

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received AUG 29 2011 25-JUL-2011 Repository ☐ Reference No. 10415037	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
PRESCOTT VALLEY		AZ			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
JNKDA31A63T		INFINITI	I35	2003	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
SEP 2003	INFINITY OF SCOTTSDALE		No: Cylinders	91 UNLEAD	
Original Owner	Dealer's City	State	Zip Code		
☒	SCOTTSDALE	AZ	85257		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
☒ Cruise Control	V-6	3.5 LITER	CRANK SENSOR-1 CAM SENSOR-2		22-JUL-2011
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING				Failure Mileage	Failure Speed
				122649	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 INFINITI I35. THE CONTACT STATED THE VEHICLE FAILED TO START UNTIL AFTER SEVERAL ATTEMPTS. THE ENGINE, TRACTION CONTROL SYSTEM AND SLIP WARNING INDICATORS ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE PREVIOUSLY STALLED AND RESTARTED; HOWEVER, IN ORDER TO RESUME PRESSURE WAS APPLIED TO BOTH THE ACCELERATOR AND BRAKE PEDAL AT THE SAME TIME. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHO STATED THE CRANKSHAFT POSITION SENSOR AND CAM SHAFT POSITION SENSOR NEEDED TO BE REPLACED. NHTSA RECALL CAMPAIGN ID NUMBER 01V357000 (ENGINE AND ENGINE COOLING: ENGINE: GASOLINE) WAS RELATED TO THE FAILURE. THE MANUFACTURER WAS NOTIFIED AND STATED THE VIN WAS NOT INCLUDED IN THE RECALL. THE APPROXIMATE FAILURE MILEAGE WAS 122,649.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Orange Coast Infiniti
 15550 Beach Boulevard
 Westminster, CA 92683
 Phone: 714-650-8585
 Fax: 714-650-8961

INVOICE - CUSTOMER COPY

This form is an itemized list of repairs and is part of the original Repair Order. This Repair Order Continuation is subject to all of the terms and conditions of the original Repair Order.

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Work Order No.
 01976

Customer Information					THANK YOU FOR THE OPPORTUNITY TO SERVICE YOUR WE APPRECIATE YOU CHOOSING O.C. INFINITI FOR ALL OF YOUR SERVICE NEEDS! WE LOOK FORWARD TO SEEING YOU AGAIN AND FEEL FREE TO CALL OUR SERVICE DIRECTOR RUBEN SERNA IF YOU HAVE ANY QUESTIONS 714 650 8585 - HAVE A GREAT DAY!					
PRESCOTT VALLEY AZ Cell#: Email:										
Make	Model	Year	Odometer	License No.						State
IN	I35	03	122,749			Sand		JNKDA31A63T	8/27/03	
Cust. No.	Contact		Day Phone No.		Extension		Evening Phone No.		Extension	
Service Consultant					Labor Rate					
JEREMY SAYLOR-SCHEETZ					Labor charges are based upon our experience, factory guidelines, and actual time for your work. Our labor charges may therefore be more or less than the actual time worked and/or factory suggested guidelines.					
Tag	Wash	Wash	Estimate No.	Open Date	Promise Date	Time	Work Completed Date		Close Date	
2428	No	Yes		7/25/11	7/25/11	12:00	7/25/11			

01 CUSTOMER STATES THE ENGINE HAS AN EXTENDED CRANK TO FIRE
 ENGINE HAS STALLED & S.E.S/TCS & SLIP LIGHTS ARE ALL ON
 P0340 CMP SEN/CIRC-B1 CURRENT. CAM POSITION SENSOR FAULTY
 REPLACED ALL CAM & CRANK SENSORS. ROADTEST, NOW OK.

Check Engine Light Concer-IP006 Add-On? Tech Labor
 No WAGN01 390.00 Customer

Parts	Qty	Each	Parts	Labor	Customer
SENSOR ASSY MAGNET-23731-6J90B	ASR	1	118.03	118.03	Customer
CRANKSHAFT POSITION-23731-AL60C	ASR	1	126.98	126.98	Customer
CAMSHAFT POSITION SE-23731-AL61A	ASR	1	126.98	126.98	Customer

02 BRAKES 6MM FRT / 4MM REAR (CHECK @ NEXT SERVICE). WATER
 PUMP LEAKING. BELTS GOOD. BATTERY PASSES LOAD TEST.

MULTI-POINT INSPECTION-INSP Add-On? Tech Labor
 No WAGN01 ***** Dealer

03 FRONT & REAR TIRES 11/32"

TIRES AT OR ABOVE 6/32"-GTIRE Add-On? Tech Labor
 No WAGN01 ***** Dealer

04 LF 34LBS / RF 34LBS
 RR 34LBS / RR 34LBS

TIRE INFLATION SERVICE-TIS Add-On? Tech Labor
 No WAGN01 ***** Dealer

CUSTOMER ADVISED THAT WATER PUMP IS LEAKING- DECLINED REPAIR
 AT THIS TIME. \$598.00+TAX INSTALLED.

* Totals	Amount
* Labor.....	390.00
* Parts.....	371.99
* Tax.....	28.83
* Total.....	790.82 Customer

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Original Estimate	Total Revised Estimate	Disclaimer of Warranties: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale. Authorization: I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.
\$	\$	
I acknowledge notice and oral approval of an increase in the original estimated price.		
SIGNATURE x		CUSTOMER SIGNATURE x