

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		Date Received SEP 29 2011 18-AUG-2011	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City REDMOND State OR Zip Code [REDACTED]				Repository ☐	
				Reference No. 10420003	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number [REDACTED]	
				Evening Telephone Number	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FDAX57P74E [REDACTED]		Make FORD		Model F-550 SD	
Model Year 2004		Engine: No: Cylinders		Fuel Type: Diesel	
Date Purchased 2004		Dealer's Name and Telephone Number ROBERTSON FORD		Original Owner ☒	
Dealer's City BEND		State OR		Zip Code 97756	
Transmission Type AUTO		☐ Antilock Brakes ☐ Cruise Control		Powertrain	
Multiple Failure:		Incident Date(s) 29-MAR-2006			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING				Failure Mileage 6500	
				Failure Speed 60	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM4L9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 F-550 SD. WHILE DRIVING APPROXIMATELY 60 MPH, THE CONTACT NOTICED STEAM COMING FROM THE ENGINE. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSTICS WHERE THE TECHNICIANS ADVISED THAT THE TURBO HAD OVERBOOSTED AND CAUSED THE ENGINE TO FAIL. THE ENGINE WAS REPLACED AND AFTER THE REPAIRS, THE CONTACT NOTICED WHITE SMOKE FROM THE EXHAUST PIPE AND AN ANTI-FREEZE SMELL EMITTING FROM THE VEHICLE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC. THE MECHANIC STATED THAT THE INNER COOLER HAD TO BE REPLACED AND THE HEAD GASKET EXHIBITED A LEAK. THE INNER COOLER WAS REPLACED. THE APPROXIMATE FAILURE MILEAGE WAS 6,500.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					