

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Subject: FW: Consumer follow-up comment on VOQ -- 10413539
Date: Tuesday, July 19, 2011 2:25:00 PM



www.safercar.gov

From: Montanari, Robert CTR (VOLPE) **On Behalf Of** Artemis HelpDesk (VOLPE)

Cc: Yon, Scott (NHTSA); Rajanala, Gopal CTR (VOLPE)

Subject: FW: Consumer follow-up comment on VOQ -- 10413539

I believe this is your department.

ODI #**10413539**

TL- THE CONTACT OWNS A **2004 DODGE RAM 2500**. WHILE TRAVELING THE CONTACT WOULD HIT A BUMP IN THE ROAD, WHEN THE FRONT TIRES WOULD SHAKE EXCESSIVELY. HE WOULD HAVE TO COME TO A COMPLETE STOP TO REGAIN CONTROL OF THE VEHICLE. THE DEALER DID NOT OFFER ANY ASSISTANCE. THE MANUFACTURER HAD NOT BEEN NOTIFIED. THE VEHICLE HAD NOT BEEN INSPECTED OR REPAIRED. THE CURRENT MILEAGE WAS 250,000. THE **APPROXIMATE FAILURE MILEAGE WAS 240,000**. THE VIN WAS UNAVAILABLE. BW

From: [REDACTED]
Sent: Tuesday, July 19, 2011 1:16 PM
To: donotreplyodi (VOLPE)
Subject: RE: Acknowledgement from NHTSA/ODI of your safety complaint

I really hope you look into this problem; it is not a new problem with Dodge Ram Trucks. With a name like (DEATH WOBBLE) which is very appropriate I believe it deserves your attention. If you investigate all the Dodge Ram Tech Forums under DEATH WOBBLE you will see how serious this problem is. Also how Meany accidents that could be linked to this uncontrollable steering defect is probably very high.

Regards
[REDACTED]

From: US DOT NHTSA [<mailto:donotreplyodi@dot.gov>]
Sent: Tuesday, July 19, 2011 9:33 AM
To: [REDACTED]
Subject: Acknowledgement from NHTSA/ODI of your safety complaint

Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.

Your Confirmation number (ODI Number) is: **10413539**

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: 1-888-327-4236 8:00AM to 10:00PM Monday-Friday
TTY: 1-888-424-9153
Have your ODI Number available.
(Spanish-speaking operators available)
- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>
Indicate your ODI Number in the contact form.

Thank you,

Office of Defects Investigation (ODI)
National Highway Traffic Safety Administration (NHTSA)
U.S. Department of Transportation (DOT)

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) Web site or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this Web page.

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