

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received SEP 16 2011 10-AUG-2011		Repository ☐ Reference No. 10418335	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address							
City		State		Zip Code			
TURNERS FALLS		MA					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTZR15V2XT				Make FORD		Model RANGER	
						Model Year 1999	
Date Purchased 12-05		Dealer's Name and Telephone Number FORD OF GREENFIELD 413 773-5456				Engine: 3.0L	
Original Owner ☐		Dealer's City GREENFIELD		State MA		No: Cylinders V6	
				Zip Code 01301		Fuel Type: GAS	
Transmission Type MANUAL 5 SP.		☐ Antilock Brakes ☐ Cruise Control		Powertrain 4x4 V6, 5SP MANUAL		Multiple Failure: FUEL TANK CONTINUES TO HANG DANGEROUSLY LOW	
						Incident Date(s) 20-JAN-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 070000 FUEL SYSTEM, GASOLINE, 161000 STRUCTURE: FRAME AND MEMBERS CROSS MEMBER SUPPORT @ ATTACHING FUEL TANK STRAP FAILED DUE TO RUSTOUT, ALLOWING FUEL TANK TO HANG LOW						Failure Mileage 130000	
						Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
						Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 1999 FORD RANGER. WHILE PARKED, THE CONTACT NOTICED THAT THE FUEL TANK HAD PARTIALLY DETACHED FROM THE VEHICLE AND WAS HANGING DOWN BELOW THE FRAME. THE VEHICLE WAS TAKEN AN INDEPENDENT MECHANIC, WHO STATED THAT THE CROSS MEMBER, WHICH HELD THE MOUNTING SYSTEM FOR THE FUEL TANK, WAS RUSTED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND SUGGESTED THE VEHICLE BE TAKEN TO AN AUTHORIZED DEALER FOR DIAGNOSTICS. IN ADDITION, THE CROSS MEMBER WAS NOT AVAILABLE FOR PURCHASE AND THE REAR FRAME WOULD HAVE HAD TO HAVE BEEN REPLACED. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 130,000. HAVE CONTACTED FORD... FORD REP. SAID... SORRY... YOUR PROBLEM. FUEL TANK IS CURRENTLY HELD IN PLACE BY A ROPE. FUEL FILLER IS NOW SEPERATED FROM THE BODY (FROM THE WEIGHT OF THE FUEL TANK PULLING.). NO REAL REPAIR OPTIONS EXCEPT FRAME REPAIR/REPLACE.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I AM AWARE THAT THERE IS A FRAME/RUST PROBLEM (UNACKNOWLEDGED BY FMC) IN SEVERAL AREAS OF FORD RANGER FRAMES. WHAT FORD DOES STATE (AS STATED TO ME) IS THAT ANY RUSTED FRAME ON THEIR VEHICLES IS DUE TO A LACK OF MAINTENANCE. [REDACTED] RUST IN THE AREA OF THE FUEL TANK MOUNTING SYSTEM ALLOWING THE FUEL TANK TO DROP DANGEROUSLY LOW IS A PROBLEM. A PROBLEM OF DESIGN OR A PROBLEM OF MATERIALS USED, I AM SURE THAT THERE ARE MANY TRUCKS WITH THIS AS WELL AS OTHER FRAME (SUPPOSEDLY STRUCTURAL STEEL) PROBLEMS. PROBABLY MOST REMAIN UNREPORTED EVEN AS THE SAFETY ISSUE REMAINS, UNTIL SOMEONE BLOWS UP THEIR TRUCK.

ATTACH ADDITIONAL SHEETS IF NECESSARY

THANK YOU FOR LISTENING [REDACTED]

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

