

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received</p> <p>29-JUL-2011 AUG 3 7 2011</p>		<p>Repository <input type="checkbox"/></p>			
<p>Reference No.</p> <p>10416280</p>					
<p>OWNER INFORMATION (Type or Print)</p>					
<p>Name</p> <p>[REDACTED]</p>		<p>Daytime Telephone Number</p> <p>[REDACTED]</p>		<p>E-mail Address</p>	
<p>Address</p> <p>[REDACTED]</p>		<p>Evening Telephone Number</p>			
<p>City</p> <p>MINDEN</p>	<p>State</p> <p>NV</p>	<p>Zip Code</p> <p>[REDACTED]</p>			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>1FTWW31P95E [REDACTED]</p>		<p>Make</p> <p>FORD</p>	<p>Model</p> <p>F-350</p>	<p>Model Year</p> <p>2005</p>	
<p>Date Purchased</p> <p>5-2005</p>	<p>Dealer's Name and Telephone Number</p> <p>CAPITAL FORD 775-882-5353</p>		<p>Engine:</p> <p>No: Cylinders 8</p>	<p>Fuel Type:</p> <p>Diesel</p>	
<p>Original Owner</p> <p><input type="checkbox"/></p>	<p>Dealer's City</p>	<p>State</p>	<p>Zip Code</p>		
<p>Transmission Type</p> <p>Automatic</p>	<p><input checked="" type="checkbox"/> Antilock Brakes</p> <p><input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p> <p>4x4</p>	<p>Multiple Failure:</p>	<p>Incident Date(s)</p> <p>20-JUL-2011</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Codes: 190000 TIRES, 192000 TIRES; SIDEWALL</p>			<p>Failure Mileage</p> <p>24000</p>	<p>Failure Speed</p> <p>50</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p> <p>CONTINENTAL</p>	<p>Tire Model (Name or Number)</p> <p>CONTINENTAL CONTITRAC TR</p>		<p>Tire Size (Example P215/65R15)</p> <p>275/70R18</p>		
<p>DOT No. (Example: DOTM9ABC036)</p> <p>UNKNOWN PS151V3W0905</p>	<p><input checked="" type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location: PASSENGER SIDE REAR</p>			
<p>Tire Component Code</p> <p>192000 TIRES;SIDEWALL</p>			<p>Tire Failure Type: CRACK</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>			
<p>Seat Type:</p>	<p>Installation System:</p>				
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>				
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Deaths</p>	<p>Reported to Police</p> <p>N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2005 FORD F-350 WITH CONTINENTAL TIRES, TIRE LINE SIZE 275/70/18, THE CONTACT STATED THAT WHILE DRIVING 50 MPH, HE HEARD A LOUD NOISE AND THE VEHICLE STARTED JERKING VIOLENTLY. THE CONTACT NOTICED THAT THE PASSENGER SIDE REAR TIRE SIDEWALL WAS PEELING OFF. THE VEHICLE WAS TAKEN TO A LOCAL MECHANIC WHO DIAGNOSED THAT ALL FOUR TIRES NEEDED TO BE REPLACED BECAUSE THE SIDEWALL WAS CRACKED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE TIRES WERE REPLACED. THE DOT NUMBER WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 24,000 AND THE CURRENT MILEAGE WAS 26,000.</p> <p>DOT # PS151V3W 0905</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Called CONTINENTAL/GENERAL tire AND they stated: Our WARRANTY ON tire FAILURE is only 6 years. TIRES were INSPECTED by Les SCHWAB tire COMPANY IN COEUR D ALENE ID 83815 (208)765-8505 AND CARSON CITY NV (775) 841-0161 AND it WAS DETERMINED that the TIRES had FAULTY CONSTRUCTION. This model OF CONTINENTAL tire HAS A history OF SIDEWALL SEPARATION DUE TO FAULTY CONSTRUCTION AND CURING. I FEEL that these TIRES ARE A SAFETY HAZARD, AND someone CAN get KILLED OR SERIOUSLY INJURED. These tires were NOT Abused.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration

