

 U.S. Department of Transportation National Highway Traffic Safety Administration		FOR AGENCY USE ONLY 1058	
		Date Received 19-JUL-2011	Repository ☐ Reference No. 10414281
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City BROOKLYN	State NY	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KL1TD5667B [REDACTED]		Make CHEVROLET	Model AVEO
Model Year 2007		Engine: No: Cylinders 6	
Date Purchased 18-JAN-07	Dealer's Name and Telephone Number 86TH STREET CHEVROLET SAAB INC 718-232-590		Fuel Type: Gas
Original Owner ☒	Dealer's City BRROKLYN	State NY	Zip Code 11228
Transmission Type ☒ Antilock Brakes ☐ Cruise Control	Powertrain FRONT WHEEL DRIVE	Multiple Failure: 1	Incident Date(s) 11-MAR-2011
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 036000 SERVICE BRAKES, HYDRAULIC: ANTILOCK, 036500 SERVICE BRAKES, HYDRAULIC: ANTILOCK: WHEEL SPEED SENSOR		Failure Mileage	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
2007 CHEVROLET AVEO. CONSUMER STATES TECHNICAL/ MECHANICAL PROBLEMS WITH VEHICLE *TGW THE CONSUMER STATED THE ABS LIGHT ILLUMINATED AND REMAINED ON. WHEN THE CONSUMER ENGAGED THE BRAKE PEDAL, THE PEDAL WAS FORCED BACK UP AGAIN, MAKING A GRINDING NOISE AND THEN PROCEEDED TO GO ANOTHER THREE OR FOUR FEET BEFORE THE VEHICLE WOULD STOP. THE CONSUMER TOOK THE VEHICLE TO THE DEALER. UPON INSPECTION, IT WAS DETERMINED THE LEFT AND RIGHT SPEED SENSORS WERE FAULTY AND HAD SHORTED OUT WHICH CAUSED THE ABS LIGHT TO ILLUMINATE. *JB			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

Memorandum

Subject: 2002 Ford Explorer

Date: May 16, 2011

g.c. Simon
From: Richard Simon
Deputy Regional Administrator
Region 2

Reply to
Attn. of:

To: Office of Defects Investigation
ATTN: Gregory Magno, Supervisory Safety Defects Engineer
NVS-211

Attached is correspondence from [REDACTED] concerning her 2007 Chevrolet Aveo.

Please handle appropriately.

Thank you.

Attachments



[REDACTED]
BROOKLYN, NEW YORK [REDACTED]

PHONE: [REDACTED]

E-MAIL: [REDACTED]

May 13, 2011

Mr. Charles Peltier
Division Chief, Enforcement & Justice
National Highway Traffic Safety Administration
222 Mamaroneck Avenue, Suite 204
White Plains, New York 10605

Dear Mr. Peltier:

I am writing to you concerning a dangerous technical/mechanical situation that recently happened regarding my 2007 Chevrolet Aveo. I purchased the car new on January 18, 2007 from the 86th Street Chevrolet Dealer at 1575 -86th Street, Brooklyn, New York 11228. In March, 2007, my Chevy Aveo had what appeared to be "brake trouble". The ABS light would come on 6 or 7 times a day and remain on. When I engaged the brake pedal, the car would force the pedal back up again, make a grinding noise, and then proceed to go another 3 or 4 feet before the car would stop. This almost caused me to have several accidents, as the car would not stop when the brake was engaged. I took the car to my mechanic (twice) and he could not find what was wrong with the car.

At this point, I took the car to the Chevy dealer. They kept the car for 3 days and charged me almost \$500.00 in labor costs because they could not detect what the problem was. Finally I was told that the left and right speed sensors were faulty and had shorted out and this is what caused the ABS light to come on and the brakes not to work properly. The sensors were telling the brakes "not to stop".

My husband works for the New York State Insurance Dept, Auto Division, and he looked at the Technical Service Bulletin (TSB) reports for the 2007 Chevy Aveo. Apparently, there was a TSB on April 1, 2008 on the service brakes and ABS Warning Lights on this car. When I told this to the Service Department at 86th Street Chevy, they told me that since my car is 4 years old and not under the 3 year warranty any more, even though there was a TSB on this, I would have to pay for the repair. They also told me that since my car is only 4 years old and currently has only 12,000 miles on it, that this part should not have worn out and caused this kind of a problem. They charged me \$865.07 to put in new sensors.

RECEIVED

MAY 16 2011

NHTSA

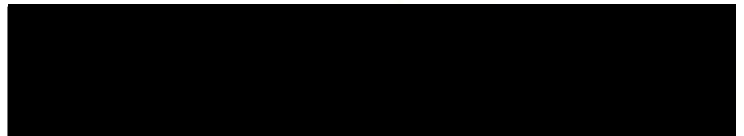
Being that this was such a dangerous situation, I am writing to you before someone else gets hurt. I almost had several accidents because my car would not stop. I pressed the brake pedal and the car just kept going. I almost got killed, and several times if I had not swerved the car when the brake would not work, I would have killed several pedestrians. I feel that this should have been considered a "recall" situation on this car. Chevy also should have honored the TSB report and done the repair for free. Since the TSB Report did not come out until April, 2008, it was under 3 years later that these sensors wore out on my car. Not to mention that driving with a defect like this on a car is extremely dangerous to me and to the public.

I contacted Mr. Daniel F. Akerson, Chairman and CEO of General Motors Corporation. He asked someone from the GM executive office, Julian Del Core, to get back to me. Mr. Del Core reviewed my complaint, and since this was a dangerous situation, General Motors called the Dealer and had them return \$400.00 to me. They told me that should the car be recalled for this problem, then the rest of the money would be returned to me as well. When I asked them to give that in writing, I was told they could not do that!

I am writing to you today, not to acquire the rest of the money, but I sincerely believe that if this situation on these cars is not rectified, I feel that there will be many people who will be getting hurt in many accidents. I was so frightened every time I would get behind the wheel of this car. I was afraid for myself and for what would happen to others if this car would not stop.

Can you please look into this matter and kindly let me know what can be done? I don't understand why this dangerous situation required a TSB, but not a "recall". Anything you can do to rectify this would be greatly appreciated.

Sincerely,

A large black rectangular redaction box covering the signature area.

/kab

Enclosure - *TSB Report*
& Bill from Chevy.

Service Bulletin Number : SB-10-01-34-001

Date of Bulletin : JAN 01, 2010

NHTSA Item Number : 10034371

Component : ENGINE AND ENGINE COOLING:ENGINE

Summary :

CHEVROLET: HVAC BLOWER MOTOR INOPERATIVE, BLOWER MOTOR OPERATES ON HIGH SPEED ONLY (REPLACE BLOWER MOTOR AND RESISTER). THIS CONDITION MAY BE CAUSED BY AN OPEN RESISTOR. THE BLOWER MOTOR OPERATES CORRECTLY AFTER REPLACING THE RESISTER, BUT THE RESISTOR MAY FAIL AGAIN DUE TO A FAULTY BLOWER MOTOR. *PE

Make : CHEVROLET

Model : AVEO

Year : 2007

Manufacturer : GENERAL MOTORS CORP.

Service Bulletin Number : SB-08-06-04-004

Date of Bulletin : JAN 01, 2010

NHTSA Item Number : 10032854

Component : ENGINE AND ENGINE COOLING:ENGINE

Summary :

CHEVROLET/PONTIAC: LXT, L91, POOR ACCELERATION, THROTTLE BODY FROZEN SHUT AND/OR STUCK CLOSED, MIL/SES LIGHT ILLUMINATED, DTC'S P1516, P2106 AND/OR P2110 SET IN EXTREMELY LOW TEMPERATURES WITH HIGH HUMIDITY CONDITION AFTER AN INITIAL COLD ENGINE START OR WHILE DRIVING, REDUCED ENGINE MODES (INSTALL PCV VALVE KIT AND REPROGRAM ECM). INCLUDES PONTIAC WAVE(CANADA ONLY). *PE UPDATED 11/5/10. *PE

Make : CHEVROLET

Model : AVEO

Year : 2007

Manufacturer : GENERAL MOTORS CORP.

Service Bulletin Number : 070941007

Date of Bulletin : MAY 01, 2009

NHTSA Item Number : 10023980

Component : AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE

Summary :

AIRBAG READINESS LIGHT ON, DTC'S 52, 56, B1378 AND/OR B1382 SET (INSTALL UPDATED SIDE AIRBAG CONNECTOR). *NJ UPDATED 11/04/09. *PE

Make : CHEVROLET

Model : AVEO

Year : 2007

Manufacturer : GENERAL MOTORS CORP.

Service Bulletin Number : SB-08-07-129-001

Date of Bulletin : JAN 01, 2009

NHTSA Item Number : 10027913

Component : POWER TRAIN:AUTOMATIC TRANSMISSION

Summary :

GENERAL MOTORS: E108247-SHIFTER CANNOT BE MOVED FROM PARK POSITION; UNABLE TO SHIFT OUT OF PARK. *PE UPDATED 5/14/09. *PE

Make : CHEVROLET

Model : AVEO

Year : 2007

Manufacturer : GENERAL MOTORS CORP.

Service Bulletin Number : 08-06-04-023

Date of Bulletin : MAY 01, 2008

NHTSA Item Number : 10025447

Component : ENGINE AND ENGINE COOLING:ENGINE

Summary :

E108117 - 1.6L L91, REDUCED ENGINE POWER, I/P LIGHT ON, DTC P2135, THROTTLE POSITION SENSOR. *PE UPDATED 8/28/08. *PE

Make : CHEVROLET

Model : AVEO

Year : 2007

Manufacturer : GENERAL MOTORS CORP.

Service Bulletin Number : 08-05-25-003

Date of Bulletin : APR 01, 2008

NHTSA Item Number : 10025290

Component : SERVICE BRAKES, AIR:ANTILOCK:ABS WARNING LIGHT

Summary :

ABS WARNING LIGHT ON, DTC 1200 OR 1203 SET (REPLACE FRONT ABS SENSOR). *PE

Make : CHEVROLET

Model : AVEO

Year : 2007

Manufacturer : GENERAL MOTORS CORP.

Service Bulletin Number : SB-08-06-04-027

Date of Bulletin : APR 01, 2008

NHTSA Item Number : 10025422

Component : ELECTRICAL SYSTEM

Summary :

E108145-1.6L L91, SES LIGHT ILLUMINATED, P0420 CATALYST SYSTEM LOW EFFICIENCY, O2 LEAN LIMIT CODE P0131, P0133. *PE UPDATED 8/4/10. *PE

MY BILL FROM CHEVY 3/24/11



86th STREET CHEVROLET SAAB, INC.

1575 86th STREET - BROOKLYN, NEW YORK 11228
Sales 718 - 232-0200 Service 718 - 232-5900
Fax 718 - 236-9434 Parts 718 - 232-0133



NYS - DLR LIC. NO.
7101586

NYC - DCA LIC. NO.
1223593

CUSTOMER NO.	[REDACTED]		ADVISOR	RICHARD VICIOSO	10203	TAG NO.	1175	INVOICE DATE	03/24/11	INVOICE NO.	[REDACTED]
[REDACTED] BROOKLYN, NY	LABOR RATE	119.90	LICENSE NO.		MILEAGE	12,498	COLOR	WH/	STOCK NO.	[REDACTED]	
	YEAR / MAKE / MODEL						DELIVERY DATE		DELIVERY MILES		
	07/CHEVROLET/AVEO/AVEO						01/18/07				
	VEHICLE I.D. NO.						SELLING DEALER NO.		PRODUCTION DATE		
K L 1 T D 5 6 6 6 7 B											
F.T.E. NO.			P.O. NO.			R.O. DATE					
						03/22/11					
BUSINESS PHONE		COMMENTS									
[REDACTED]											

MO: 12501

TOTALS	
*****	TOTAL LABOR.... 598.60
* [] CASH [] CHECK CK NO. []	TOTAL PARTS.... 240.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL SUBLET... 0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL G.O.G.... 0.00
*****	TOTAL MISC CHG. 0.00
	TOTAL MISC DISC -47.96
	TOTAL TAX..... 74.43
	TOTAL INVOICE \$ 865.07

AS A VALUED CUSTOMER OF 86TH STREET CHEVROLET WE
THANK YOU FOR YOUR BUSINESS!!
OUR GOAL IS FOR YOU TO BE "COMPLETELY SATISFIED".
WHEN YOU RECIEVE A SURVEY IN THE MAIL OR VIA EMAIL
PLEASE ANSWER QUESTION " 16 " COMPLETELY SATISFIED.
IF NOT PLEASE CONTACT LORI BRADY AT 718-232-5900.

CUSTOMER SIGNATURE

PAID
MAR 24 2011
BY: [REDACTED]

NYSDA 804-916-9723

86th STREET CHEVROLET SAAB, INC.

1575 86th STREET - BROOKLYN, NEW YORK 11228

Sales 718 - 232-0200

Service 718 - 232-5900

Fax 718 - 236-9434

Parts 718 - 232-0133



NYC • DCA LIC. NO.
1223593

LIC. NO.
1586

ADVISOR RICHARD VICIOSO	TAG NO. 10203	INVOICE DATE 03/24/11
LABOR RATE 119.90	LICENSE NO.	MILEAGE 12,498
YEAR / MAKE / MODEL 07/CHEVROLET/AVEO/AVEO	DELIVERY DATE 01/18/07	DELIVERY MILES
VEHICLE I.D. NO. K L 1 T D 5 6 6 6 7 B	SELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.	P. O. NO.	R. O. DATE 03/22/11
BUSINESS PHONE	COMMENTS	

MO: 12501

JOB# 1 CHARGES

LABOR-----
J# 1 40CVZ BRAKES HOURS: TECH(S):10215 479.60
CUSTOMER STATES ABS LIGHT IS COMING ON-BRAKE PEDAL
WILL PUSH BACK-CK/RP
CHECKED AND FOUND CODE C1203-R/S FRONT CIRCUIT IS OPEN-
CHECKED FURTHER AND FOUND BOTH FRONT SPEED SENSORS ARE
FAULTY(SHORTED OUT)-
REPLACED LEFT AND RIGHT SIDE FRONT SPEED SENSORS-
CLEARED CODE-ROAD TESTED AND RECHECKED.O.K.

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1		9695997	SENSOR 4.710	120.00	120.00	120.00
	1		9695998	SENSOR 4.710	120.00	120.00	120.00
						TOTAL - PARTS	240.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
10L 10% OFF LABOR
TOTAL - MISC -47.96

JOB# 1 TOTALS-----
LABOR 479.60
PARTS 240.00
MISC -47.96

JOB# 2 CHARGES----- JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 671.64

LABOR-----
J# 2 00CVZDIAG DIAG CHARGE HOURS: TECH(S):10215 119.00
CUSTOMER AGREES TO \$149.00 DIAGNOSTIC CHARGE, PLUS TAX
CUSTOMER WILL PAY \$119.90 FOR DIAGNOSTIC-
DISCOUNTED DIAGNOSTIC CHARGE

JOB# 2 TOTALS-----
LABOR 119.00
JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 119.00

[REDACTED]
Brooklyn, New York [REDACTED]

NEW YORK NY 100

14 MAY 2021 440 9 A



MR. Charles PELTIER
DIVISION Chief, Enforcement & Justice
NATIONAL Highway TRAFFIC SAFETY ADMINISTRATION
222 MAMARONECK AVENUE
WHITE PLAINS, NEW YORK 10605

Suite 204

10805138899