

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

Date: Wednesday, November 30, 2011 9:00:30 AM

From: [REDACTED]
Sent: Wednesday, November 23, 2011 5:38 PM

In reference to streamlining some departments for public safety, may I suggest all complaints go through one office to be logged before being forwarded to the proper department. This would help avoid situations where "already recalled" items, such as Tires (example: Jetzon/Innovation which has 3 sizes recalled) would be picked up automatically for immediate review when different sizes of the same tire is reported.

I reported this problem 3 months ago and have "zero correspondence", no contact for verification of my complaint and no apparent additional recall of these tires. They were made in Penn., distributed in Indiana and sold in Kentucky so what zone should be contacted ?

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TGW