

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received AUG 29 2011 14-JUL-2011		Repository ☐ Reference No. 10412318	
OWNER INFORMATION (Type or Print)							
Name		Address		City		State	
[REDACTED]		[REDACTED]		GRAND RAPIDS		MI	
Zip Code		Evening Telephone Number		E-mail Address		[REDACTED]	
[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5FNRL38726B [REDACTED]				Make HONDA		Model ODYSSEY	
Model Year 2006				Engine: No: Cylinders 6		Fuel Type: GASOLINE	
Date Purchased 07/01/2011		Dealer's Name and Telephone Number				Original Owner ☐	
Dealer's City		State		Zip Code		Incident Date(s) 08-JUN-2011	
Transmission Type AUTOMATIC		☒ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure:	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 010000 STEERING						Failure Mileage 39700	
						Failure Speed 5	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
						Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2006 HONDA ODYSSEY. THE CONTACT STATED THAT THE STEERING WHEEL WOULD BECOME VERY DIFFICULT TO TURN APPROXIMATELY THIRTY MINUTES AFTER THE VEHICLE WAS STARTED. THE STEERING WHEEL REQUIRED EXCESSIVE FORCE TO MAKE TURNS DURING THE FAILURES. THE CONTACT ALSO STATED THAT THE POWER STEERING FLUID RESERVOIR WAS NOT LARGE ENOUGH TO MAINTAIN AN ADEQUATE AMOUNT OF FLUID. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT WAS INFORMED THAT THE RESERVOIR WOULD NEED TO BE REPLACED WITH A LARGER VERSION. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE, BUT OFFERED NO ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 39,700. Honda has released a Service Bulletin & Honda had acknowledged that there indeed is a problem and will fix it only if the vehicle is still under warranty. Cost of the fix is around \$500 & involves replacing steering pump, Reservoir & filling with new Power Steering fluid.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							