U.S. Department of Transportation

**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**

# Vehicle Owner's Questionnaire

**To Report Vehicle Safety Defects**
**1-888-DASH-2-DOT**
**(1-888-327-4236)**
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

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Repository ☐

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## OWNER INFORMATION (Type or Print)

Name: [redacted]

Address: [redacted]

City: PITTSFIELD | State: MA | Zip Code: [redacted]

Daytime Telephone Number: [redacted]

Evening Telephone Number:

E-mail Address: [redacted]

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

## VEHICLE INFORMATION

| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | Make | Model | Model Year |
|---|---|---|---|
| 1FTYR10CXXT [redacted] | FORD | RANGER | 1999 |

| Date Purchased | Dealer's Name and Telephone Number | Engine: No: Cylinders | Fuel Type: |
|---|---|---|---|
| 2002 | PETE'S MOTORS OUT OF BUSINESS | 4 | GAS |

| Original Owner | Dealer's City | State | Zip Code |
|---|---|---|---|
| ☐ | GT. BARRINGTON | MA. | 01230 |

| Transmission Type | Antilock Brakes / Cruise Control | Powertrain | Multiple Failure: | Incident Date(s) |
|---|---|---|---|---|
| STICK SHIFT | ☐ Antilock Brakes ☐ Cruise Control | | | 12-MAY-2011 |

## FAILED COMPONENT(S)/PART(S) INFORMATION

| Vehicle Component Code: 161000 STRUCTURE: FRAME AND MEMBERS | Failure Mileage | Failure Speed |
|---|---|---|
| | 59329 | 0 |

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
|---|---|---|
| | | |

| DOT No. (Example: DOTMAL9ABC036) | ☐ Original Equipment ☐ Prior Repair | Failure Location: |
|---|---|---|
| | | |

| Tire Component Code | Tire Failure Type: |
|---|---|
| | |

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| Make: | Date Manufactured: | Model No./Name: |
|---|---|---|
| | | |

| Seat Type: | Installation System: |
|---|---|
| | |

| Child Seat Component Code: | Failed Part: |
|---|---|
| | |

## APPLICABLE INCIDENT INFORMATION

*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

| Crash | Fire | Number of Persons Injured | Number of Deaths | Reported to Police |
|---|---|---|---|---|
| ☐ Yes ☒ No | ☐ Yes ☒ No | 0 | 0 | N |

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**
**Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).**

TL* THE CONTACT OWNS A 1999 FORD RANGER. THE CONTACT INSPECTED UNDERNEATH THE VEHICLE AND DETECTED THAT THE REAR PORTION OF THE FRAME WAS COMPLETELY RUSTED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, WHO STATED THE REAR PASSENGER AND DRIVER SIDE SHACKLES AND BRACKETS WERE FRACTURED AND WOULD NEED TO BE REPLACED. THE VEHICLE WAS REPAIRED. MOST RECENTLY, THE REAR BUMPER PARTIALLY DETACHED FROM THE VEHICLE AND WAS TEMPORARILY SECURED WITH ROPE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURES. THE APPROXIMATE FAILURE MILEAGE WAS 59,329. THE VIN WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY