

INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
OCT - 5 2011
21-JUL-2011

Repository ☐
Reference No.
10413988

OWNER INFORMATION (Type or Print)

Name **[REDACTED] / [REDACTED]**
Address **[REDACTED]**
City **HONOKAA** State **HI** Zip Code **[REDACTED]**

Daytime Telephone Number **[REDACTED]** E-mail Address **[REDACTED]**
Evening Telephone Number **[REDACTED]**

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5N1AR18WX5C [REDACTED] Make **NISSAN** Model **PATHFINDER** Model Year **2005**
Date Purchased **2-25-06** Dealer's Name and Telephone Number **KAMAANA MOTORS (808) 935-3741** Engine: **4.0L** Fuel Type: **PREMIUM UNLEADED**
Original Owner ☐ Dealer's City **HILLO** State **HI** Zip Code **96720** No: Cylinders **6**
Transmission Type **5 SPEED AUTOMATIC** ☒ Antilock Brakes Powertrain Multiple Failure: Incident Date(s) **21-MAY-2011**
☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC Failure Mileage **60900** Failure Speed **0**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police **N**

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 NISSAN PATHFINDER. THE CONTACT STATED THAT THE ABS LIGHT ILLUMINATED ON THE INSTRUMENT PANEL WHILE THE VEHICLE WAS STOPPED AT A STOP SIGN. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC. THE MECHANIC STATED THE ACTUATOR OF THE ANTI-SKID ASSEMBLY NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 60,900.

I AM NOW AWARE THAT ITEMS CHANGED TO FIX MY PROBLEM AFFECT THE BRAKES, ANTI-LOCK BRAKES, SPEEDOMETER & 4 WHEEL DRIVE COMPONENTS
COPIES OF REPAIR DONE ON VEHICLE ATTACHED

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



471 Kalaniana'ole Street - Hilo, HI 96720
(808) 930-6477 - Fax: (808) 930-6478
www.kamaainanissan.com

SERVICE DEPARTMENT HOURS
7:00 a.m. to 5:00 p.m.
Monday - Friday

R/O Open Date	R/O Number
8/23/11	6308781/2
R/O Close Date	Status
9/12/11	Pre-Invoice
Mileage In	Mileage Out
59426	59427
Service Advisor / Tag #	
Joseph Pihi	
Vehicle Identification Number	
5N1AR18WX5C7	
Delivery Date	In-Service Date
2/25/06	
Color	License Number
RED BRAWN	HJG680

PAAUILO, HI			Work Phone	5N1AR18WX5C7	
			Home Phone	Delivery Date	In-Service Date
			Body	2/25/06	
Year	Make	Model		Color	License Number
2005	NISSAN	PATHFINDER XE		RED BRAWN	HJG680
N7445					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Work performed by Kasey Shiroma (202) Installed 25060-ZZ00A :GAUGE ASSY TANK Qty: 1 Installed 17342-EA000 :PACKING FUEL GA Qty: 1 Installed 17574-ZZ00A :CLIP Qty: 1 DUP CUST CONCERN, FUEL GAUGE INACCURATE. REMOVED FUEL TANK AND REPLACED FUEL LEVEL SENDING UNIT WIT H CLIP INSTALLED AND O RING. REINSTALLED FUEL TAN K AND STARTED VEHICLE. CHECKED FOR LEAKS AND OPER ATION OF FUEL GAUGE, OK AT THIS TIME.	Warranty Warranty Warranty Warranty

#4 * S13: ENGINE (LIGHT DUTY) INSTAL BCK ORDER ABS MODULE Caused by ABS MODULE INTERNAL FAILURE Work performed by Jared Yogi (126) Installed 47660-ZS32A :ACTUATOR & ECU 1@1313.12 Installed 999MP-A4100P :BRAKE FLUID (DO 1@6.65 REMOVED AND REPLACED ABS MODULE/ACTUATOR ASSY.BLED BRAKE SYSTEM AND PERFORMED STEERING ANGLE SENSOR AND DECEL G SENSOR RECALIBRATION PROCEDURE.ROAD TE STED VEHICLE, FOUND TO BE WORKING CORRECTLY AT THIS TIME. Sub Total: 1498.27 Sub Total: .00	178.50 1313.12 6.65
SUPPLY FEE: We have found it is not practical to itemize the many miscellaneous supplies and materials used on each repair job. To do so would considerably add to our costs and labor charges. A standard charge for supplies and materials is made on each repair order. The amount of this charge will be 10% of the total charge per repair order. Experience has shown that our average charge covers the barest minimum of those items resulting in a saving to our customers.	
EXCLUSION OF WARRANTIES: Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.	
I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Not responsible for damage from freezing due to lack of antifreeze.	
LABOR	178.50
PARTS	1319.77
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	15.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	63.04
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	1576.31
VEHICLE LEFT ON PREMISES: We are not liable for any vehicle left on our premises after the scheduled repair/service is completed. There will be a \$10 per day additional charge for any vehicle not picked up within 72 hours of its completion.	



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RED BROWN	HJG680

PAAUILO, HI		Work Phone		
		Home Phone		
Year	Make	Model	Body	
2005	NISSAN	PATHFINDER XE		
N7445				

DESCRIPTION OF SERVICE AND PARTS	AMOUNT																				
#1 - S121: ELECTRICALMINUNIM I HOUR CHARGE FOR ELECTICAL DG CUSTOMER STATES THAT CHECK ENGINE LIGHT ON Work performed by Jared Yogi (126) DTC PRESENT ALL DEAL WITH ABS CONCERN Sub Total: .00																					
#2 - S121: ELECTRICALMINUNIM I HOUR CHARGE FOR ELECTICAL DG CUSTOMER STATE THAT VDC AND SLIP LIGHT ON CONFIRM THAT ABS MOTOR IS ALWAYS RUNNING CUSTOMER UNPLUGGED MOTOR. Caused by DTC C1111 PUMP MOTOR - PERFORMED DIAGNOSIS FOR DTC .INSPECTED CONNECTOR FOR DAMAGE OR CORROSION,NONE PRESENT.CHECKED CIRUIT FOR CONTINUITY AND POWER TO ABS UNIT.FOUND TO BE OK,DIAGNOSIS PROCEDURE STATES REPLACEMENT OF ABS ACTUATOR/CONTROL UNIT NEEDED I F SELF-DIAGNOSIS IS PERFORMED AND DTC STILL PRESEN T.FOUND DTC TO STILL BE PRESENT,RECOMMEND REPLACEM ENT. Work performed by Jared Yogi (126) MADE ESTIMATE FOR PART,FURTHER REPAIRS AND PARTS M AYBE NEEDED. Sub Total: .00																					
#3 - S13: ENGINE (LIGHT DUTY) CUSTOMER STATES THAT FUEL GUAGE NOT WORKING PROPERLY, REPLACE UNDER EXTENDED WARRANTY. Caused by FUEL GAUGE MALFUNCTION																					
SUPPLY FEE: We have found it is not practical to itemize the many miscellaneous supplies and materials used on each repair job. To do so would considerably add to our costs and labor charges. A standard charge for supplies and materials is made on each repair order. The amount of this charge will be 10% of the total charge per repair order. Experience has shown that our average charge covers the barest minimum of those items resulting in a saving to our customers. EXCLUSION OF WARRANTIES: Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort. I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Not responsible for damage from freezing due to lack of antifreeze.	<table border="1"><tr><td>LABOR</td><td></td></tr><tr><td>PARTS</td><td></td></tr><tr><td>DEDUCTIBLE</td><td></td></tr><tr><td>SUBLET</td><td></td></tr><tr><td>SHOP SUPPLIES</td><td></td></tr><tr><td>HAZARDOUS MATERIALS</td><td></td></tr><tr><td>SALES TAX OR TAX I.D.</td><td></td></tr><tr><td>SPECIAL ORDER DEPOSIT</td><td></td></tr><tr><td>DISCOUNTS</td><td></td></tr><tr><td>TOTAL DUE</td><td></td></tr></table>	LABOR		PARTS		DEDUCTIBLE		SUBLET		SHOP SUPPLIES		HAZARDOUS MATERIALS		SALES TAX OR TAX I.D.		SPECIAL ORDER DEPOSIT		DISCOUNTS		TOTAL DUE	
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X	"VEHICLE LEFT ON PREMISES: We are not liable for any vehicle left on our premises after the scheduled repair/service is completed. There will be a \$10 per day additional charge for any vehicle not picked up within 72 hours of its completion." (C) 2009 DEALERTRACK SYSTEMS, Inc. - Dealership Application Group (800) 945-1020																				