

FAX # 202-366-1967

Form Approved O.M.B. No. 3127-0008



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

27-JUL-2011

Repository ☐Reference No.
10415404

AUG - 5 2011

Daytime Telephone Number

Evening Telephone Number

SAME

E-mail Address

OWNER INFORMATION (Type or Print)

Name

Address

City

GULFPORT

State MS

Zip Code

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1BE46K07U

Make
TOYOTAModel
CAMRYModel Year
2007Date Purchased
03-26-2007Dealer's Name and Telephone Number
ALLEN TOYOTA 228-896-8220Engine:
No: Cylinders
4Fuel Type:
UNLEADEDOriginal Owner
☒Dealer's City
GULFPORTState
MSZip Code
39503Transmission Type
AUTOMATIC☒ Antilock Brakes
☒ Cruise ControlPowertrain
2.4 LITER, DISP

Multiple Failure:

Incident Date(s)
26-JUL-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 200000 WHEELS

ALL 4 WHEELS ARE RUSTING

Failure Mileage
22471
31471Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash
☐ Yes ☒ NoFire
☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 TOYOTA CAMRY. THE CONTACT STATED THAT ALL OF THE WHEELS ON THE VEHICLE WERE RUSTED AND EXHIBITED ORANGE FLAKY BUILD UP. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND THE DEALER ADVISED THAT THE WHEELS WERE NOT UNSAFE AND NO REPAIRS WERE PERFORMED. THE CONTACT BELIEVED THE VEHICLE WAS UNSAFE TO DRIVE WITH THE RUSTED WHEELS. THE FAILURE MILEAGE WAS 21,471.

DEALERSHIP SERVICE STATED THE WARRANTY IS UP AND THEY COULD NOT GIVE ME MORE DETAILED INFO, OR WHERE I COULD I GET IT REPAIRED.

(1) ATTACHMENT

ATTACH ADDITIONAL SHEETS IF NECESSARY

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



"I-10 (LORRAINE ROAD) EXIT 38"
11397 HELEN RICHARD ROAD GULFPORT, MS. 39503
(228) 896-8220 • FAX (228) 897-1784
www.allentoyota.com

CUSTOMER NO. 8636529	ADVISOR KATHY HILL	LABOR RATE 24473	TA3 NO. 1665	INVOICE DATE 07/27/11	INVOICE NO. TOCS86104
[REDACTED] GULFPORT, MS [REDACTED] [REDACTED]	LICENSE NO.	MILEAGE 21,471	COLOR DESERT SND	STOCK NO.	
	YEAR / MAKE / MODEL 07/TOYOTA/CAMRY/	DELIVERY DATE	DELIVERY MILES 128	PRODUCTION DATE	
	VEHICLE I.D. NO. 4 T 1 B E 4 6 K 0 7 U	SELLING DEALER NO. 100			
	P.T.E. NO.	R.O. NO.	R.O. DATE 07/27/11		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			
					MO: 21471

LABOR & PARTS
J# 1 46T0Z WHEELS/TIRES UNITS: TECH(S): J300 INTERNAL
INSPECTION OF WHEELS FOR RUST
WHEELS DO HAVE SURFACE RUST BUT ARE NOT UNSAFE
all 4 wheels have surface rust. KH
JOB # 1 TOTAL LABOR & PARTS 0.00

TOTALS

* NEXT RECOMMENDED SERVICE:
* 07/27/2011 / 21472 MI 15TOA MULTI-POINT INSP

* SCHEDULE YOUR NEXT SERVICE@ALLENTOYOTA.COM *
* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] AR *
* DATE PAID [/ /] CASHIER INITIALS [] *

THANK YOU FOR YOUR BUSINESS!!
OUR GOAL IS TO PROVIDE EXCELLENT SERVICE!! IF YOU DID
NOT RECEIVE EXCELLENT SERVICE, PLEASE CONTACT ME-JOHN
TIBBLIER 228-896-8220 OR 228-687-1285. THANK YOU!!
PARTS AND SERVICE HOURS: MONDAY-SATURDAY 7:30-5:30PM

CUSTOMER SIGNATURE

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00



STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

**THANK YOU
FOR YOUR
BUSINESS**