

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 25-JUL-2011 AUG 3 2011		Repository ☐ Reference No. 10415029				
OWNER INFORMATION (Type or Print)						Daytime Telephone Number		E-mail Address		
Name						[REDACTED]		N/A		
Address						[REDACTED]				
City			State		Zip Code		Evening Telephone Number			
MURFERBORO			TN		[REDACTED]					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).										
VEHICLE INFORMATION										
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side					Make		Model		Model Year	
					PONTIAC Chevy		PURSUIT		1999	
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:		
3/15/1999						No: Cylinders		GAS		
Original Owner ☐		Dealer's City		State		Zip Code				
						8				
Transmission Type		☒ Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)		
Auto		☒ Cruise Control				2		23-JUL-2011 OCT 2010		
FAILED COMPONENT(S)/PART(S) INFORMATION										
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC							Failure Mileage		Failure Speed	
							24000		15 mph	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE										
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)				
DOT No. (Example: DOTM9ABC036)			☐ Original Equipment		Failure Location:					
			☐ Prior Repair							
Tire Component Code						Tire Failure Type:				
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE										
Make:			Date Manufactured:			Model No./Name:				
Seat Type:			Installation System:							
Child Seat Component Code:			Failed Part:							
APPLICABLE INCIDENT INFORMATION										
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)										
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police		
☐ Yes ☒ No		☐ Yes ☒ No		None		None		N		
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).										
TL* THE CONTACT OWNS A 1999 CHEVROLET PURSUIT. THE CONTACT STATED THAT THE BRAKES FAILED; MAKING IT DIFFICULT TO STOP THE VEHICLE AT ANY TIME. THE DEALER REPLACED THE BRAKES, BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED, BUT DENIED ANY ASSISTANCE WITH THE VEHICLE FAILURE. THE FAILURE MILEAGE WAS 24,000 AND THE CURRENT MILEAGE WAS 24,500. THE VIN WAS UNAVAILABLE. Dealer Repaired Brake Linkage By Installing a grease fitting Didn't work (2) Time checked components said OK to drive failed 2nd time AT this time saying a new Booster needed / I am not sure if this will make the repair safe										
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY										
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.										