

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 15-JUL-2011 AUG 3 4 2011	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City NEWARK VALLEY State NY Zip Code [REDACTED]				Repository ☐	
				Reference No. 10413075	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number [REDACTED]	
				Evening Telephone Number [REDACTED]	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2GCEK19T931 [REDACTED]		Make CHEVROLET		Model SILVERADO 1500	
Model Year 2003		Date Purchased Dec. 2005		Dealer's Name and Telephone Number Matthews GMC 607-584-7517	
Engine: No. Cylinders 8		Fuel Type: Gas		Original Owner ☐	
Dealer's City Vestal, NY		State NY		Zip Code 13850	
Transmission Type Auto		☒ Antilock Brakes ☒ Cruise Control		Powertrain 5.3 Vortec	
Multiple Failure:		Incident Date(s) 11-JUL-2011			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage 54000	
				Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☒ Yes ☐ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 CHEVROLET SILVERADO 1500. THE CONTACT STATED THAT THE VEHICLE BATTERY NO CHARGE LAMP WAS ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER WHO WAS UNABLE TO DIAGNOSE THE FAILURE BUT STATED THAT THE FUSE BLOCK WAS MELTED AND NEEDED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO DID NOT OFFER ANY ASSISTANCE. THE VEHICLE WAS REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 54,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The failed part is not a fuse block. It is a junction box Fed by the positive battery cable. The failure happened overnight while the vehicle was parked in my driveway. I wanted to know how something could draw enough current to melt it while everything was turned off. If the vehicle had been in my garage and caught fire, it would have been a catastrophic loss (I also have antique cars). The dealer couldn't care less about it. I'd like to know why it happened.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This vehicle has been well maintained, pampered and never tampered with or abused.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

As a retired Electrician, I have an appreciation for the amount of current it would take to melt this box (it has a hole clean through it). The dealer told me they have no answers as to why it would draw this amount of current. They suggested that I may have left the lights or some other device on. There was nothing left on and the vehicle was parked at the time. It would have to be an unfused circuit to draw this amount of current. If the nut that secures the positive cable to the stud was loose (which I suspect had something to do with it) then there maybe a lot more GMC or Chevy trucks out there with the same problem. I do have the defective part available for inspection. When I asked the Service Advisor if it was a common problem, he said he'd seen a lot more of it recently. I am uneasy about parking it in my garage for fear of a fire (I do have two Antique cars that I store in my garage). Thanks for your assistance.