INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Subject: FW: NHTSA: Follow up to ODI Complaint: 10412411
Date: Thursday, August 11, 2011 2:59:00 PM

Report Vehicle Safety Defects!

www.safercar.gov

From: EVOQ (NHTSA)
Sent: Thursday, August 11, 2011 2:58 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10412411

From: Michelle [mailto:maidforyou@kc.rr.com]
Sent: Thursday, August 11, 2011 11:42 AM
To: EVOQ (NHTSA)
Subject: Re: NHTSA: Follow up to ODI Complaint: 10412411

Randy Reid,
I want to know why you left me a voicemail stating you weren't going to assist me further re:my car complaint and then I received this email?
call me at [redacted] Thanks, [redacted]

> ----- Original Message -----
> **From:** EVOQ@dot.gov
> **To:** [redacted]
> **Sent:** Tuesday, August 02, 2011 8:26 AM
> **Subject:** FW: NHTSA: Follow up to ODI Complaint: 10412411
>
> Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
>
> NHTSA/Office of Defects Investigation