


INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)  U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 10-AUG-2011 SEP 19 2011		Repository <input type="checkbox"/> Reference No. 10418442
OWNER INFORMATION (Type or Print)						
Name		Daytime Telephone Number		E-mail Address		
Address		Evening Telephone Number				
City	State	OR	Zip Code			
SPRINGFIELD						
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year		
JHMES95614S		HONDA	CIVIC - HYBRID	2004		
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:		
			No: Cylinders			
Original Owner	Dealer's City	State	Zip Code			
<input type="checkbox"/>						
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)		
	<input type="checkbox"/> Cruise Control			09-AUG-2011		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 140000 AIR BAGS			Failure Mileage	Failure Speed		
			62000	60		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTMAL9ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:			
		<input type="checkbox"/> Prior Repair				
Tire Component Code			Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:	Model No./Name:			
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>						
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police		
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2004 HONDA CIVIC - HYBRID. THE CONTACT STATED THAT WHILE DRIVING 60 MPH, THE DRIVER LOST CONTROL OF VEHICLE. AS A RESULT, THE VEHICLE VEERED OFF THE ROAD AND CRASHED. THE ONLY AIRBAG THAT DEPLOYED WAS THE SIDE PASSENGER AIRBAG. THE CONTACT ALSO STATED THAT THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER PRIOR TO THE FAILURE BECAUSE THE AIRBAG WARNING LIGHT WAS ILLUMINATED. THE VEHICLE WAS NOT REPAIRED AT THE TIME BECAUSE THE PARTS WERE NOT AVAILABLE. A POLICE REPORT WAS NOT FILED AND NO INJURIES WERE REPORTED. THE VEHICLE WAS TOWED TO A LOCAL REPAIR SHOP, WHERE THEY WERE UNABLE TO DIAGNOSE THE FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 62,000.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Sorry it took this so long - Honda just told us of a computer chip for Transmission problem. 911 was call - NO ONE came, they did not know who to send. Towing company would not take it to a repair shop. He tow it to his place saying Allstate will pay him to ^{to wait} ~~take~~ ^{there} And they will make more money. the mileage was 41243 Allstate has pictures, the car is at Copart NAPA Idaho, towing company would not let me see or take picture of the car until they get pay.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration