

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received OCT 19 2011 11-JUL-2011		Repository ☐ Reference No. 10411773	
OWNER INFORMATION (Type or Print)						Daytime Telephone Number	
Name [REDACTED]						E-mail Address	
Address [REDACTED]						Evening Telephone Number	
City PEARLAND Friendswood		State TX		Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4S2CG58V8R4 [REDACTED]				Make ISUZU		Model RODEO	
Date Purchased		Dealer's Name and Telephone Number				Model Year 1994	
Engine: No: Cylinders		Fuel Type:		Original Owner ☐		Dealer's City	
State		Zip Code		Transmission Type ☒ Antilock Brakes		Powertrain	
Multiple Failure:		Incident Date(s) 26 JAN 2011 10-2011		Original Owner ☐		Dealer's City	
State		Zip Code		Transmission Type ☒ Cruise Control		Powertrain	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 062000 ENGINE AND ENGINE COOLING: COOLING SYSTEM, 061000 ENGINE AND ENGINE COOLING: ENGINE						Failure Mileage 160000	
Camshaft seal Fell Out / oil leaking on exhaust.						Failure Speed 40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:			
Tire Component Code		☐ Prior Repair		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
				Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 1994 ISUZU RODEO. WHILE DRIVING APPROXIMATELY 40 MPH THE CONTACT NOTICED SMOKE COMING FROM UNDERNEATH THE HOOD. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO STATED THE CAMSHAFT SEAL END PLUG NEEDED TO BE REPLACED. THE MECHANIC REFERRED THE CONTACT TO THE MANUFACTURER BECAUSE THERE WAS A RECALL FOR THE COMPONENT UNDER NHTSA CAMPAIGN ID NUMBER: 94V132000 (ENGINE AND ENGINE COOLING:ENGINE). THE MANUFACTURER STATED THE VEHICLE HAD PREVIOUS RECALL REPAIRS PERFORMED. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 160,000 168,600 Camshaft seal plug has come out again, causing oil to leak onto the exhaust, causing the smoke and potentially fire. This has been replaced once, but now has come back out.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

AUTO REPAIR ORDER

[illegible]

3. I do not want an estimate

AUTO REPAIR ORDER