisted that my vehicle was shows that the timing belt was replaced. The failure occurred shortly afterwards. The AUDI dealership took no responsibility for this and the class action counsel denied my claim over the telephone.

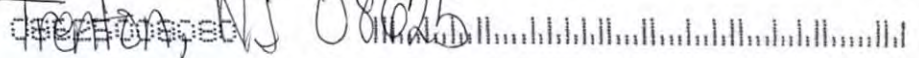
My actions to repair this problem have cost more than the price that I paid for this used car. After the timing belt repairs did not last, my AUDI A4 failed unexpectedly on the highway with smoke pouring from the hood. I later learned about the oil sludge class problems with the AUDI A4.. Once again, the AUDI dealership told me that the repair would have to be covered by me. I am asking for your assistance to include my vehicle in the listed class action lawsuits filed against AUDI. I acknowledge the problems with the AUDI A4 are similar to the problems found when my AUDI A4 was inspected by the AUDI dealership and mechanics. I acknowledge that the VIN number is WAUDC28D5YA [REDACTED] Please advise me of any other actions that I may take to recover the loss that I incurred with AUDI A4.

[Redacted]  
Washington, DC 20008

CAPITAL DISTRICT  
200/208  
26 JUL 2011 PM 2:1



Ms. Paula T. Dow, Attorney General  
Richard J. Hughes Justice Complex  
25 Market Street 1  
PO Box 080  
Trenton, NJ 08625



[REDACTED]

Charlottesville, VA

[REDACTED]

CONFIDENTIAL

***NJ Office of the Attorney General***

DIVISION OF CONSUMER AFFAIRS  
CONSUMER SERVICE CENTER  
P.O. BOX 45025  
NEWARK, NJ 07101

US Dept of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation (NVS-210)  
1200 New Jersey Ave SE  
Washington, DC 20590



Hasler

016H26507618

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08/12/2011

Mailed From 08648

**US POSTAGE**

