

Step 1: Complete this form.

Step 2: Click [here](#) to save the form to your computer.Step 3: Click [here](#) to access the upload web page.

Temporary Complaint Number (TCN): FBN30-10747

EQ-10415919-8693

 This PDF document is secured and the content is protectedRequired Information in **Bold**

Form Approved: O.M.B. No. 2127-0008

Vehicle Information INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**Vehicle Identification Number (VIN)** (See Instructions on the next page to locate the VIN.)

J	M	1	N	C	2	P	F	6	B	0						
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17

JUL - 1 2011

Select/Enter Make

MAZDA

Enter Model

MX-5 MIATA

Select/Enter Year

2011

Incident Information**Approximate Incident Date**

03/31/2011

For multiple incident dates enter the first date of occurrence.

(mm/dd/yyyy)

Was there a Crash? ☐ Yes ☒ NoWas there a Fire? ☐ Yes ☒ No**Failure Mileage**

7

miles

For multiple incidents enter the first failure mileage.

Number of Persons Injured, if any 0

Speed (at time of incident) 35 mph

Number of Deaths, if any 0

Description (up to 1900 characters)

4 characters remaining

WARNING: This description, exactly as you enter it, may appear in a public NHTSA database.**Do not include any personal information** (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

Took possession of new car 3/31/2011. Drove it that night and succeeding nights on the 2 lane roads around the area where I live. I encountered numerous incidents where the oncoming auto would flash the bright lights at me, but my lights were already in the 'dim' mode. I came to find out that there is no way to adjust the headlight beam lower. I contacted MazdaUSA three time with no response to the problem. I took the car to the dealer where I was told that there is nothing they can do -- the light beam is set at the factory. On a subsequent trip to Carlsbad, NM we decided to take a count of the number of oncoming cars passing us, and the number of times they flashed their brights at us (our lights were on 'dim'). We met a total of 1,232 vehicles. Of those, 471 flashed their high beams at us -- that's 38%. I keep being told by the dealer that my lights are SUPPOSED to be bright. I agree -- but they should not blind the driver in the oncoming vehicle.

I have had to apply tape over the driver side headlight to "fix" the problem and I now get ZERO bright beam flashes from oncoming cars. Other auto manufacturers offer the same type of lighting for their product but they also install a dial that is used to adjust the light beams up and down. This car does not have such a device. Affixing an ugly piece of tape to my car is not what I expected when I paid \$34,000 for this automobile, and I cannot get anyone willing to help me find a reasonable solution to the problem and honor the 3-year warranty for this vehicle. This situation can be very dangerous, and it tends toward inviting a head-on collision -- a horrible tragedy that is just waiting to happen. It is either the tape, or I am limited to not driving this car at night...both of which are not acceptable.

All they have to do is ask themselves, "Would I want to be driving this car at night like it is?"

If your component is not listed below, please describe the component in the above description field.

Failed Component 1

Lighting

Failed Component 2

Select the Component

Failed Component 3

Select the Component

Personal Information

First Name Last Name Email (provided earlier and locked for your security)Daytime Phone Evening Phone Address 1 Address 2 City State Zip Code

US Dept. Of Transportation
NHTSA
office of defect investigation
NVS-210
1200 New Jersey Ave SE
West Building
Washington DC 20590

Maricopa, AZ

PHOENIX AZ 850

05 JUL 11 PM 5 T



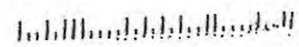
US Department of Transportation

NHTSA Headquarters, Office of Defect Investigation

NVS-210

1200 New Jersey Avenue SE, West Building

Washington, DC **20590**



Portable Form FBN30-10747