U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
19-JUL-2011 SEP 2 2011	Reference No. 10413545

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address			
City ~~BROOKLYN~~ BRONX	State NY	Zip Code	Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4T1BE46K29U	TOYOTA	CAMRY	2009

Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
12-19-2008	FORDHAM TOYOTA 718, 367-0400	4	GASOLINE
Original Owner ☑	Dealer's City: 236 WEST FORDHAM RD	State: BX NY	Zip Code: 10468

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
AUTOMAT	☑ Antilock Brakes ☑ Cruise Control			11-JUN-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL	Failure Mileage	Failure Speed
	55700	20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
MICHELYN		
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	1		Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNED A 2009 TOYOTA CAMRY. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 20 MPH, THE VEHICLE SUDDENLY ACCELERATED TO 55 MPH. AS THE DRIVER WAS ATTEMPTING TO BRAKE, THE VEHICLE CRASHED AND FLIPPED THREE TIMES BEFORE LANDING IN A DITCH. THE POLICE WERE NOTIFIED AND A REPORT WAS AVAILABLE. THE DRIVER SUFFERED MINOR INJURIES AND WAS TRANSPORTED TO THE HOSIPTAL VIA AMBULANCE. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC AND THEY DEEMED THE VEHICLE AS BEING DESTROYED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 55,700.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

06/16/2011 at 09:59 AM
23674

Job Nu

NEIL'S AUTOMOTIVE,INC.
License #:03271A Federal ID #:222305231
AUTO BODY & REPAIRS
125 RAILROAD AVE.
18 BIRCH ST
RIDGEFIELD PARK, NJ 07660
(201)440-2625 Fax: (201)440-566

PRELIMINARY ESTIMATE

Written By: NEIL MONAHAN #03271A
Adjuster:

Insured: [redacted]
Owner:
Address:

Day:
Evening:

Inspect Location:

Insurance Company:

Claim #:
Policy #:
Deduc.:
Date of Loss:
Type of Loss:
Point of Impact:

2009 TOYO CAMRY SE 4-2.4L-FI 4D SED Int:
VIN: 4T1BE46K29U[redacted] **Lic:** [redacted] NY **Prod Date.**

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Telescopic Wheel	Intermittent Wipers
Keyless Entry	Steering Wheel Controls	Dual Mirrors
Console/Storage	Overhead Console	Fog Lamps
Clear Coat Paint	Power Steering	Power Brakes
Power Windows	Power Locks	Power Driver Seat
Power Mirrors	Power Trunk/Gate Release	AM Radio
FM Radio	Stereo	Search/Seek
CD Player	Auxiliary Audio Connectio	Anti-Lock Brakes (4)
Driver Air Bag	Passenger Air Bag	Head/Curtain Air Bags
Front Side Impact Air Bag	4 Wheel Disc Brakes	Cloth Seats
Bucket Seats	5 Speed Transmission	Overdrive
Aluminum/Alloy Wheels		

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		ROOF				
2	Repl	Roof panel w/o XLE	1	594.04	19.5	3.0
3		Add for Clear Coat				1.2
4	Repl	W'shield header US built	1	79.14	1.5	0.4
5		Overlap Minor Panel				-0.2
6		Add for Clear Coat				0.1
7	Repl	Roof reinf #3	1	50.21	0.7	
8	Repl	Roof reinf #2 (HSS)	1	284.40	0.7	
9	Repl	RT Inner reinf #1 (HSS)	1	166.62		

06/16/2011 at 09:59 AM

Job Number:

23674

PRELIMINARY ESTIMATE

2009 TOYO CAMRY LE 4-2.4L-FI 4D SED Int:

Parts			4677.49
Parts Markup	$ 3922.84	+25.0%	980.71
Body Labor	50.1 hrs @ $ 45.00/hr		2254.50
Paint Labor	17.9 hrs @ $ 45.00/hr		805.50
Frame Labor	2.5 hrs @ $ 45.00/hr		112.50
Paint Supplies	17.9 hrs @ $ 23.00/hr		411.70
SUBTOTAL			$ 9242.40
Sales Tax	$ 9242.40 @	7.0000%	646.97
GRAND TOTAL			$ 9889.37
ADJUSTMENTS:			
Deductible			0.00
CUSTOMER PAY			$ 0.00
INSURANCE PAY			$ 9889.37

ANY PERSON WHO KNOWINGLY FILES A STATEMENT OF CLAIM CONTAINING ANY FALSE OR MISLEADING INFORMATION IS SUBJECT TO CRIMINAL AND CIVIL PENALTIES.

06/16/2011 at 09:59 AM Job Number:
23674

PRELIMINARY ESTIMATE

2009 TOYO CAMRY SE 4-2.4L-FI 4D SED Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
10	Repl	LT Inner reinf #1 (HSS)	1	166.62		
11	Repl	RT Drip molding	1	32.55	Incl.	
12	Repl	LT Drip molding	1	32.55	Incl.	
13	Repl	RT Drip molding clip	1	1.20		
14	Repl	LT Drip molding clip	1	1.20		
15	Repl	Headliner US built bisque	1	1098.03	Incl.	
16	Repl	RT Sunvisor US built bisque	1	101.49	Incl.	
17	Repl	LT Sunvisor US built bisque	1	101.49	Incl.	
18*	Rpr	RT Outer rail			4.0	1.4
19		Add for Clear Coat				0.3
20		FRONT DOOR				
21	Repl	LT Door shell	1	731.01	5.2	3.0
22		Overlap Major Non-Adj. Panel				-0.2
23		Add for Clear Coat				0.6
24	Repl	LT Mirror assy w/o heated, Japan built green	1	169.27	Incl.	0.6
25		Overlap Minor Panel				-0.2
26		Add for Clear Coat				0.1
27	Repl	LT Door glass Toyota US built	1	325.45	Incl.	
28		QUARTER PANEL				
29*	Rpr	RT Quarter panel			4.0	2.4
30		Overlap Major Adj. Panel				-0.4
31*		Add for Clear Coat				0.4
32*	Rpr	LT Quarter panel			8.0	2.4
33		Overlap Major Adj. Panel				-0.4
34*		Add for Clear Coat				0.4
35		WINDSHIELD				
36	Repl	Windshield NAGS, w/o auto dimming inside mirror	1	244.20	Incl.	
37		WHEELS				
38	Repl	LT/Front Wheel cover type A - "McKechnie" US built	1	76.76		
39	Repl	LT/Rear Wheel cover type A - "McKechnie" US built	1	76.76		
40	Repl	LT/Front Wheel, steel 16", type A US built	1	153.50	m 0.3	
41#	Repl	Continental 215/60 R16	1	145.00		
42		MISCELLANEOUS OPERATIONS				
43*	Repl	Cover car/bag	1	6.00	0.2	
44#		HAZ WASTE REMOVAL	1	6.00		
45#		Mount & Measure	1		2.5 F	
46#		Rough Out & SQUARE BODY	1		6.0	
47#		Urethane Kit	1	22.00		
48#		Rust Proofing	1	12.00		3.0
49#		Color Blends	1			
		Subtotals ==>		4677.49	52.6	17.9

06/16/2011 at 09:59 AM Job Number:
23674

PRELIMINARY ESTIMATE

2009 TOYO CAMRY SE 4-2.4L-FI 4D SED Int:

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARM8522, CCC Data Date 05/02/2011, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2010 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership. THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED: MOTOR ABBREVIATIONS/SYMBOLS: D=DISCONTINUED PART A=APPROXIMATE PRICE LABOR TYPES: B=BODY LABOR D=DIAGNOSTIC E=ELECTRICAL F=FRAME G=GLASS M=MECHANICAL P=PAINT LABOR S=STRUCTURAL T=TAXED MISCELLANEOUS X=NON TAXED MISCELLANEOUS PATHWAYS: ADJ=ADJACENT ALGN=ALIGN A/M=AFTERMARKET BLND=BLEND CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R=DISCONNECT AND RECONNECT EST=ESTIMATE EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY INCL=INCLUDED MISC=MISCELLANEOUS NAGS=NATIONAL AUTO GLASS SPECIFICATIONS NON-ADJ=NON ADJACENT O/H=OVERHAUL OP=OPERATION NO=LINE NUMBER QTY=QUANTITY QUAL RECY=QUALITY RECYCLED PART QUAL REPL=QUALITY REPLACEMENT PART COMP REPL PARTS=COMPETITIVE REPLACEMENT PARTS RECOND=RECONDITION REFN=REFINISH REPL=REPLACE R&I=REMOVE AND INSTALL R&R=REMOVE AND REPLACE RPR=REPAIR RT=RIGHT SECT=SECTION SUBL=SUBLET LT=LEFT W/O=WITHOUT W/_=WITH/_SYMBOLS: #=MANUAL LINE ENTRY *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED] **=DATABASE LINE WITH AFTERMARKET, N=NOTES ATTACHED TO LINE. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT. NWCPP=NATIONWIDE CRASH PARTS PROGRAM.

CCC Pathways - A product of CCC Information Services Inc.

Page 1 of 2 ☐ Fatal

New Jersey Police Crash Investigation Report

☒ Reportable ☐ Non-Reportable ☐ Change Report

96: 01

1 Case Number: 11-7434

2 Police Dept of: Ridgefield Park Code: 01

3 Station/Precinct:

10 Crash Occurred On: Rt 46 West (Road Name) W (Dir) 11 Speed Limit: 50

At Intersection with ☐ Feet ☒ Miles 200 (14) (15) ☐ N ☒ E ☐ S ☐ W of: (16)

12 Route No.: US 46 Suffix: - 13 Milepost: 71.01 18 Speed Limit: 55

118a: 01 118b: 51

19 Ramp ☒ To: ☐ From: 17 Cross Road Name: I-95 20 Route/Name: ☐ NB ☐ EB ☒ SB ☐ WB

119a:

21 Latitude: . 22 Longitude: . 119b:

4 Date of Crash mm dd yy	5 Day of Week	6 Time (use 2400 hrs)	7 Municipality Code	8 Total Killed	9 Total Injured
06 11 11	Su M Tu W Th F (Sa)	0642	0250	00	01

100: 04

101: 02

23 Veh No: V1 | 24 Policy No.: See Crash Description * | 25 Ins Code: NY

☐ Parked ☐ Ped ☐ Pedalcyclist ☐ Resp to Emergency ☐ Hit & Run

26 D: [redacted] 29 Sex: M

102: 02

27 Number and Street: [redacted] 30 Eyes: 2

103: 01

28 City: Bronx State: NY Zip: [redacted]

104: 01

31 State: NJ | 32 Drivers License No: [redacted] | 33 DOB: [redacted] | 34 Expires mm yy: 05 13

105: 10

35 Owner's First Name: ☒ Same As Driver | Initial | Last Name: [redacted]

36 Number and Street: Same

106:

37 City: Same State: Zip:

107:

38 Make: Toy | 39 Model: Camry | 40 Color: BK | 41 Year: 09 | [redacted] | 43 State: NY

108: 01

44 VIN: 4T1BE46K29U[redacted] | 45 Expires: 01 12

109:

46 Vehicle Removed To ☐ Driven ☐ Left at Scene ☒ Towed ☐ Impound ☐ Disabled | 47 Authority ☒ Owner ☐ Driver ☐ Police

110: 01

48 Alcohol/Drug Test: Given: ☒ No ☐ Yes ☐ Refused | Type: ☐ Breath ☐ Blood ☐ Urine | Results: 0.__ % ☐ Pending

111:

112: 06

49 Hazardous Material: On Board ☐ Spill ☐ | Name or Placard No.:

113:

114:

50 Carrier No. ☐ USDOT ☐ Other *

115:

116: 04

51 Commercial Vehicle Weight: ☐ ≤ 10,000 lbs ☐ 10,001 - 26,000 lbs ☐ ≥ 26,001 lbs

117:

52 Carrier name:

134 Crash Diagram (NOT TO SCALE) Indicate North

See Page 2

53 Veh No: | 54 Policy No.: | 55 Ins Code:

☐ Parked ☐ Ped ☐ Pedalcyclist ☐ Resp to Emergency ☐ Hit & Run

120: 01

56 Driver's First Name | Initial | Last Name | 59 Sex

121:

57 Number and Street | 60 Eyes

58 City | State | Zip

122:

61 State | 62 Drivers License No | 63 DOB mm dd yy | 64 Expires mm yy

123:

65 Owner's First Name | Initial | Last Name

☐ Same As Driver

124: 16

66 Number and Street

67 City | State | Zip

125:

68 Make | 69 Model | 70 Color | 71 Year | 72 Plate No. | 73 State

74 VIN | 75 Expires

76 Vehicle Removed To ☐ Driven ☐ Left at Scene ☐ Towed ☐ Impound ☐ Disabled | 77 Authority ☐ Owner ☐ Driver ☐ Police

126: 11

78 Alcohol/Drug Test: Given: ☐ No ☐ Yes ☐ Refused | Type: ☐ Breath ☐ Blood ☐ Urine | Results: 0.__ % ☐ Pending

127:

128a: 05

79 Hazardous Material: On Board ☐ Spill ☐ | Name or Placard No.:

128b: 01

128c:

80 Carrier No. ☐ USDOT ☐ Other *

128d:

81 Commercial Vehicle Weight: ☐ ≤ 10,000 lbs ☐ 10,001 - 26,000 lbs ☐ ≥ 26,001 lbs

129a:

82 Carrier name:

129b:

129c:

135 Crash Description

Driver states he was negotiating curve when he could no longer control the vehicle and it drove off the road to the right. Vehicle then flipped over and landed on it's roof.

129d:

130: 12

* 644 Global Liberty Ins Co of NY Policy Number FH[redacted] Exp 03/12

131: 12

136 Damage To Other Property

132:

Oper.	137 Charge ☐ Multiple Charges	138 Summons No.	Oper.	139 Charge ☐ Multiple Charges	140 Summons No.

133:

141 Officer's Signature: Ptl Meader

142 Badge No.: 152 | 143 Reviewed By: Badge No.: 134 | 144 Case Status ☐ Pending ☒ Complete

	83	84	85	86	87	88	89	90	91	92	93	94	95	Names & Addresses of Occupants - If Deceased, Date & Time of Death
A	V1	01	01	04	64	M	08	08	2	09	04	-	5204	See Driver 1
B														
C														
D														
E														

NJTR-1 (R1/09)

New Jersey Police Crash Investigation Report

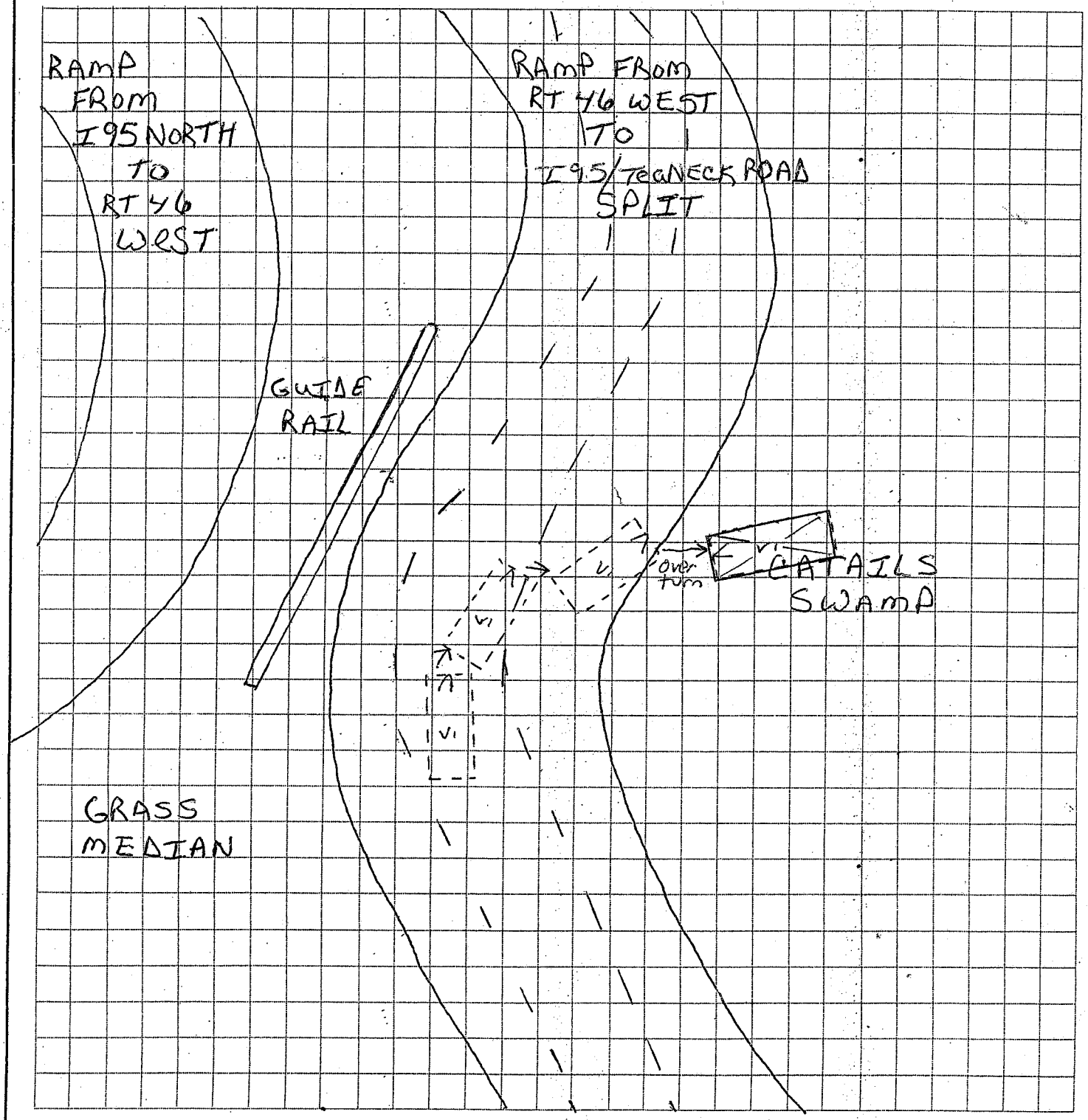
Motor Vehicle Crash Diagram

Police Dept: RIDGEFIELD PK Code: 01

Station: — Case No: 11-7434

134 Crash Diagram (NOT TO SCALE)

Indicate North



Ptl Madera

152

New Jersey Police Crash Investigation Report

Page ___ of ___ | ☐ Fatal | ☐ Reportable | ☐ Non-Reportable | ☒ Change Report

1 Case Number: 11-7434
2 Police Dept of: Ridgefield Park Code: 01
3 Station/Precinct:
4 Date of Crash (mm dd yy): 06 11 11
5 Day of Week: Su M Tu W Th F Sa
6 Time (use 2400 hrs): 0642
7 Municipality Code: 0250
8 Total Killed:
9 Total Injured:
10 Crash Occurred On: ☐ At Intersection with Road Name Dir ☐ Feet ☐ Miles ☐ N ☐ E ☐ S ☐ W of:
11 Speed Limit
12 Route No. Suffix 13 Milepost
14 15 16
17 Cross Road Name
18 Speed Limit
19 ☐ To: Ramp ☐ From:
20 Route/Name
☐ NB ☐ EB ☐ SB ☐ WB
21 Latitude
22 Longitude

Vehicle 1

23 Veh No
24 Policy No.
25 Ins Code
☐ Parked ☐ Ped ☐ Pedalcyclist ☐ Resp to Emergency ☐ Hit & Run
26 Driver's First Name Initial Last Name
29 Sex
27 Number and Street
30 Eyes
28 City State Zip
31 State
32 Drivers License No
33 DOB (mm dd yy)
34 Expires (mm yy)
35 Owner's First Name Initial Last Name ☐ Same As Driver
36 Number and Street
37 City State Zip
38 Make
39 Model
40 Color
41 Year
42 Plate No.
43 State
44 VIN
45 Expires
46 Vehicle Removed To ☐ Driven ☐ Left at Scene ☐ Towed ☐ Impound ☐ Disabled
47 Authority ☐ Owner ☐ Driver ☐ Police
48 Alcohol/Drug Test Given: ☐ No ☐ Yes ☐ Refused Type: ☐ Breath ☐ Blood ☐ Urine Results: 0.___ % ☐ Pending
49 Hazardous Material On Board ☐ Spill ☐ Name or Placard No.
50 Carrier No. ☐ USDOT ☐ Other *
51 Commercial Vehicle Weight ☐ ≤ 10,000 lbs ☐ 10,001 - 26,000 lbs ☐ ≥ 26,001 lbs
52 Carrier name

Vehicle 2

53 Veh No
54 Policy No.
55 Ins Code
☐ Parked ☐ Ped ☐ Pedalcyclist ☐ Resp to Emergency ☐ Hit & Run
56 Driver's First Name Initial Last Name
59 Sex
57 Number and Street
60 Eyes
58 City State Zip
61 State
62 Drivers License No
63 DOB (mm dd yy)
64 Expires (mm yy)
65 Owner's First Name Initial Last Name ☐ Same As Driver
66 Number and Street
67 City State Zip
68 Make
69 Model
70 Color
71 Year
72 Plate No.
73 State
74 VIN
75 Expires
76 Vehicle Removed To ☐ Driven ☐ Left at Scene ☐ Towed ☐ Impound ☐ Disabled
77 Authority ☐ Owner ☐ Driver ☐ Police
78 Alcohol/Drug Test Given: ☐ No ☐ Yes ☐ Refused Type: ☐ Breath ☐ Blood ☐ Urine Results: 0.___ % ☐ Pending
79 Hazardous Material On Board ☐ Spill ☐ Name or Placard No.
80 Carrier No. ☐ USDOT ☐ Other *
81 Commercial Vehicle Weight ☐ ≤ 10,000 lbs ☐ 10,001 - 26,000 lbs ☐ ≥ 26,001 lbs
82 Carrier name

134 Crash Diagram (NOT TO SCALE) — Indicate North

135 Crash Description

Driver states car accelerated on it's own.

136 Damage To Other Property

Oper.	137 Charge	☐ Multiple Charges	138 Summons No.	Oper.	139 Charge	☐ Multiple Charges	140 Summons No.

141 Officer's Signature: P.O. Madon
142 Badge No.: 152
143 Reviewed By: P. Johnson Badge No.: 134
144 Case Status ☐ Pending ☐ Complete

	83	84	85	86	87	88	89	90	91	92	93	94	95	Names & Addresses of Occupants - If Deceased, Date & Time of Death
A														
B														
C														
D														
E														

[redacted]
Bronx, NY [redacted]

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY
ADMINISTRATION
OFFICE OF DEFECTS INVESTIGATION NVS-210
1200 NEW JERSEY AVENUE SE.
WASHINGTON. D.C. 20077-9382
20077938282