

NVS-200

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JUN 29 2011

CL-10412689-3242

EXECUTIVE SECRETARIAT  
2011 JUN 28 P 3:07  
RECEIVED-NHTSA

June 22, 2011

Dear National Highway Traffic Safety Administration:

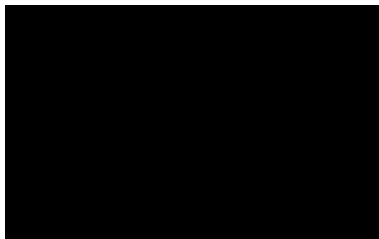
I'm writing to your office on a recall letter I received on June 17,2011.  
On June 17,2011 I received a recall letter on the 2000 Pontiac Grand Prix  
which we owned. But the recall letter came just a little letter.

On April 1 ,2011 the car caught on fire burned everything up under the  
hood. If we had been noticed sooner on the recall we might not of lost the  
car for we would of taken it in to the General Motors for the defect.

I have written to the General Motors Company out of Milwaukee,Wi. That is  
where the recall letter came from.

I have enclosed pictures of the burned car. *no Fire Insurance*

Thank you,



Talihina,Ok.



NAM  
071211  
TGW



Pontiac  
P.O. Box 909989  
Milwaukee, WI 53209-9989

## SAFETY RECALL NOTICE



07035 1G2WB5214YE 16 0011524

TALIHINA, OK



May 2011

Dear General Motors Customer:

General Motors is very interested in your safety and continued satisfaction with your vehicle. Our records show that although your 2000 model year Pontiac Grand Prix vehicle is subject to an important safety recall, the necessary repairs have not been made. Therefore, we are sending an additional notification of this important safety recall. Please follow the instructions below to address this important matter.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2000 model year Pontiac Grand Prix model vehicles, equipped with a 3.8L V6 Supercharged engine. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

### IMPORTANT

- Your vehicle is involved in safety recall 07035.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

#### Why is your vehicle being recalled?

These vehicles have higher front rocker cover gasket temperatures, creating the potential for earlier degradation of the front rocker cover gasket and eventual oil seepage. Certain underhood fires may be caused by drops of engine oil, from seepage or spillage, being deposited on the exhaust manifold through hard braking. If the manifold is hot enough and the oil runs below the heat shield, it may ignite into a small flame and, in some instances, the fire may spread to the plastic spark plug wire channel and beyond. If this occurs, there could be a fire in your vehicle and nearby property.

#### What will we do?

Your GM dealer will install a new front rocker cover gasket with an improved design over the original gasket and replace the spark plug wire channel with new retainers. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 55 minutes.



**What should you do?**

You should contact your GM dealer to arrange a service appointment as soon as possible.

There are two very important precautions you should take before your vehicle is serviced:

- We strongly recommend you not park your vehicle in a garage, car port, or other structure.
- If you notice a burning odor, you should have your GM dealer inspect your vehicle immediately. The dealer will inspect your vehicle without charge.

For your continued satisfaction with your vehicle, you should know:

- Your vehicle requires premium fuel (91 octane or higher). as stated in your vehicle owner's manual. Exhaust manifold temperatures are higher if regular fuel is used.
- Gaskets, including the new front rocker cover gasket that will be installed in your vehicle, eventually may need replacement. If oil seepage is observed, see your dealer for this regular maintenance.

**Did you already pay for this repair?**

Enclosed with the original notification was a form which explained what reimbursement was available and how to request reimbursement if you had paid for repairs for the recall condition prior to receiving the original notification.

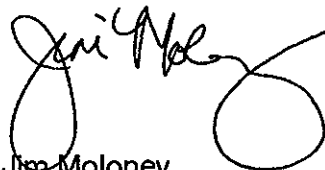
**Do you have questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below. More information about this recall can be found at the Owner Center at MyGMLink, <http://www.gm.com/recall>.

| Division              | Number         | Text Telephones (TTY) |
|-----------------------|----------------|-----------------------|
| Buick                 | 1-866-608-8080 | 1-800-832-8425        |
| Chevrolet             | 1-800-630-2438 | 1-800-833-2438        |
| Oldsmobile            | 1-800-630-6537 | 1-800-833-6537        |
| Pontiac               | 1-800-620-7668 | 1-800-833-7668        |
| Guam                  | 1-671-648-8450 |                       |
| Puerto Rico – English | 1-800-496-9992 |                       |
| Puerto Rico – Español | 1-800-496-9993 |                       |
| Virgin Islands        | 1-800-496-9994 |                       |

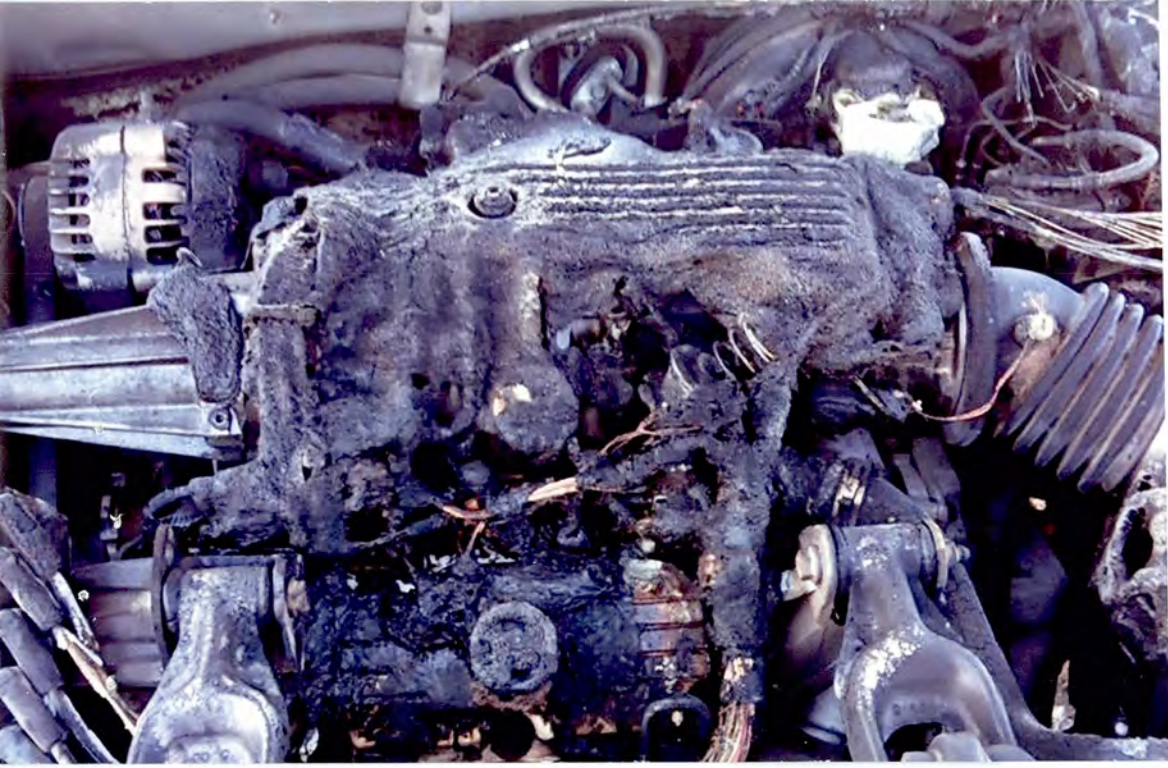
If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



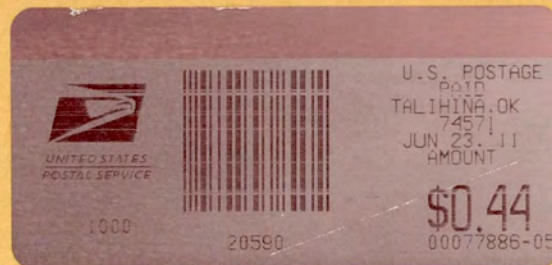
Jim Moloney  
General Director - Customer & Relationship Services





NO Fire Insurance 4-1-11

Talihina, OK



National Highway Traffic Administration  
1200 New Jersey Avenue  
SE Washington DC 20590

Attn: Administrator

