U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: SEP 16 2011

01-AUG-2011

Repository ☐

Reference No. 10416542

OWNER INFORMATION (Type or Print)

Name [redacted]

Address [redacted]

City WASHOUGAL **State** WA **Zip Code** [redacted]

Daytime Telephone Number [redacted]

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
WBS[redacted]K9331XL[redacted]	BMW	M ROADSTER	1999

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
2/1/2002	KUNI BMW L.L.C			3.2L 6	GAS
Original Owner ☐	Dealer's City: BEAVERTON	State: OR	Zip Code: 97005		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
5sp MANUAL	☒ Antilock Brakes ☒ Cruise Control	3.2L/240Hp/6CyL	YES FRAME BROKE STABALIZER FAILURE	01-AUG-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 161000 STRUCTURE: FRAME AND MEMBERS, 020000 SUSPENSION

Failure Mileage: 135000

Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1999 BMW M ROADSTER. THE CONTACT HEARD A NOISE COMING FROM THE REAR OF THE VEHICLE. THE VEHICLE WAS TOWED TO THE DEALER WHERE IT WAS INSPECTED AND THE CONTACT WAS INFORMED THAT THE SUBFRAME HAD FRACTURED. THE MANUFACTURER WAS AWARE OF THE FAILURE. NO REPAIRS WERE PERFORMED. THE CURRENT AND FAILURE MILEAGE WAS 135,000. THE VIN WAS UNAVAILABLE. CAR IS UNDRIVEABLE MULTIPLE FRA

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AS YOU CAN SEE FROM PHOTOS THE FRAME IS RIPPED APART. AS A MECHANICAL ENGINEER I CAN ASSURE YOU THIS IS FATIGUE. THE SHEET METAL IS TOO THIN (MOST LIKELY COST SAVINGS). AND THE BOX BEAM WAY TOO SMALL. I'M SURE YOU CAN LOOK ON GOOGLE FOR BMW SUBFRAME FAILURE IF YOU DO YOU WILL SEE SEVERAL MORE FIGURES ETC. THIS CAR HAS A HUGE POTENTIAL TO ROLL SINCE THE SUSPENSION IS NOW UNSECURED.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

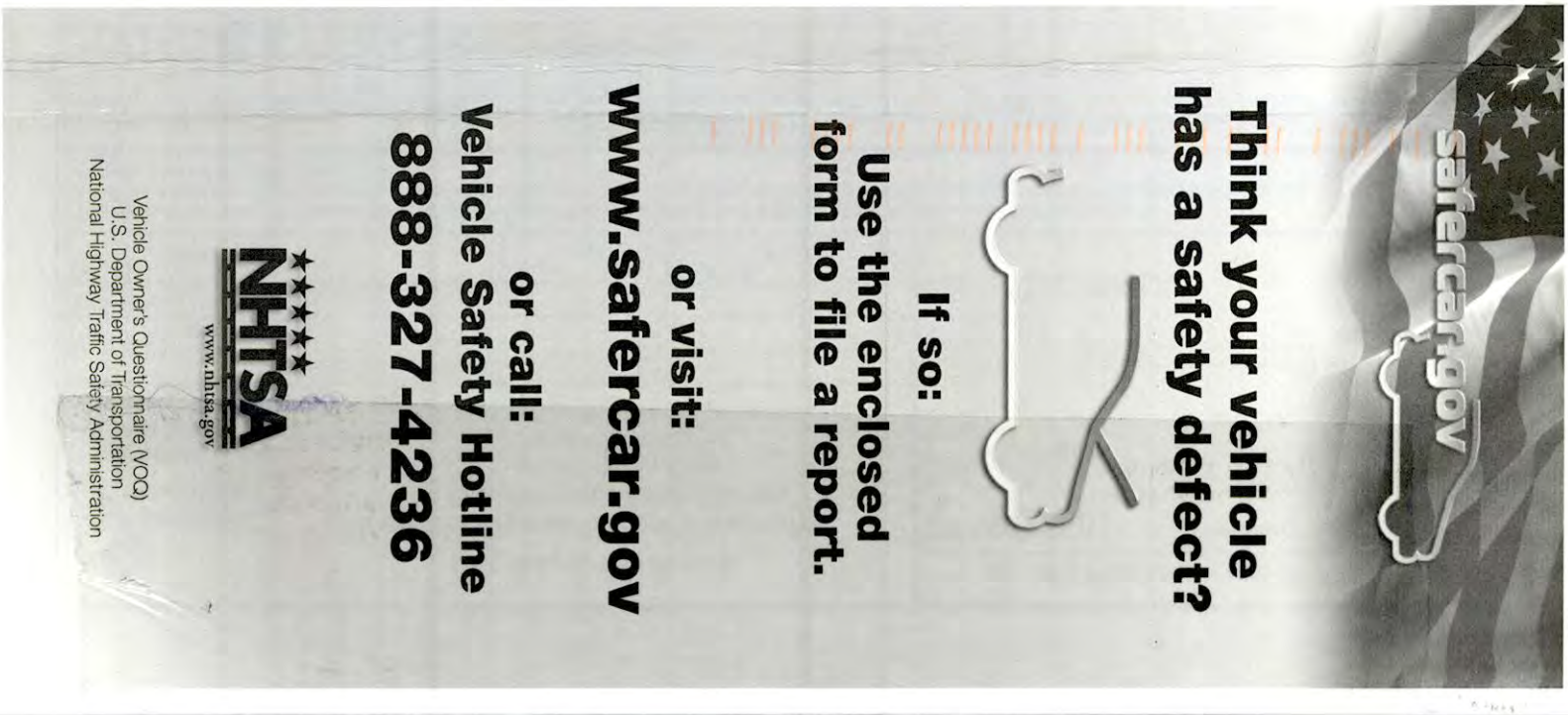
PORTLAND OR 972
26 AUG 2011 PM 6 T

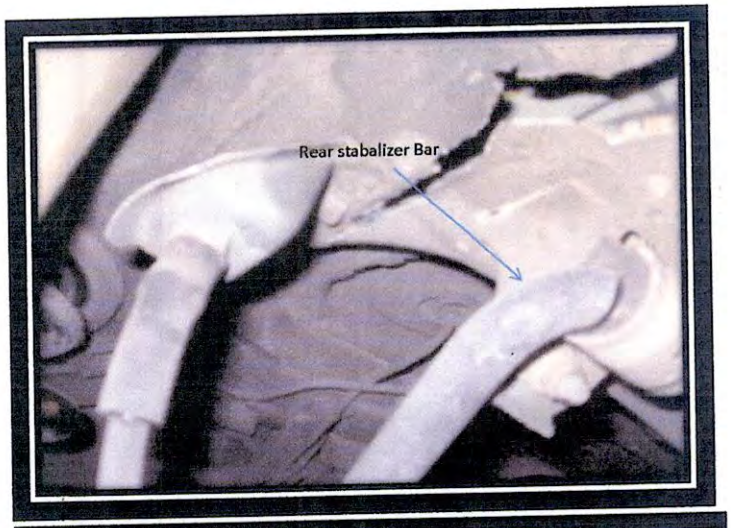
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

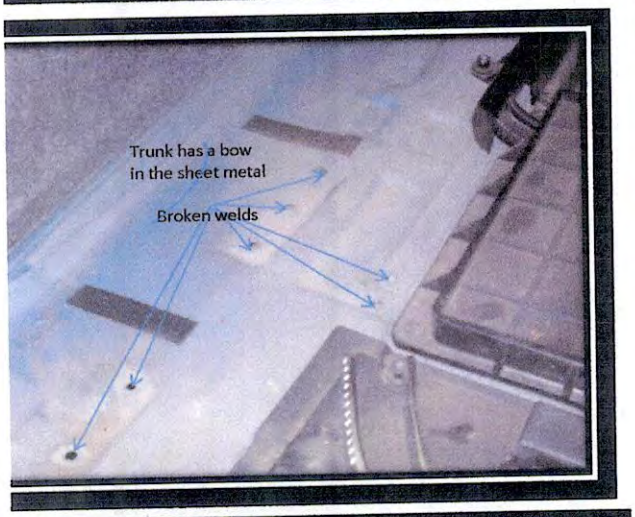
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

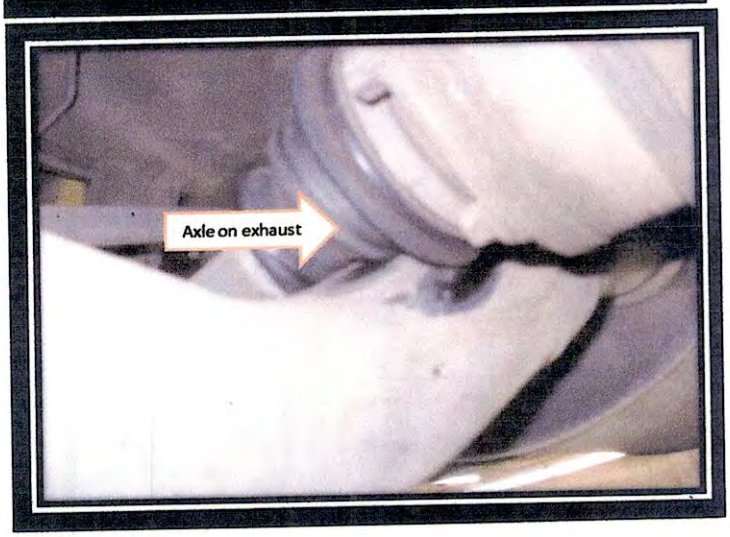
POSTAGE WILL BE PAID BY ADDRESSEE

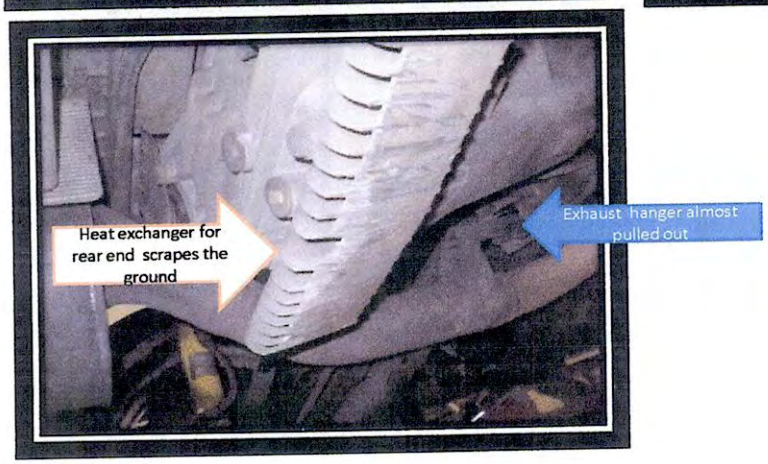
US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382




Rear stabalizer Bar


Trunk has a bow
in the sheet metal
Broken welds


Axle on exhaust


Heat exchanger for
rear end scrapes the
ground
Exhaust hanger almost
pulled out