

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received AUG 29 2011 14-JUL-2011		Repository ☐ Reference No. 10412303	
OWNER INFORMATION (Type or Print)					
Name		Address		City	
State		Zip Code		Daytime Telephone Number	
Evening Telephone Number		E-mail Address			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
2CNDL23F756		CHEVROLET		EQUINOX	
Model Year		Engine:		Fuel Type:	
2005		No: Cylinders 6		GAS	
Date Purchased		Dealer's Name and Telephone Number		Engine:	
MARCH/05		Chev of Danbury		No: Cylinders 6	
Original Owner		Dealer's City		State	
☐		DANBURY		CT	
Zip Code		06811		Multiple Failure:	
Transmission Type		Antilock Brakes		Incident Date(s)	
☒ Cruise Control		Powertrain		22-JUN-2011	
		ABS - Light Goes on			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC				Failure Mileage	
				27057	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 CHEVROLET EQUINOX. THE CONTACT STATED THAT THE ANTI LOCK BRAKE AND TRACTION CONTROL LIGHTS WOULD ILLUMINATE ON THE INSTRUMENT PANEL WHENEVER A TURN WAS MADE OR THE VEHICLE WAS DRIVEN OVER UNEVEN SURFACES. AS A RESULT, THE BRAKES WOULD ENGAGE AND EXHIBIT A GRINDING NOISE. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER ON THREE OCCASIONS WHERE THE BRAKES, ROTORS AND HUBS WERE REPLACED. THE FAILURES CONTINUED. THE FAILURE MILEAGE WAS 27,057.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

According to their quotes. It was stated the condition of the vehicles involvement was the road/hill, construction. According to their quotes. the car will stop? So why after three (3) attempts, I was given 3 different stories - the car is unsafe, I want it fixed before matters worsen - please take this seriously you.

no joke, I want action please I would appreciate it - ~

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safecar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safecar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration