

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
OCT 27 2011
 16-AUG-2011

Repository
 Reference No.
 10419635

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City PURDY State MO Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
 Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FTNW21F8YE [REDACTED] Make FORD Model F-250 Model Year 2000
 Date Purchased [REDACTED] Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders [REDACTED] Fuel Type: [REDACTED]
 Original Owner Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Transmission Type Antilock Brakes Cruise Control Powertrain [REDACTED] Multiple Failure: [REDACTED] Incident Date(s) 12-AUG-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM Failure Mileage 134179 Failure Speed 5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
 DOT No. (Example: DOTM9ABC036) [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
 Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
 Seat Type: [REDACTED] Installation System: [REDACTED]
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
 Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 FORD F-250 4X4. THE CONTACT STATED THAT WHILE DRIVING 5 MPH, A LOUD NOISE WAS HEARD COMING FROM THE ENGINE AND SMOKE EMITTED FROM THE TAIL PIPE. THE VEHICLE WAS TOWED TO A PRIVATE MECHANIC, WHERE THE DIAGNOSTIC TEST INDICATED THAT THE WIRING INJECTOR WAS MELTED FROM A FIRE. THE SAME FAILURE OCCURRED ON THREE SEPARATE OCCASIONS. THE VEHICLE WAS REPAIRED AND THE MANUFACTURER WAS NOTIFIED. THE FAILURE AND CURRENT MILEAGES WERE 134,179.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I feel that the design flaw with the wire harness on this truck is very dangerous.

Every time that it has failed there was no warning, instantly lost power no matter how fast or slow I was driving. The loss of power has happened while pulling a stock trailer with livestock in it. If I had not been a quick thinker and good driver I would have been in a very bad accident because of the instant loss of power without warning.

This is the third time that I have had to replace one of the wiring harnesses. On the last occasion it also caused more damage to my truck than just the harness, which was an extra cost as well as being a hazard.

Thank you

██████████



37 TIRE & SERVICE CENTER, INC.

Quality Sales, Service & Repairs

Highway 37 & C

P.O. Box 397

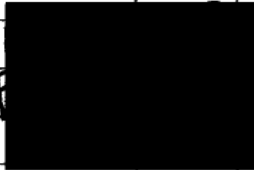
PURDY, MO 65734

(417) 442-3201

2000 Ford F-250 SD.

SOLD BY Mileage 134179		DATE 8/12/11		
NAME		PHONE		
ADDRESS		CITY		
<input type="checkbox"/> CASH <input type="checkbox"/> C.O.D.		<input type="checkbox"/> CHARGE <input type="checkbox"/> PAID OUT		
		<input type="checkbox"/> MERCHANDISE RETURNED <input type="checkbox"/> PAID ON ACCOUNT		
QTY.		DESCRIPTION	PRICE	AMOUNT
1	1	Injector Harniss (Passenger)		78. ⁹⁴
1	2	Valve Cover Gasket		79. ³⁴
1	3	Exhaust Backpressure		106. ¹⁵
	4	Sensor		
1	5	Injector Driver Module		453. ³⁴
	6			718.⁰⁰
	7			
	8			
	9	Labor + Diagnostics		200. ⁵²
	10			
	11			
	12			
	13			
	14			
	15			
	16		TAX	39. ³⁵
RECEIVED BY		TOTAL		1028. ⁶⁴

Paul Clark



31266

THANK YOU



37 TIRE & SERVICE CENTER, INC.

Quality Sales, Service & Repairs

Highway 37 & C
P.O. Box 397
PURDY, MO 65734
(417) 442-3201

SOLD BY		DATE	
NAME		4/17/04	
ADDRESS		PHONE	
CITY			
<input type="checkbox"/> CASH	<input type="checkbox"/> CHARGE	<input type="checkbox"/> MERCHANDISE RETURNED	
<input type="checkbox"/> C.O.D.	<input type="checkbox"/> PAID OUT	<input type="checkbox"/> PAID ON ACCOUNT	
QTY.	DESCRIPTION	PRICE	AMOUNT
1			
2			
3			
4	Diagnostic fee: Scan Computer Codes & Bugs test injectors		47.50
5			
6			
7			
8			
9	Labor- R&R left Valve Cover Repair wire harness connector to fuel injectors		105.92
10			
11			
12			
13			
14			
15			
16			
RECEIVED BY		TAX	
		TOTAL	153.42

THANK YOU



37 TIRE & SERVICE CENTER, INC.

Quality Sales, Service & Repairs
Highway 37 & C
P.O. Box 397
PURDY, MO 65734
(417) 442-3201

DATE 4/4/06

[REDACTED]

PHONE

CASH CHARGE MERCHANDISE RETURNED
 C.O.D. PAID OUT PAID ON ACCOUNT

	DESCRIPTION	PRICE	AMOUNT
1	Diagnostic scan		45 ⁰⁰
2			
3			
4			
5			
6			
7	Labor to repair		48 ⁶⁷
8	wiring harness		
9	right side		
10			
11			
12			
13			
14			
15			
16		TAX	
		TOTAL	93 ⁶⁷

Paul # [REDACTED]

THANK YOU