

 <p><b>U.S. Department of Transportation</b>  <b>National Highway Traffic Safety Administration</b></p>		<p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>  <b>To Report Vehicle Safety Defects</b>  <b>1-888-DASH-2-DOT</b>  <b>(1-888-327-4236)</b>  <b>INTERNET: www.nhtsa.dot.gov/hotline</b></p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p><b>OWNER INFORMATION (Type or Print)</b></p>		<p>Date Received  <b>SEP 16 2011</b></p>		<p>Repository <input type="checkbox"/></p>	
<p>Name <span style="background-color: black; color: black;">[REDACTED]</span></p>		<p>Daytime Telephone Number <span style="background-color: black; color: black;">[REDACTED]</span></p>		<p>Reference No. 10413549</p>	
<p>Address <span style="background-color: black; color: black;">[REDACTED]</span></p>		<p>Evening Telephone Number</p>		<p>E-mail Address</p>	
<p>City WINTER HAVEN</p>		<p>State FL</p>		<p>Zip Code <span style="background-color: black; color: black;">[REDACTED]</span></p>	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1F64F5DY4B0 <span style="background-color: black; color: black;">[REDACTED]</span></p>		<p>Make FOUR WINDS</p>		<p>Model HURRICANE</p>	
<p>Model Year 2011</p>		<p>Date Purchased</p>		<p>Dealer's Name and Telephone Number  <b>DUSTY'S 863 533 2458</b></p>	
<p>Original Owner <input checked="" type="checkbox"/></p>		<p>Dealer's City  <b>BARTOW, FL</b></p>		<p>Engine: No: Cylinders</p>	
<p>State  <b>FL</b></p>		<p>Zip Code  <b>33830</b></p>		<p>Fuel Type:  <b>GAS</b></p>	
<p>Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Powertrain</p>		<p>Multiple Failure:</p>		<p>Incident Date(s) 18-JUL-2011</p>	
<p><input checked="" type="checkbox"/> Cruise Control</p>					
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Vehicle Component Codes: 199000 TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS, 194000 TIRES: VALVE</p>				<p>Failure Mileage  <del>18040</del>  <b>1804</b></p>	
				<p>Failure Speed 0</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>		<p>Failure Location:</p>	
<p>Tire Component Code</p>				<p>Tire Failure Type:</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b>  <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i></p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Number of Persons Injured</p>	
				<p>Number of Deaths</p>	
				<p>Reported to Police N</p>	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b>  <b>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</b></p>					
<p>TL* THE CONTACT OWNS A 2011 FOUR WINDS HURRICANE. THE CONTACT STATED THAT WHEN TRYING ADD AIR TO THE TIRE OR JUST CHECKING THE PRESSURE HE NOTICED THAT THE VALVE WAS TOO SMALL. THE VEHICLE WAS TAKEN TO A DEALER WHO ADVISED HIM THAT HE NEEDED AN EXTENDER DUE TO THE VALVE BEING TOO SMALL. THE VEHICLE WAS REPAIRED; THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 18,040.</p> <p style="text-align: right;"><i>(TO THE TONE OF 262.83)</i></p> <p><b>1804</b>  <b>THE HOLE IN THE RIM WAS TOO SMALL TO GET YOUR HAND IN, IN ORDER TO INFLATE TIRES.</b></p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>				<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

**Note ATTACHED.**



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

Dear Consumer:

NVS-216rr

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement

Enclosure: VOQ

TALKED TO "STONY" FACTORY REP. IN  
ELKHART, IN. WHO SAID MOST VEHICLES WERE  
SENT OUT FROM FACTORY THIS WAY.

BUT THERE WAS A TOOL YOU COULD BUY TO  
CORRECT THIS PROBLEM.

I WAS NOT NOTIFIED OF THIS BEFORE I  
BOUGHT THE VEHICLE.



WINTER HAVEN, FL.

COPY OF REPAIR BILL

ENCLOSED.

"STONY" THOR Factory Rep.

1-877-855-2867

DUSTY'S CAMPER WORLD LLC  
 7400 S.R. 60 EAST  
 BARTOW FL  
 US  
 33830  
 (863) 533-2458

CUSTOMER WORK ORDER # 58338

Completed Date: 19 JUL 11	Customer Name: [REDACTED]
Invoice#: 209652	Address: [REDACTED]
Author: JBOYINGTON	: WINTER HAVEN FL
Stock Desc: 8518 2011 HURRICANE 30	Phone#(res): [REDACTED]
Model: 30Q	Cell Phone: [REDACTED]
Serial#: HAA023694	Phone#(bus): [REDACTED]
Chassis#: 1F64F5DY4B0 [REDACTED]	Purchased Date: 28 FEB 11
Miles/Hrs: 1234	Date In: 19 JUL 11
Manufacturer: FOUR WINDS	Time In:
Location: IH	NextAction Date: 19 JUL 11
Email:	Promised Time:
Warranty Date: 28 FEB 11	Scheduled Date:
Unit Salesman: 1160	License#:
Length:	:
Exterior Color: WHITE	State MV#: 3746
:	ExtW Co: USP
Tag#: 6828	ExtW No:

\*\*\*\*\*

Job #	Description	JOB INFORMATION
1	CUSTOMER WANTS VALVE EXTENDERS ADDED	
	1.0	
	****MANUFACTURER PHONE #	
	877-500-1020	

\*\*\*\*\*

Job#	LABOUR	Total
1	L1	171.00

\*\*\*\*\*

Excode	Job#	Description	EXTRAS	Qty	Price	Total
SS	1	SHOP SUPPLIES		1.00	25.65	25.65
CWP	1	5785 DUAL TIRE INFLATORS		1.00	31.99	31.99
CWP	1	18398 135 DEGREE VALVE STEM EXTENDERS		1.00	16.99	16.99

Parts Total:	0.00
Labour Total:	171.00
Sublet Total:	0.00
Extras Total:	74.63
Tax Total:	17.20
Work Order Total:	262.83