

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                |                           |                                |                                                                                      |                        |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|---------------------------|--------------------------------|--------------------------------------------------------------------------------------|------------------------|
|  <div style="text-align: center;"> <b>DOT Auto Safety Hotline</b><br/> <b>Vehicle Owner's Questionnaire</b><br/> <b>To Report Vehicle Safety Defects</b><br/> <b>1-888-DASH-2-DOT</b><br/> <b>(1-888-327-4236)</b><br/> <b>INTERNET:www.nhtsa.dot.gov/hotline</b> </div>                                                                                                                                                                                                                                                                   |                                                                                                |                           |                                | FOR AGENCY USE ONLY 100148                                                           |                        |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                |                           |                                | Date Received<br><div style="text-align: center;">18-JUL-2011<br/>AUG 3 - 2011</div> |                        |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                |                           |                                |                                                                                      |                        |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                | Address                   |                                | Daytime Telephone Number                                                             |                        |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                | State                     | Zip Code                       | Evening Telephone Number                                                             |                        |
| WORCESTER                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                | MA                        |                                |                                                                                      |                        |
| <i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>                                                                                                                                                                                                                                                                                                    |                                                                                                |                           |                                |                                                                                      |                        |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                |                           |                                |                                                                                      |                        |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side<br>1D7HW22K85S                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                |                           | Make<br>DODGE                  | Model<br>DAKOTA                                                                      | Model Year<br>2005     |
| Date Purchased<br>08/05                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Dealer's Name and Telephone Number<br>IMPERIAL DODGE                                           |                           |                                | Engine:<br>No: Cylinders<br>6                                                        | Fuel Type:<br>UNLEADED |
| Original Owner<br><input checked="" type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Dealer's City<br>MENDON                                                                        | State<br>MA               | Zip Code                       |                                                                                      |                        |
| Transmission Type<br>AUTO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <input checked="" type="checkbox"/> Antilock Brakes<br><input type="checkbox"/> Cruise Control | Powertrain                | Multiple Failure:<br>YES       | Incident Date(s)<br>28-JUN-2011                                                      |                        |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                |                           |                                |                                                                                      |                        |
| Vehicle Component Codes: 010000 STEERING, 021000 SUSPENSION: FRONT                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                |                           |                                | Failure Mileage<br>58000                                                             | Failure Speed<br>5     |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                |                           |                                |                                                                                      |                        |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Tire Model (Name or Number)                                                                    |                           | Tire Size (Example P215/65R15) |                                                                                      |                        |
| DOT No. (Example: DOTM19ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair           | Failure Location:         |                                |                                                                                      |                        |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                |                           | Tire Failure Type:             |                                                                                      |                        |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                |                           |                                |                                                                                      |                        |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Date Manufactured:                                                                             |                           | Model No./Name:                |                                                                                      |                        |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Installation System:                                                                           |                           |                                |                                                                                      |                        |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Failed Part:                                                                                   |                           |                                |                                                                                      |                        |
| <b>APPLICABLE INCIDENT INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                |                           |                                |                                                                                      |                        |
| (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                |                           |                                |                                                                                      |                        |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                    | Number of Persons Injured | Number of Deaths               | Reported to Police<br>N                                                              |                        |
| Narrative Description of Incident(s), Crash(es), and Injury(ies).<br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;<br>i.e., parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                                                                              |                                                                                                |                           |                                |                                                                                      |                        |
| TL* THE CONTACT OWNS A 2005 DODGE DAKOTA. THE CONTACT STATED THAT WHILE IN THE PROCESS OF MAKING A TURN, THE STEERING WHEEL TIGHTENED AND WAS DIFFICULT TO TURN. THE FAILURE RECCURRED WHILE DRIVING AT VARIOUS SPEEDS. THE VEHICLE WAS TAKEN TO A REPAIR SHOP FOR A FAILURE DIAGNOSTIC, WHERE THE CONTACTED WAS INFORMED THAT THE STEERING LINKAGES FAILED. THE VEHICLE WAS NOT REPAIRED. THE CONTACTED ALSO STATED THAT THE FRONT STABILIZING BARS WERE MISSING BOLTS. THE VEHICLE WAS TAKEN TO A REPAIR SHOP, WHERE THE MISSING BOLTS WERE INSTALLED. THE FAILURE MILEAGE WAS 58,000 AND THE CURRENT MILEAGE WAS 58,355. |                                                                                                |                           |                                |                                                                                      |                        |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                |                           |                                | ATTACH ADDITIONAL SHEETS IF NECESSARY                                                |                        |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.                                            |                                                                                                |                           |                                |                                                                                      |                        |

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

PLEASE HELP!

STILL NEED TO TAKE VEHICLE IN FOR STEERING  
LINKAGE PROBLEM.

HAVE HAD UNUSUAL AMOUNT OF BRAKE WORK?

VEHICLE SQUEEING LOWLY AND OFTEN WHEN  
ACCELERATING. (NOT WHILE BRAKING).

ATTACH ADDITIONAL SHEETS IF NECESSARY

THANK YOU!

US Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:

Use the enclosed  
form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

[safercar.gov](http://safercar.gov)